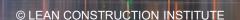


# Don't Surf Alone: Build Capacity for Lean Coaching

Annmarie Thurnquist, Jacobs Christian Pikel, The ReAlignment Group Katie Wells, Brasfield & Gorrie Michelle Taylor, Brasfield & Gorrie

SURFING THE WAVE OF LEAN DESIGN AND CONSTRUCTION

October 24, 2024



### The Leadership Ask



## The Project

Multi-billion-dollar pharmaceutical campus

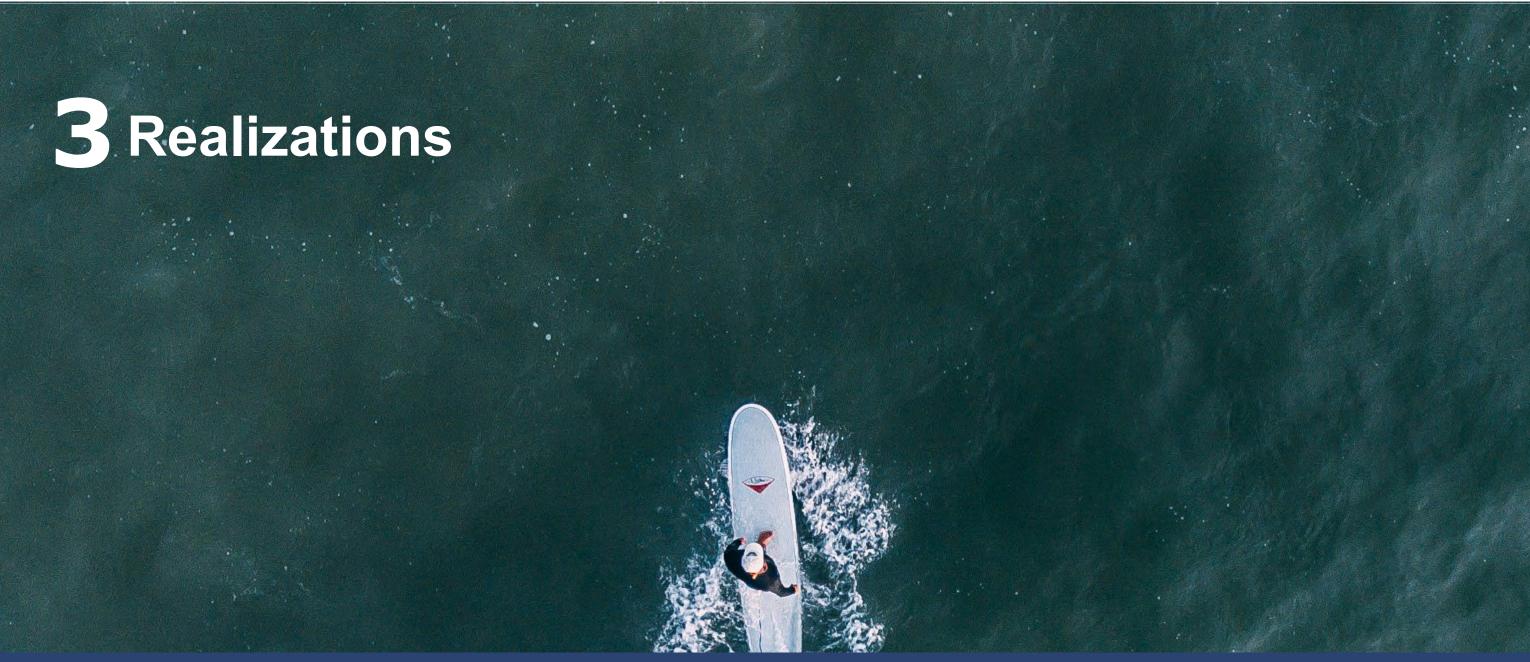
Multiple "workstreams"

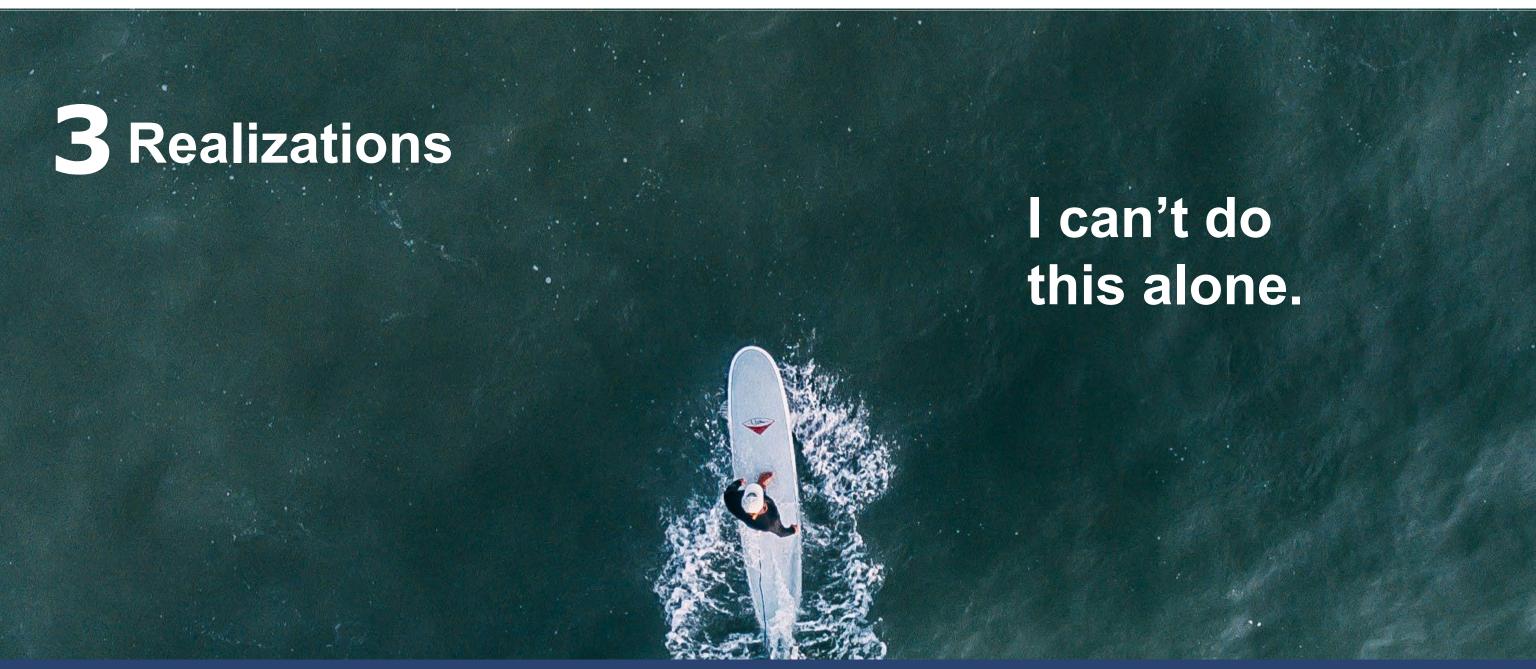
Different contracting methodologies

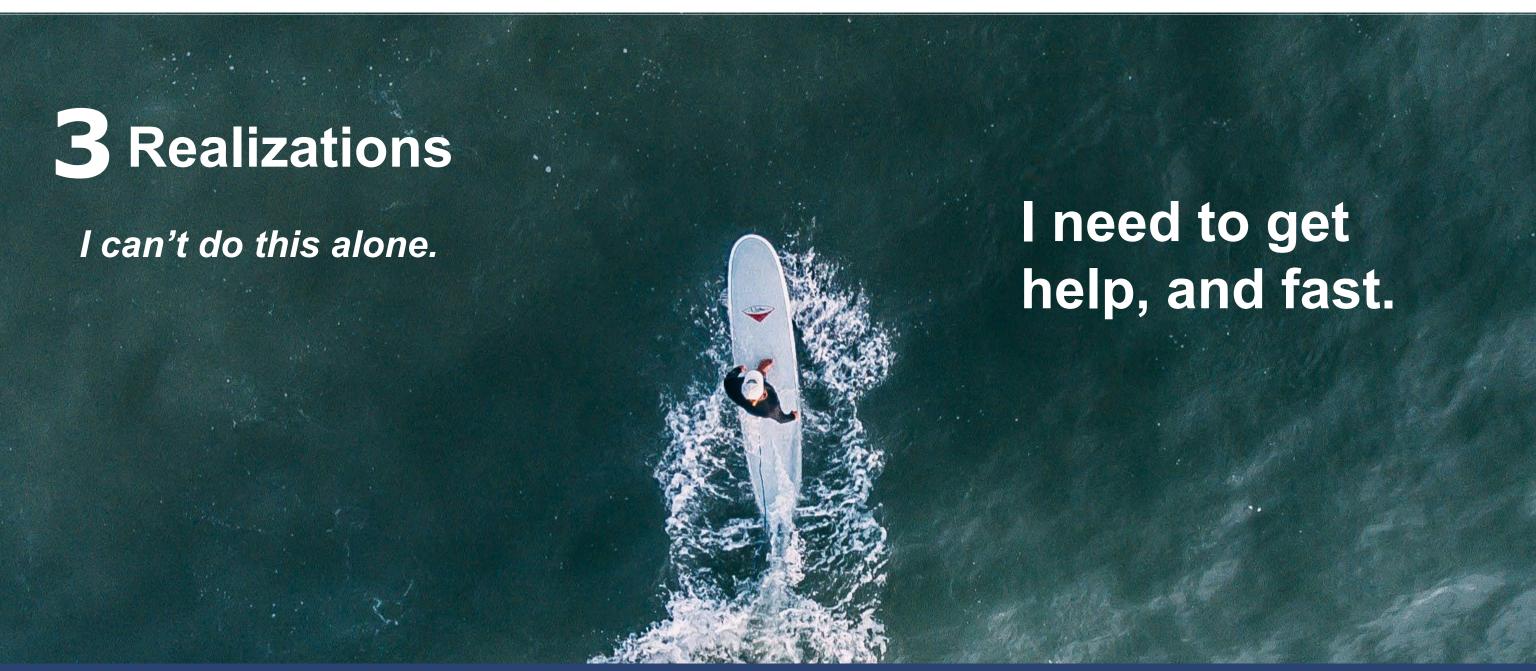
Project team ramp-up

Last Planner System® by summer intern









## 3 Realizations

I can't do this alone.

I need to get help, and fast.



I need someone who already knows and can teach others.





## The Consultant's Dilemma (But really, the Lean community's dilemma)



#### The Consultant's Dilemma

#### Scaling capacity

#### Partnering

Cost, Availability & Location

#### **Grow internally**

Timing, Development, Consistency

#### Industry hire

Construction Knowledge, Process Focused

### + Who's Crazy Enough?



### An Emerging Idea...



#### Subcontract from an LCI corporate member?

Surely, there must be someone available with:

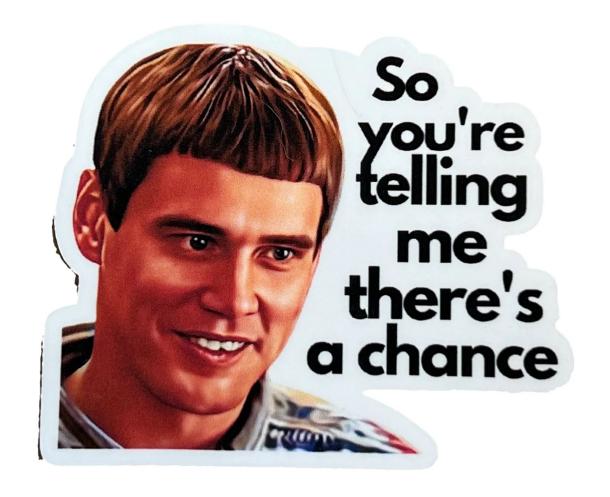
- 5-10 years' experience (Lean/IPD)
- Attitude
- Champion or coaching role
- Local, or willing to travel
- Capacity

#### From idea to maybe, just maybe

Let me make some calls

The idea I've been exploring

Can we pull it off?



## Implementation From Maybe to Actual



## **Analyzing the Possibility**

Internal resolve Capacity Legal

#### Legalities

Lawyers

Boilerplates

Resolving obstacles without a trusted relationship

#### **Secondment Agreement:**

"a legal contract that allows an employer to temporarily transfer an employee to another business location either within the company or to a separate organization. Secondment agreements are valuable for employees who would like to advance their skillset and professional development."

- contractcounsel.com

### **Getting Buy-in**

#### Delineation of the Consultant as the lead

Process setup

Trainings

Seconded talent for direct engagement

#### No Conflict of Interest!!

Confidentiality

Different industry



Olympic surfer Gabriel Medina of Brazil

## **Taking the Plunge**



## **Novice Advantages**



### **Consulting Coach Advantages**

Better team support

Feedback from a different perspective

More time wearing coaching hat

More diverse relatability with team members

More fun!



### **Project Advantages**

Project team experienced different coaching perspectives and styles

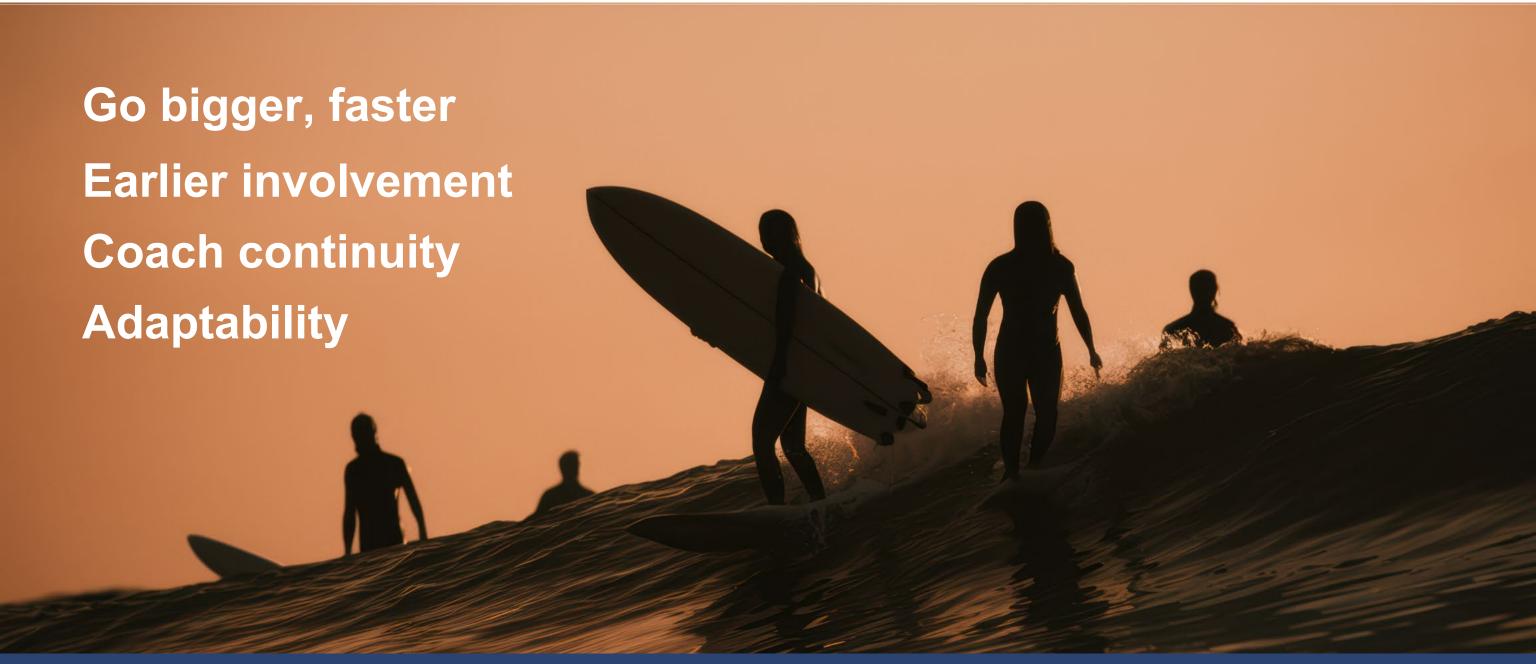
Managing time and availability

Locality

Project expense and cost savings

Lean Support Group

#### **Lessons Learned**



## Scaling Success

#### What is needed

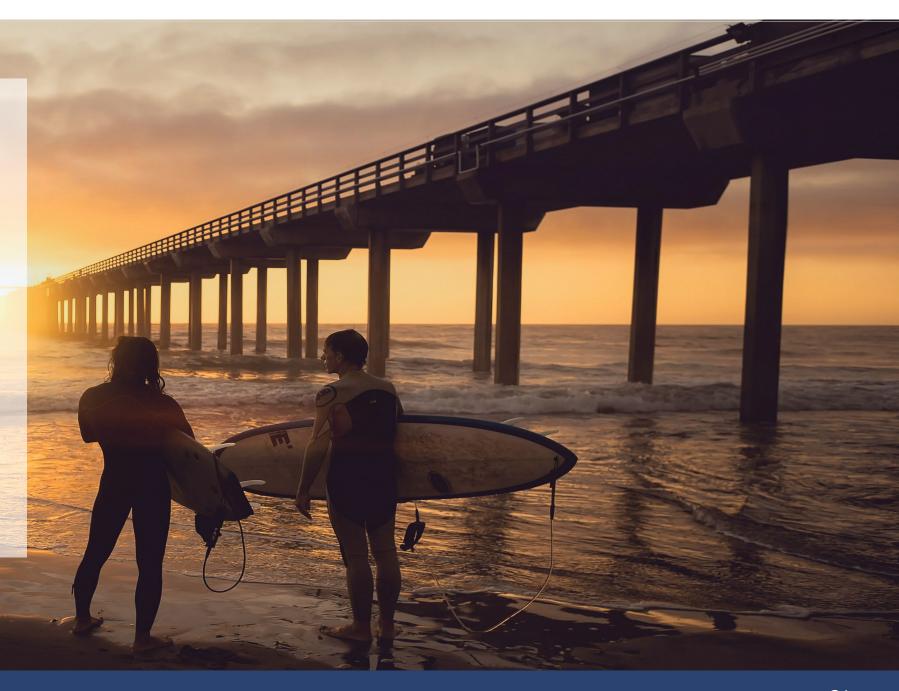
Project, Coach, Corporate Member Matching

Trust Without Existing Relationship

Performance/Qualifications Risk

Conditions of Satisfaction for Mentoring Alignment

Crossing Lines of Competition



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## **Scaling Success**

#### Who is needed

Coaching interest

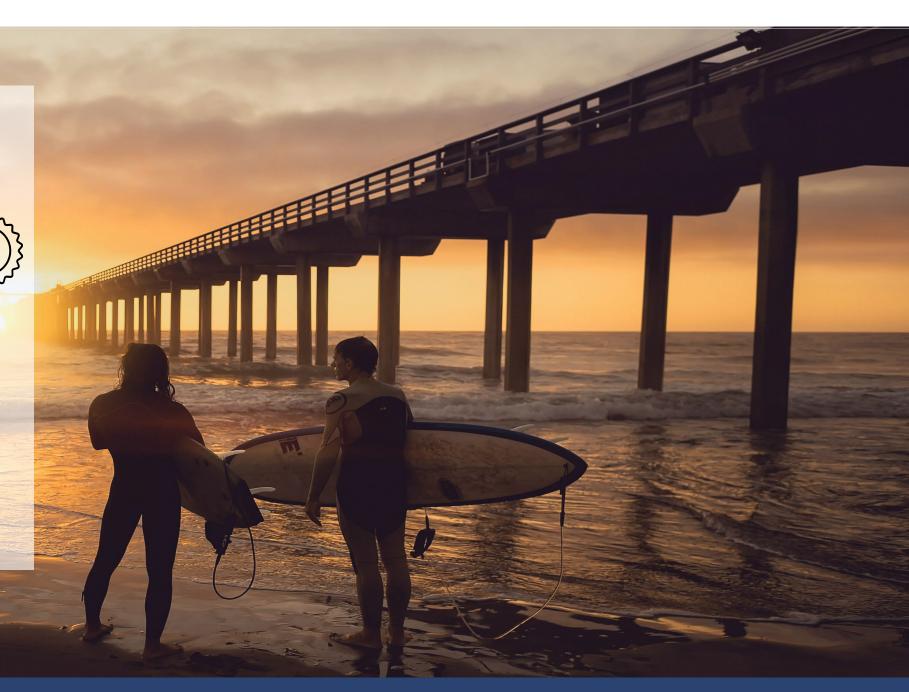
Commitment from Coaches { Community of Practice

Corporate member interest

Legal support

Tech support

Projects and people!



## **Scaling Success**



## Questions & Takeaways







In the spirit of continuous improvement, we would like to remind you to complete this session's survey! We look forward to receiving your feedback.



#### Contact Us

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Thank you for attending this presentation. Enjoy the rest of the 26<sup>th</sup> Annual LCI Congress!

