

25<sup>TH</sup> ANNUAL



25<sup>TH</sup> LCI CONGRESS  
OCTOBER 24-27, 2023

# Demystifying the Integrated Project Delivery Contract: Risk, Reward & Partnering for Success

John Zachara, Integrated Facilities Solutions  
Kelcey Henderson, Continuum Advisory Group

**25 YEARS OF LEARNING: SUPERCHARGE YOUR LEAN JOURNEY IN THE MOTOR CITY**

October 24, 2023



# Demystifying the Integrated Project Delivery Contract

## Contract

The objectives will be based on how you gain sales by acquiring and keeping customers. A marketing strategy helps on making good messages with the right twist of marketing approaches in order to have a good outcome of your sales and marketing activities. It is a process to allow an organization to focus resources on the greatest opportunities to increase sales and achieve the company's target. Marketing strategy's goal is to increase sales and achieve advantage over other competitors. It includes short term and long term activities of marketing that has to do with the analysis of a company's situation and contribute to its objectives. Putting your strategy into action is how your marketing plan should work. Marketing budgets will be set, at the same time it will also show you how you're going to work with your targets, it maybe through networking, advertising etc.

Having the perfect timing with your activities to fit your customers buying cycles, will help you saving money and maximizing sales. The marketing plan should be innovative. It should have the details on how your sales are followed up and the activities your doing to develop your offers. Branding is defined as the process of coming up or making a unique name or design for a certain product. Having a good brand strategy allows you to have a major advantage in gaining a large increase in your market competition. Your brand tells your customers what they can have or expect from the products and services you offer. Are you innovative or are you the experienced type? or do you offer a high-cost, high-quality product, or a low-cost, high-value products? It's impossible to be both. You should consider on thinking what your customers need you to be. Your sign is them main foundation of your brand. All the promotional materials should be connected with your logo to communicate with your customers. Brand messages are delivered and planned based on the questions how, what, when, to whom and where your brand strategy is.

The strategy of branding you have should be consistent, because it leads to a strong brand equity. Branding is defined as the process of coming up or making a unique name or design for a certain product. The strategy of branding you have should be consistent, because it leads to a strong brand equity. The objectives will be based on how you gain sales by acquiring and keeping customers. A marketing strategy helps on making good messages with the right twist of marketing approaches in order to have a good outcome of your sales and marketing activities. It includes short term and long term activities of marketing that has to do with the analysis of a company's situation and contribute to its objectives. Putting your strategy into action is how your marketing plan should work. Marketing budgets will be set, at the same time it will also show you how you're going to work with your targets, it maybe through networking, advertising etc. Having the perfect timing with your activities to fit your customers buying cycles will help you saving money and maximizing sales. The marketing plan should be innovative. It should have the details on how your sales are followed up and the activities your doing to develop your offers.

(A) It is a process to allow an organization to focus resources on the greatest opportunities to increase sales and achieve the company's target. Marketing that has to do with the analysis of a company's situation and contribute to its objectives.

(B) Marketing strategy's goal is to increase sales and achieve advantage over other competitors. It includes short term and long term activities of marketing that has to do with the analysis of a company's situation and contribute to its objectives.

(C) The objectives will be based on how you gain sales by acquiring and keeping customers. A marketing strategy helps on making good messages with the right twist of marketing approaches in order to have a good outcome of your sales and marketing activities. It includes short term and long term activities of marketing that has to do with the analysis of a company's situation and contribute to its objectives.

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(E) Putting your strategy into action is how your marketing plan should work. Marketing budgets will be set, at the same time it will also show you how you're going to work with your targets, it maybe through networking, advertising etc. Having the perfect timing with your activities to fit your customers buying cycles will help you saving money and maximizing sales. The marketing plan should be innovative. It should have the details on how your sales are followed up and the activities your doing to develop your offers.

(F) Improvement should be measured regularly and assessed in order for you to know what's beneficial and what is not. This will help you set new targets.

(G) Brand messages are delivered and planned based on the questions how, what, when, to whom and where your brand strategy is. Advertisement, visual communication and distribution channels are parts of brand strategy.

Signature 1

## WORKSHOP OBJECTIVES

- How IPD Fits with Lean
- When to use the IPD Contract
- Types of IPD Contracts
- Definitions
- Conditions of Satisfaction
- Validation
- RFP/RFQ Process
- Contract Structure
- Incentives & Risk/Reward



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President



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Continuum Advisory Group is a management consulting firm serving the building and construction industry. We partner strategically with our clients to solve difficult problems, bring about transformational change and guide their efforts to build a different future. Our sole focus on the building and construction industry gives us the technical expertise to provide insight from day one, while our management experience allows us to understand the cultural, political and organizational context of any engagement.

We offer a wide range of consulting services, including strategy, research, and project delivery support. With regards to Lean and Integrated Project Delivery, we work as a consultant and coach with large project teams to help implement Lean Practices and build Integrated, High Performing Teams. We also work with both owners and contractors at the organizational level to develop Lean Construction and Integrated Teams practices, with a focus on strategic and cultural fit to ensure successful adoption and implementation.



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CHANGE MANAGEMENT  
AND SYSTEM & PROCESS  
IMPLEMENTATION



BUILDING HIGH  
PERFORMING TEAMS  
THROUGH LEAN AND  
INTEGRATION



MARKET RESEARCH AND  
ANALYSIS



ACQUISITION RESEARCH  
AND GROWTH ANALYSIS



PROCESS STREAMLINING  
AND IMPROVEMENT





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Vice President

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*Owner's Representative/Program Management*

- Illinois-based Owner's Representative & Lean Coaching company
- 20-person firm
- 25 years in business
- Successfully completed over \$4.2B in work for more than 3,000 projects

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is

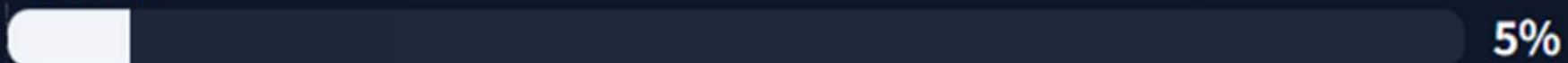
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## My role is:

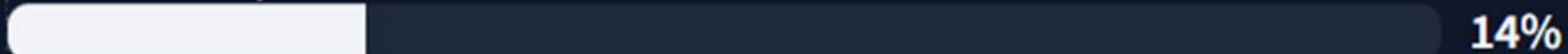
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Owner



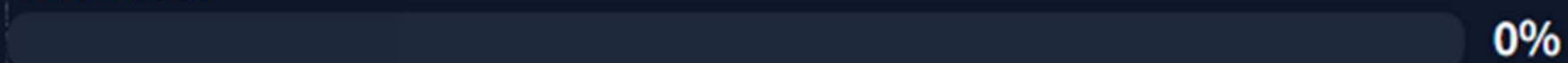
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Owner's Representative



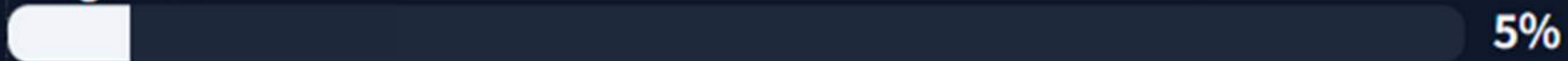
14%

Architect



0%

Engineer



5%

General Contractor





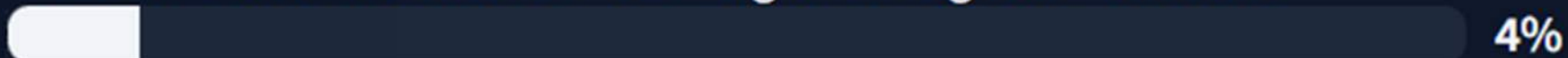


WHAT  
DO YOU  
WANT TO  
LEARN?





I am an Owner interested in utilizing the Integrated Contract



I am a GC/Architect/Engineer working for an Owner that is utilizing or interested in the Integrated Contract

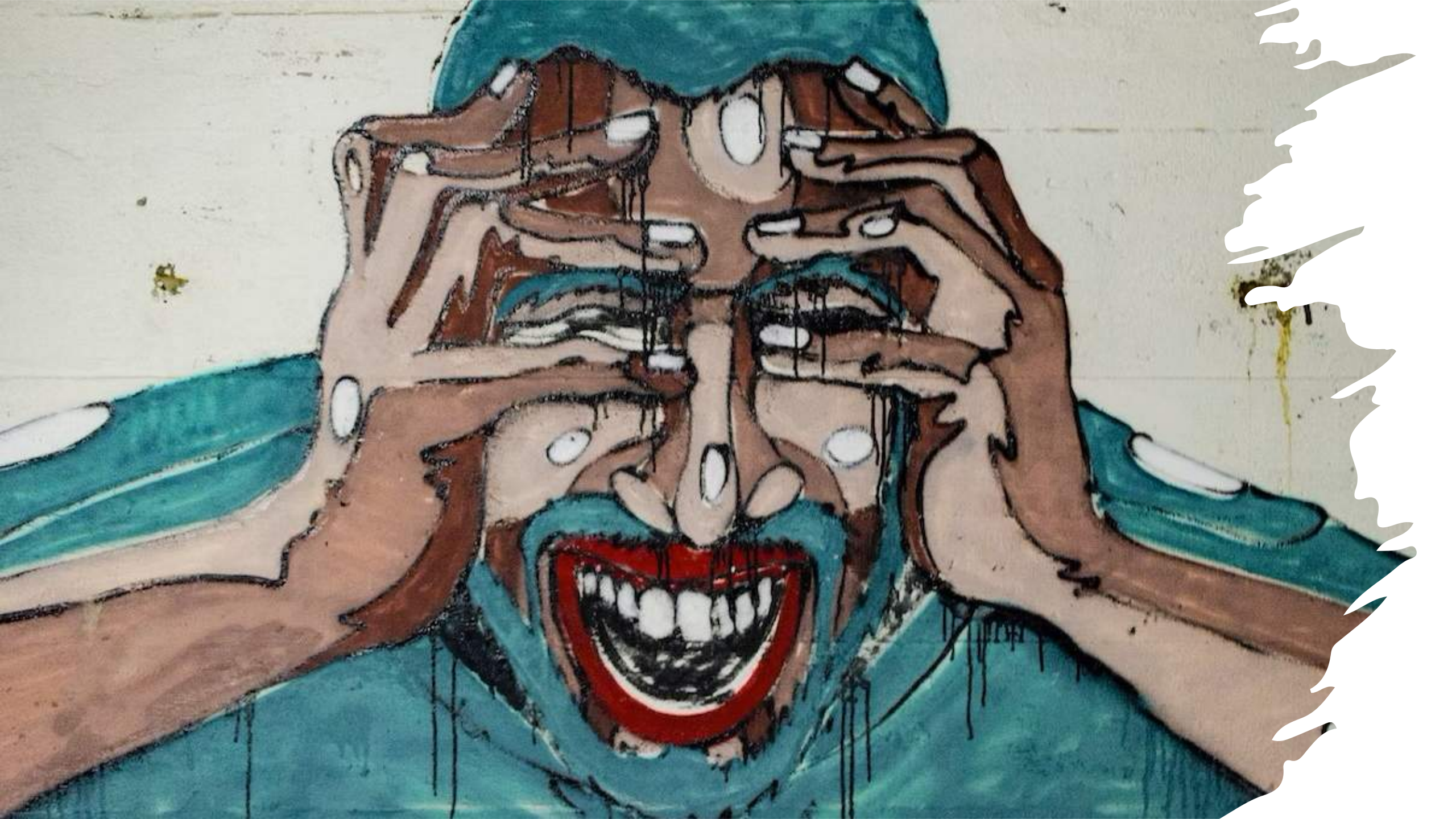


I have been a party to the Integrated Contract and want to learn more



SEE MORE









unclear  
buy-in  
understanding  
indecisiveness  
communication  
misunderstood  
behaviours  
set  
confusing  
efficiencies  
mind  
inconsistent  
timelines  
difficult  
extras  
vague  
adversarial  
constraints  
negotiation  
lack  
gray  
misundrrstanding  
clarity  
one-sided  
lawsuits

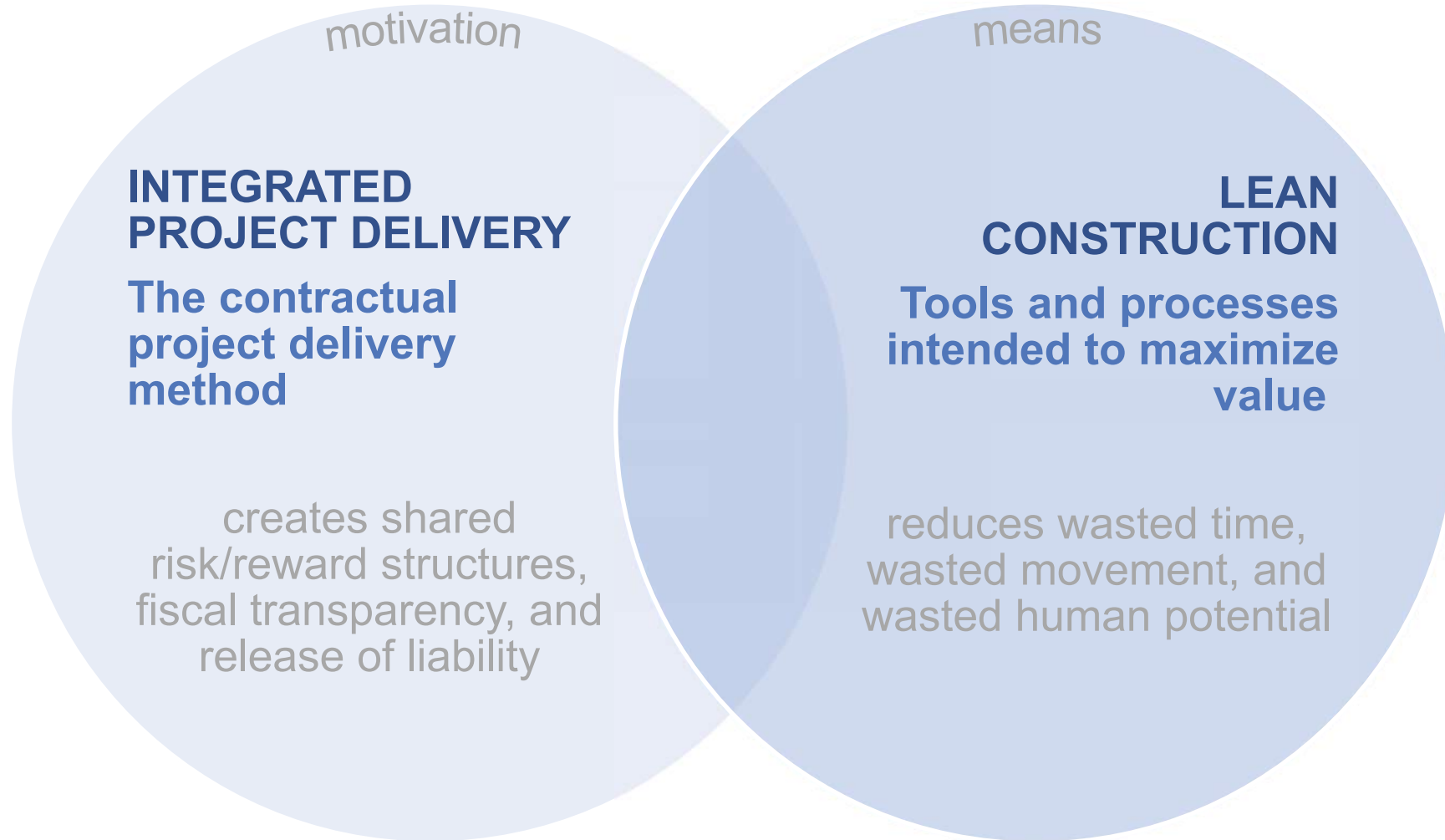


# SIX TENETS OF LEAN CONSTRUCTION

- 1 Respect for People
- 2 Optimize the Whole
- 3 Generate Value
- 4 Eliminate Waste
- 5 Focus on Flow
- 6 Continuous Improvement



# Motivation & Means



# Lean Integrated Project Delivery

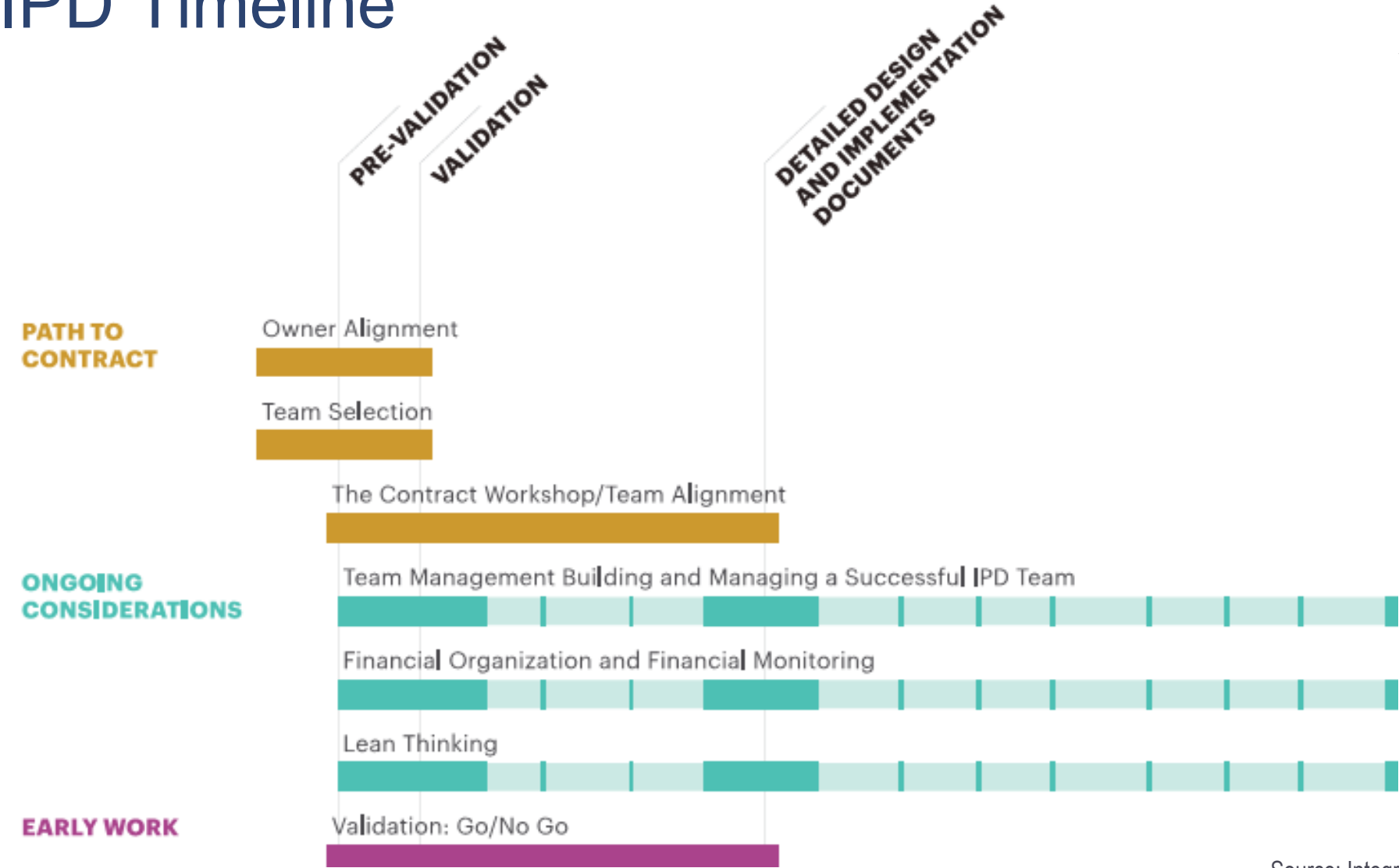
Traditional Project Delivery		Integrated Project Delivery
Fragmented, assembled on “just-as-needed” or “minimum-necessary” basis, strongly hierarchical, controlled	TEAMS	An integrated team entity composes key project stakeholders, assembled early in the process, open, collaborative
Linear, distinct, segregated; knowledge gathered “just-as-needed”; information hoarded; silos of knowledge and expertise	PROCESS	Concurrent and multi-level; early contributions of knowledge and expertise; information openly shared; stakeholder trust and respect
Individually managed, transferred to the greatest extent possible	RISK	Collectively managed, appropriately shared
Individually pursued; minimum effort for maximum return; (usually) first cost based	COMPENSATION/REWARD	Team success tied to project success; value-based
Paper-based, 2 dimensional; analog	COMMUNICATION/TECHNOLOGY	Digitally based, virtual; Building Information Modeling (3, 4 and 5 dimensional)
Encourage unilateral effort; allocate and transfer risk; no sharing	AGREEMENTS	Encourage, foster, promote and support multi-lateral open sharing and collaboration; risk sharing

Source: AIA 2007





# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders



# IPD Timeline

PATH TO  
CONTRACT

PRE-VALIDATION  
VALIDATION  
DETAILED DESIGN  
AND IMPLEMENTATION  
DOCUMENTS

Owner Alignment

Team Selection

The Contract Workshop/Team Alignment

ONGOING  
CONSIDERATIONS

Team Management Building and Managing a Successful IPD Team

Financial Organization and Financial Monitoring

Lean Thinking

EARLY WORK

Validation: Go/No Go

Source: Integrated Project Delivery: An Action Guide for Leaders



The background image shows a construction site at sunset. Two workers in hard hats are in the foreground, their silhouettes against the bright orange and yellow sky. One worker on the left is holding a smartphone. In the background, there are large cranes and scaffolding structures. The text 'When to use the IPD Contract' is overlaid in white, bold, sans-serif font in the center of the image.

# When to use the IPD Contract



## 4 Common Types Of Construction Contracts



Lump Sum Or  
Fixed Price Contract

- Total fixed price for all construction related activities.
- Can include incentives/benefits for early termination, or can also have penalties, called liquidation damages, for a late termination.



Cost Plus Contract

- Involve payment of the actual costs, purchases or other expenses generated directly from the construction activity.
- must contain information about covering contractor's overhead and profit.



Time and Materials  
Contracts

- Preferred if the project scope is not clear or defined.
- must establish hourly or daily rate.
- Include additional expenses that could arise in process.



Unit Pricing Contracts

- Commonly used by builders and in federal agencies.
- Unit prices can also be set during bidding process as the owner requests specific quantities and pricing for a pre-determined amount of unitized items.



<https://www.thebalancesmb.com/common-types-of-construction-contracts-844483>

Contractor  
Highest Risk

Government  
Highest Risk

### Contract Type

Firm Fixed Price

Fixed Price w/ Price Adjustment

Fixed Price Cost Incentive

Cost Plus Incentive Fee

Cost Plus Award Fee

Cost Plus Fixed Fee

Labor Hour / Time & Materials

Cost Reimbursement

Cost Plus a Percentage of Cost

<https://spo.hawaii.gov/procurement-wizard/manual/determine-contract-type/?print=print>

## Four Common Types of Construction Contracts



### Lump Sum

One fixed priced is defined to fully cover project



### Unit Price

Categorized tasks and materials are individually priced out



### Cost Plus

Project costs are fully covered in addition to a separate payment to cover profit and overhead



### Time and Materials

Project costs are fully covered in addition to a separate payment based on an hourly or daily rate

<https://www.bigrentz.com/blog/construction-contracts>

PROJECT CHARACTERISTIC		HIGH	LOW
Level of Ambition	Technical Innovation	<input type="radio"/>	<input type="radio"/>
	Creative Innovation	<input type="radio"/>	<input type="radio"/>
	Other Areas of Innovation	<input type="radio"/>	<input type="radio"/>
	High Sustainability Goals	<input type="radio"/>	<input type="radio"/>
Stressors	High Value to Budget	<input type="radio"/>	<input type="radio"/>
	Challenging Schedule	<input type="radio"/>	<input type="radio"/>
Level of Clarity <sup>1</sup>	Current Scope Development	<input type="radio"/>	<input type="radio"/>
	Expected Time for Future Scope Development	<input type="radio"/>	<input type="radio"/>
Probability of Change	Expected Change in Building Technology	<input type="radio"/>	<input type="radio"/>
	Expected Change in Business Case	<input type="radio"/>	<input type="radio"/>
	Expected Stakeholder / Public Driven Change	<input type="radio"/>	<input type="radio"/>
Complexity of Interaction	Level of Interdependency of Systems	<input type="radio"/>	<input type="radio"/>
	Level of Interdependency of Participants	<input type="radio"/>	<input type="radio"/>

<sup>1</sup> IPD is a good choice when managing projects with scopes that are not initially clear, but it will require a more extended validation period before setting targets



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BUILDING A BETTER WAY



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**AIA** Contract Documents

# Common Contracts





## INTEGRATED PROJECT DELIVERY AGREEMENT

### EXCERPTS FOR WORKSHOP

This Integrated Project Delivery Agreement ("Agreement") is entered into on \_\_\_\_, 2022 ("Effective Date") among the Owner, Architect, and Contractor ("Parties"), for the complete design and construction of the Project. The Parties agree that all Work performed on the Project is subject to the following terms and conditions.

#### BUSINESS TERMS SHEET

The key business terms of this Agreement are set forth below and included in the Agreement:

Senior Management Team	Owner	
	Architect	
	Contractor	
Project Management Team (PMT)	Owner	
	Architect	
	Contractor	
Project Neutral per Section 4.2.2(a) of Agreement		
Project's Budget	\$00,000,000	
Target Cost	\$TBD (by Amendment)	
Savings Threshold	\$TBD (TC -\$1) (By Amendment)	
ICL	\$TBD (See Exhibit 4C) (By Amendment)	
	Architect ____ % ICL	Contractor ____ % ICL
Shared Savings, if earned	R/R Team	Owner
	____%	____%
Architect's and R/R Design Partners' Overhead Multipliers	Exhibit 4D	
Contractor's and R/R Trade Partners' Overhead Multipliers	Exhibit 4E	
ICL, ICL Share, and Change Order Profit	Exhibit 4C Change Order Profit must match ICL % above	
CCIP Mark-Up	____% Chargeable Costs for Volume of Construction Work	
SDI Mark-Up	____% Chargeable Costs of the Construction Work for enrolled R/R Trade Partners and subcontractors	
Substantial Completion Date	[insert date]	(established by Amendment)
Final Completion Date	[insert date]	(established by Amendment)



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# ConsensusDocs®

BUILDING A BETTER WAY

Multi-Party Integrated Project  
Delivery Agreement

**300**

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Building Information Modeling  
(BIM) Addendum

**301**

[More Info](#)

Lean Construction Addendum

**305**

[More Info](#)

Green Building Addendum

**310**

[More Info](#)

Joining Agreement for Integrated  
Project Delivery

**396**

[More Info](#)

# AIA Contract Documents

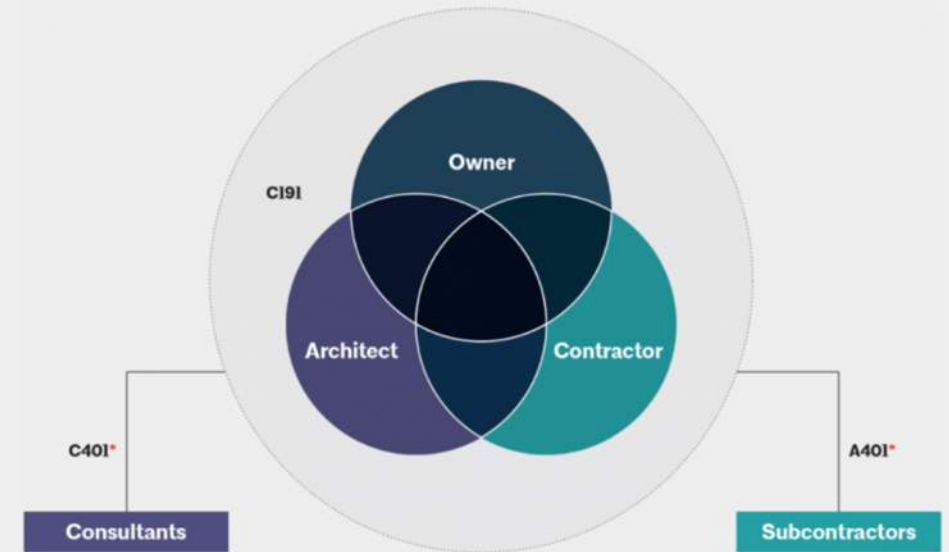
Transitional documents relationships:



Single Purpose Entity (SPE) contract relationship:




Multi-party agreement relationships:



A black and white photograph of an open notebook. The notebook is open to two pages, and the word "Definitions" is written in a large, bold, cursive script across both pages. The paper appears slightly aged or off-white. The background is dark and out of focus, showing what might be a desk or a shelf with some indistinct objects.

Definitions





**IPD Trade Partner:** A subcontractor contracted with the general contractor or owner, profit-at-risk

**Risk-Reward Pool (R/R):** 100% of the profit put at risk by the R/R Members. Dependent on the Final Actual Cost, the R/R Members may earn all, a portion of, or no Risk/Reward Amount.

**Standard Subcontractor:** A subcontractor contracted with the general contractor, lump sum

**IPD Consultant:** A consultant contracted with the architect or owner, profit-at-risk

**Standard Consultant:** A design consultant contracted with the architect or owner, lump sum

**Estimated Maximum Price (EMP):** Sum of all estimated Chargeable Costs + IFOA Contingency + Allowances + R/R Amount

\* Occurs before completion of the Planning Phase



58	154,568	95,054	124,500
87	56,845	97,511	125,000
00	110,000	99,011	154,000
50	150,000	99,216	95,000
2	35,000	101,090	154,000
	83,000	101,684	110,000
	45,000	101,962	8
		102,747	
		006	

## **At Risk Threshold (ART):**

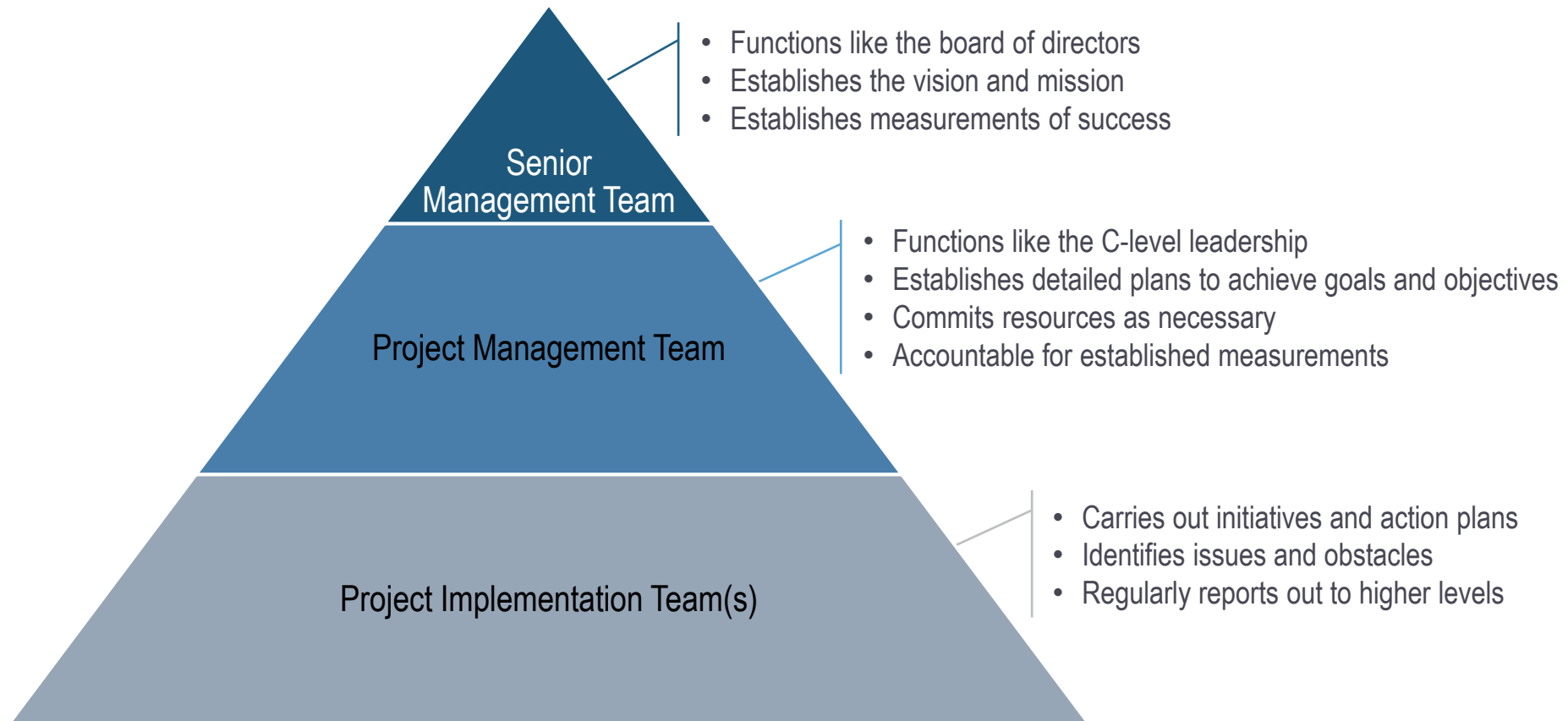
Maximum project cost acceptable to the Owner before the R/R Amounts will be applied to cover team cost overruns.





- **Incentive Threshold (IT):** An amount set below the ART that will be compared to Final Actual Costs to determine the savings for calculation of the Incentive Amount

# Developing a “Project Organization”



# Define Teams

## **SMT: Senior Management Team**

- Provide Executive Level sponsorship for the Project Team and for the Lean IPD execution approach
- Assure the team has adequate resourcing and support
- Adjudicate decisions when the PMT cannot reach consensus
- Hold regular SMT meetings with reliable participation

## **PMT: Project Management Team**

- Overall Leadership and Guidance for the Project Team
- Assure collaboration through the planning, design and implementation phases of the Project
- Decision Making for the Project Team
- Hold regular PMT meetings with reliable participation
- Interpretation of Implementation Documents
- Responsible for Cost, Schedule and Change Management for the Project

## **PIT: Project Implementation Team(s)**

- Responsible for designing and implementing the Project consistent with the CoS
- Made up of members of owner, design, construction and other trades, vendors and suppliers
- Hold regular PIT meetings to advance TVD concepts and LPS planning for the PIT scope
- Drive innovation and creativity by harnessing the collective knowledge and experience of the team



# Key Facets of an Effective Model

## ► An agreed upon project team structure

- All parties are represented in each team
- All teams are cross functional
- All teams are peer-to-peer (decision-making authority)
- Teams are lean

## ► Effective systems of measurement and tracking, including consistent use of collective tools:

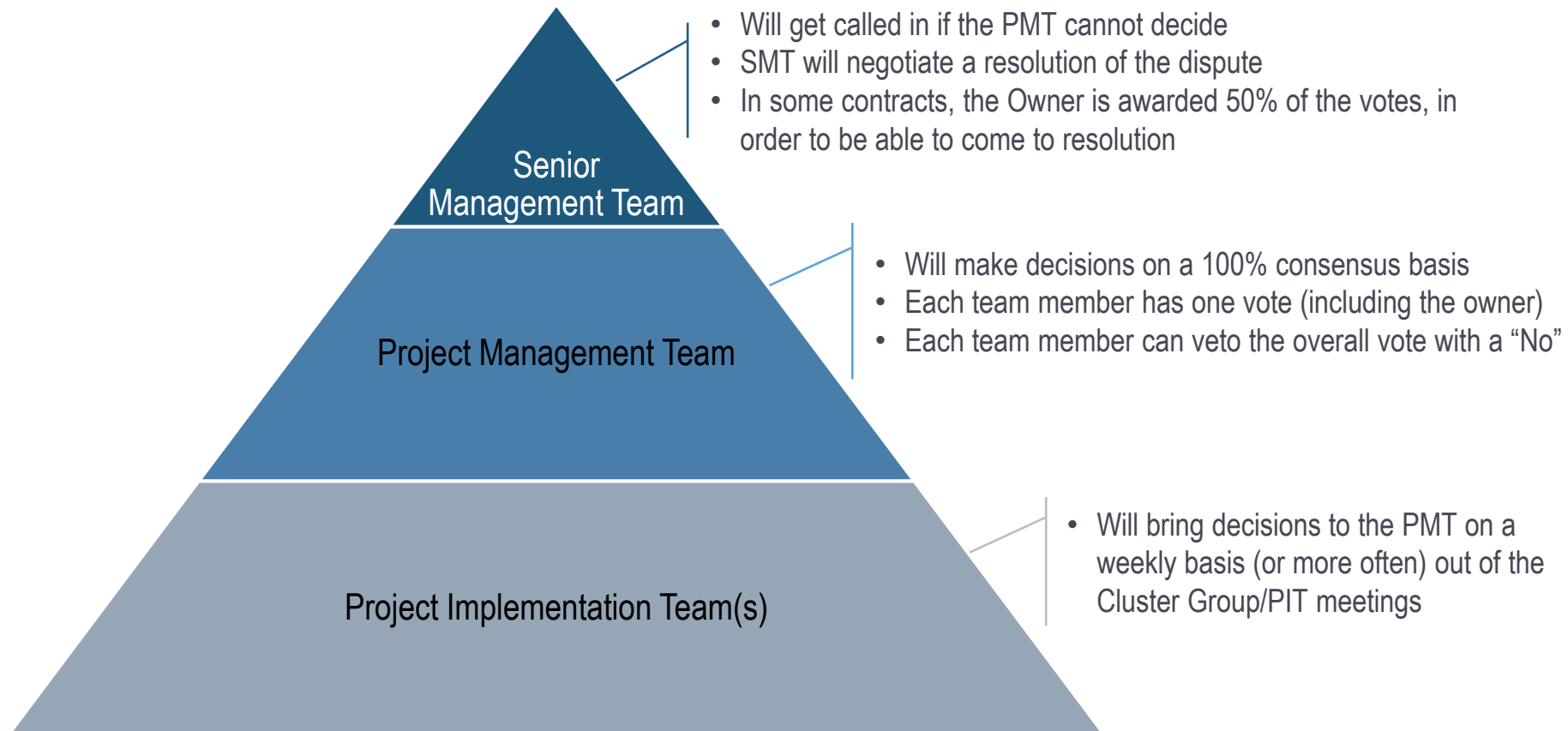
- Stand and deliver report-out
- Action plans
- Metrics and dashboards
- Regular measurement of what's important

## ► Commitment to collective culture, goals, etc.

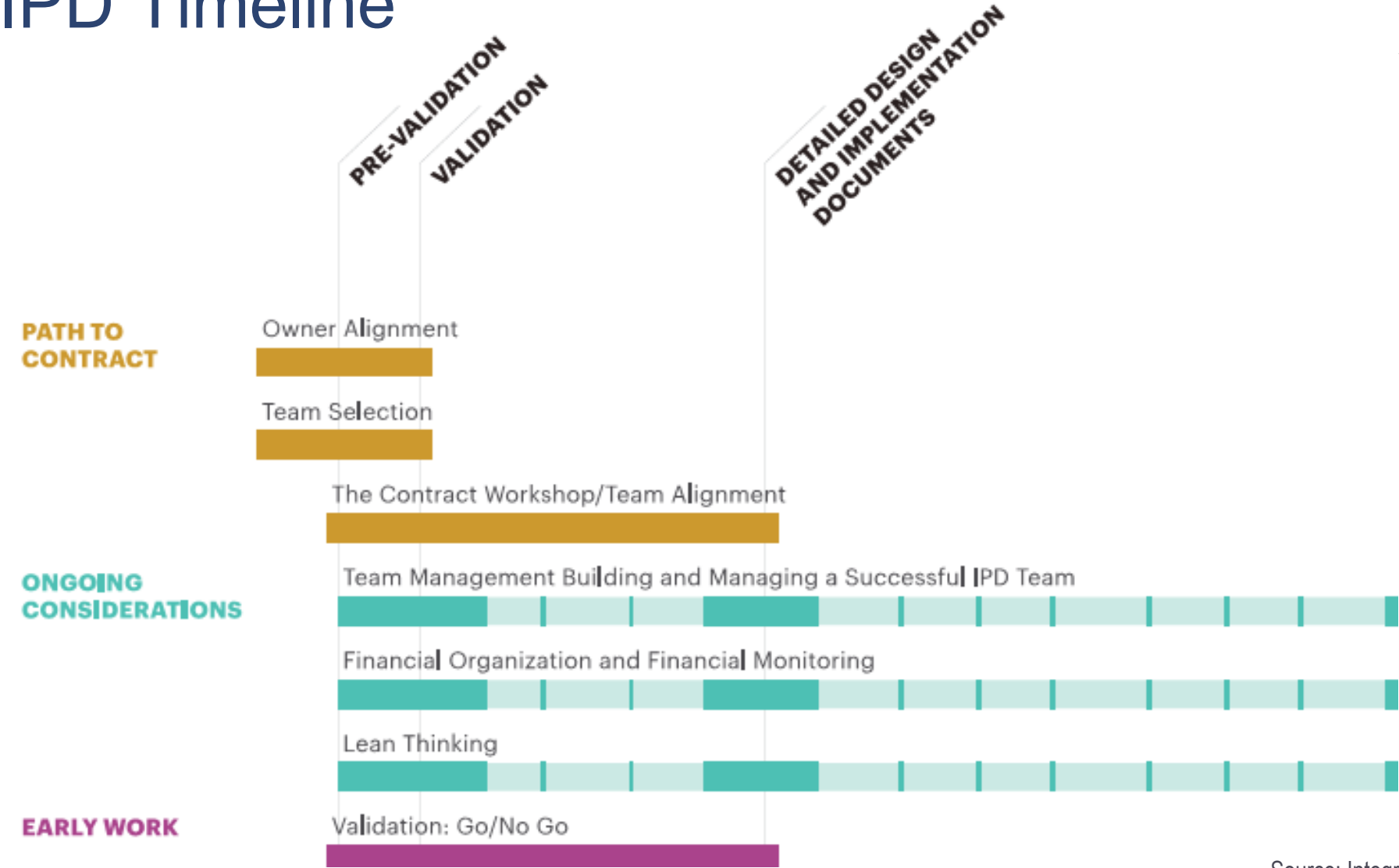
## ► Clearly established rules of engagement and RRAA by team

## ► Leadership of all parties is committed to investing in collaboration as a discipline

# Decision Making



# IPD Timeline

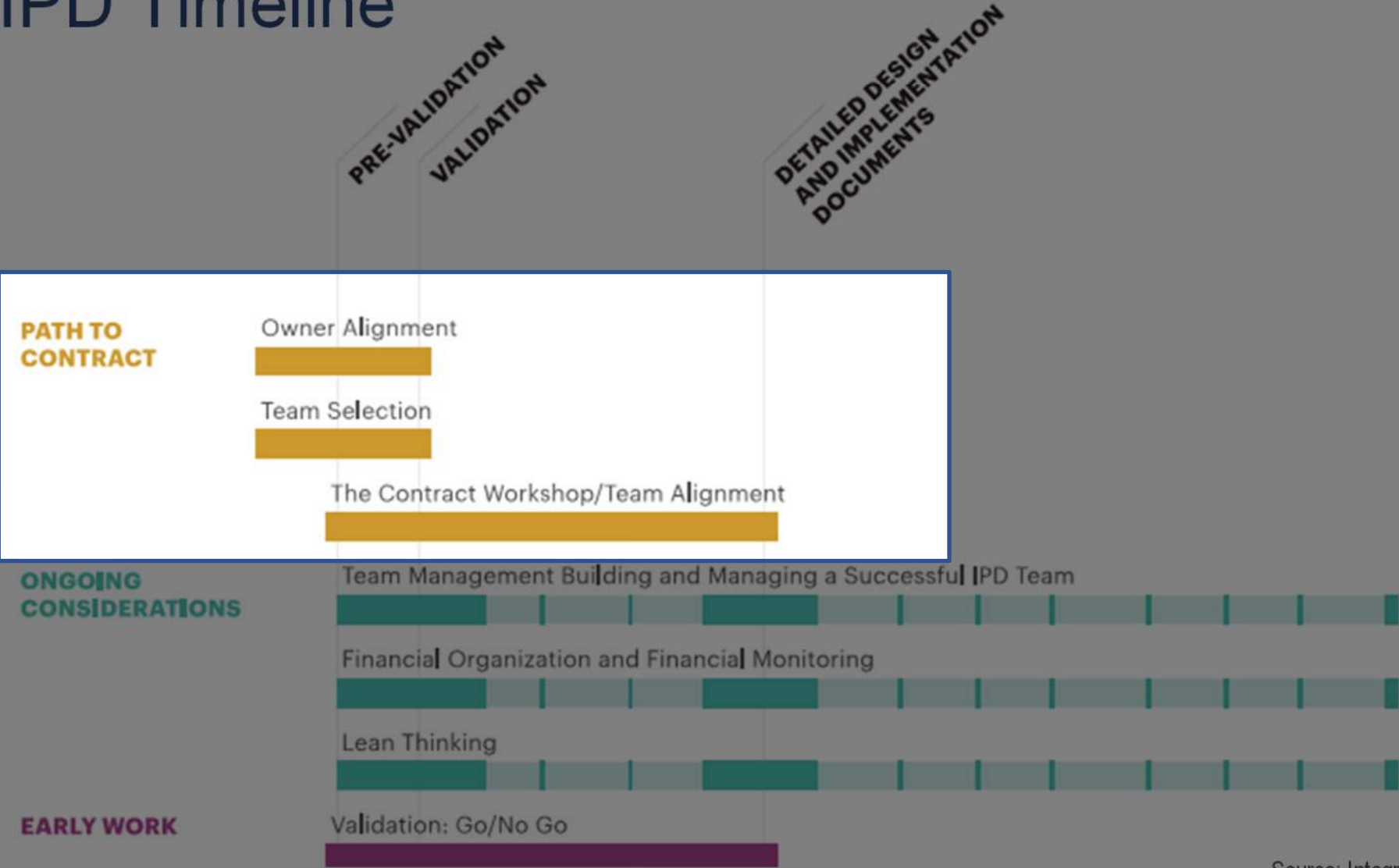


Source: Integrated Project Delivery: An Action Guide for Leaders





# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders



# Conditions of Satisfaction (CoS)

*What conditions must be met to declare success?*

- An explicit description of all the actual requirements that must be satisfied for the initiative to be successful. CoS are collaboratively developed and committed to by all team members.
- A set of statements, each with a clear pass/fail result, that specify requirements at a defined stage of a project (often completion).
- There is no partial acceptance: either a criterion is met, or it is not.



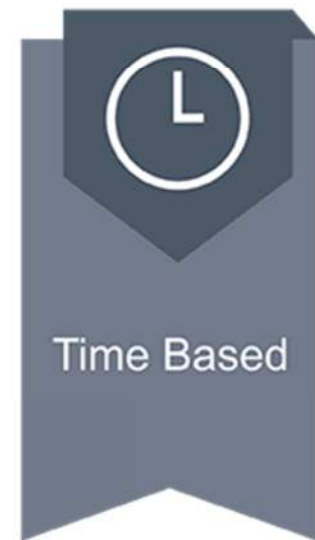
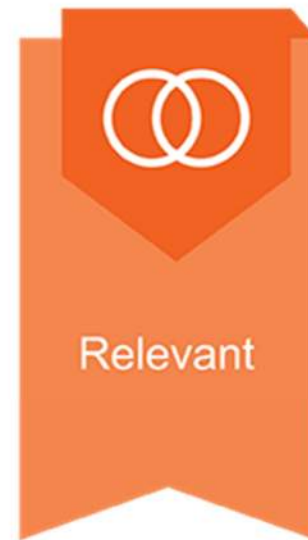
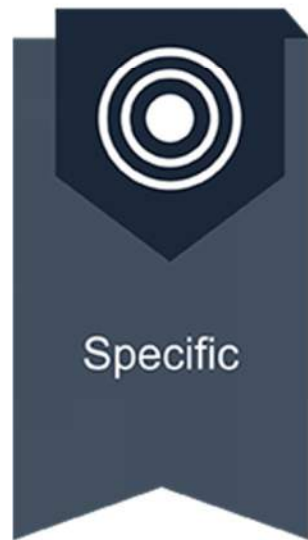
# Conditions of Satisfaction (CoS)

## *What does “done” look like?*

- Top priorities – critical for project success
- What would cause you to consider the effort to be a failure if it does not happen?
- Co-developed – everyone must buy-in
- Define what “success” means for the project team
- Guide decision making throughout development and implementation
- Point of reference and measurement when reaching consensus is difficult



# SMART





# A team might establish CoS around any of the following:

- Budget, schedule, safety
- Profitability (ex: everyone is profitable)
- The number of months in which the project is delivered
- Number of RFIs
- Number of Change Orders
- Number of punch list items
- % below market cost
- % operational cost improvement
- % improvement in productivity
- Rapid improvement
- Exceptional teamwork
- Quality at acceptable levels the first time
- Total project transparency
- Strong stakeholder involvement
- Application of Lean Tools/Practices
- Community engagement
- Sustainability

Source: Lean Construction Institute, CAG Experience



# Establishing CoS: Best Practices

- **SMART Goals** – Specific, Measurable, Attainable, Relevant and Time-Based
- **Avoid** absolutes
- All CoS **must be met** for the project to be successful
- Choose CoS wisely, as **partial credit does not apply**
- **Can be adjusted** by the team



# Recap: CoS Define What “Success” Means



DECISION MAKING  
CRITERIA



COMMON  
LANGUAGE  
DEVELOPMENT



SET BEHAVIORAL  
EXPECTATIONS



DRIVE TEAM  
CULTURE



DESCRIBE POSITIVE  
OUTCOMES

# Beyond Development: Best Practices for Using CoS

- Publish and commit
- Make them visual
- Measure progress (and use as a reference point for course correction)
  - Review at project milestones
- Refer to them when reaching consensus is difficult
- Revisit during onboarding or other major changes (and revise as needed)
- Conduct lessons learned





# CoS Example

1. Safety: 50% reduction in TRIR from last project
2. Operations: Zero interruptions to production
3. Schedule: Certificate of Occupancy on May 15, 2020
4. Quality: 60% reduction of punch list items & NCRs
5. Budget: Shared savings incentive – 5% of budget cost improved
6. Documentation: RFI submittal turnaround time of 3 business days
7. Culture of Trust: 80% positive feedback from anonymous survey
8. Customer Goal: Apply at least five “Industry 4.0” principles during design phase



# CoS Example

1. Safety: 2 Safety/Behavior Observations per week for all site supervision foreman and above (superintendents, PMs, etc.)
2. Design/Engineering: Reduce design phase from 12 weeks to 10 weeks
3. Schedule: Plant steam available by November 22, 2020
4. Quality: <1% weld rejection rate
5. Budget: <10% change orders
6. Team Building: At least 1 team event per quarter
7. Continuous Learning: Lessons learned session after each major milestone is achieved
8. Customer Goal: Increase production capacity by 30%



# CoS Example

## Quantitative

- Project has Zero Injuries
- Project will be delivered at mutually agreed Target Cost (\$15MM)
- All team partners earn a fair profit, all team members benefit from project success
- AC5 at full production by AMJ'22 to meet LRD Roll-out Schedule.
- Maximize Project Quality – Minimize Rework (measure TBD)
- No unplanned impacts to operations. All planned impacts follow a plan.

## Qualitative

- Culture of Collaboration: Conflict resolution is forward focused.
- Team operates with a high degree of openness and trust.
- Team fosters a learning culture to build Lean IPD Delivery skills in P&G and Partner organizations.
- Team respects standards (platform, IWS, etc.), yet challenges constraints when doing so drives value.
- Project has clear acceptance criteria (documentation, handover, ECR, etc.)

## Measurement Methods

- Quantitative: Current results aligned and reported by PMT
- Qualitative: Regular Culture Survey for Qualitative Measures by IFOA members

# CoS Example

**Cost:** Each team member drives the required amount of rigor in their work process to meet the agreed upon project budget in their area of responsibility

**Schedule:** Each team member meets or exceeds expectations to provide their deliverables for each project schedule item

**Shared Success:** Every member can be proud of the finished product

**Business Need:** The Quicksilver team safely and successfully delivers ~450,000 square feet of finished product storage space for 1,200 pallet inventory locations with 60 dock door positions along the south face of the plant and all associated scope including required fire protection, air exchange, electrical and dock equipment scope to deliver best value to the business



# CoS Example

## TEAM GOAL

A world class partnership built on trust, integrity and open communication, using industry leading design, construction and communication tools to drive innovation and reduce waste in support of a safe and flawless launch of GM's next generation truck.

## TEAM CONDITIONS OF SATISFACTION

1. Every person felt personal responsibility for a safe work environment
2. Met all Production Launch Dates with zero unplanned production interruptions
3. Experienced minimal team conflicts requiring Steering Committee intervention
4. Effectively utilized team resources through clear direction and empowerment
5. Mitigated cost and schedule impacts of all changes
6. All team members achieve their project financial expectations – fair profit and budget compliance
7. Develop a partnership-based project delivery Business Model with transformed processes
8. Implement a minimum of three Lean tools
9. Institutionalize defined M5 Team Culture and Norms validated through regular surveys
10. Limit re-work to less than 0.2% of construction value

# 1<sup>st</sup> Healthcare IFOA in Chicago



- Schedule
- EMP w/Shared Savings
- Everyone Finishes with a Profit
- Owner Operational Efficiency
- All Stakeholders Feel Satisfied



# Hospital Campus Master Plan (IFOA & GMP)

- Improvement of RFI and Submittal Metrics over “standard projects”
- EMP w/Shared Savings
- Everyone Finishes with a Profit
- Timeframe for overall project/master plans

# Office Building in Illinois (GMP)

A 3D architectural rendering of a modern office building complex. The main building is a two-story structure with a flat roof, featuring a combination of brick and large glass windows. A prominent entrance on the right side has a large glass facade. To the left, a lower brick structure is labeled "HEALTH CLINIC". The building is surrounded by a parking lot with several marked spaces, including a few designated for disabled access. A small figure of a person stands near the main entrance for scale. The background shows a green lawn and some trees.

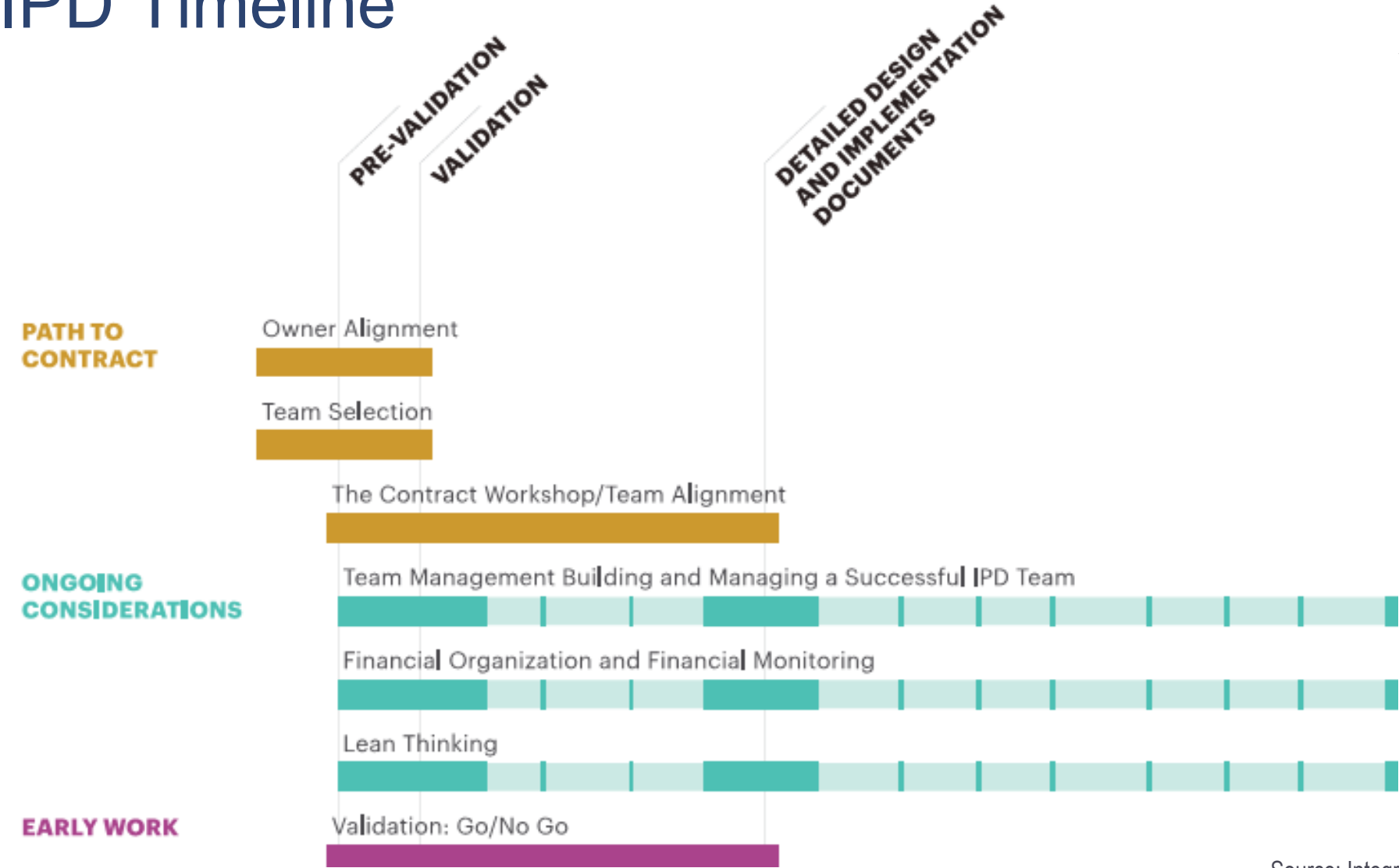
- Design Decisions must first be for the Benefit of Participants
- Minimize Disruption to Culture
- Need Campus Environment – coordinate with Training Center already built
- Building Employees can be proud of



# R&D Building in Wisconsin (IPD Lite)

- Flexibility & Adaptability
- Collaboration & Innovation
- R&D Hub
- Zoning
- Volume
- Illustrations & Visual Connectivity

# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders



# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders





What is Validation and  
Why is it Important?

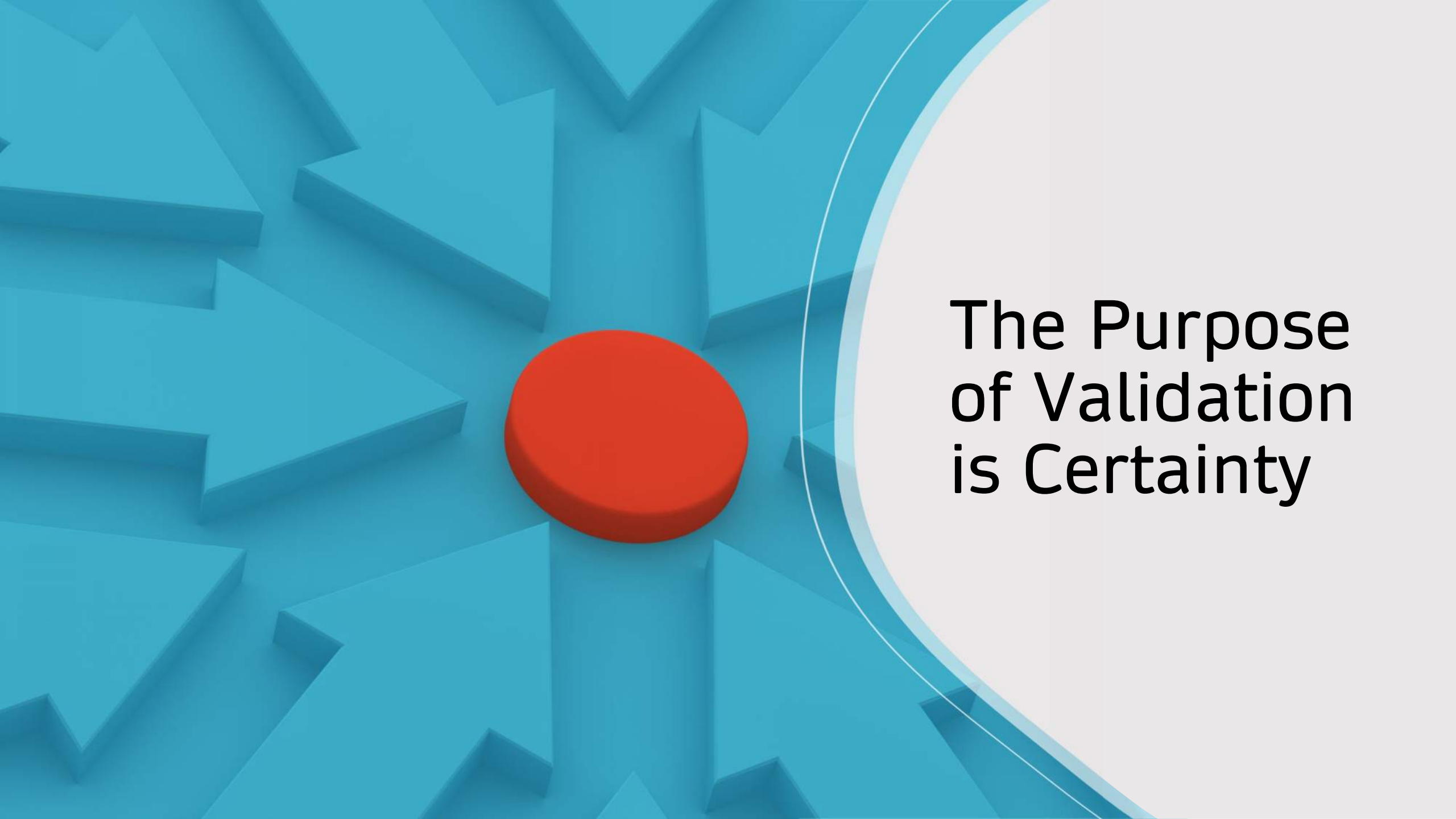


# Traditional is broken

Value Engineering  
becomes Scope  
Reduction Tool

**VALUE**  
Engineering



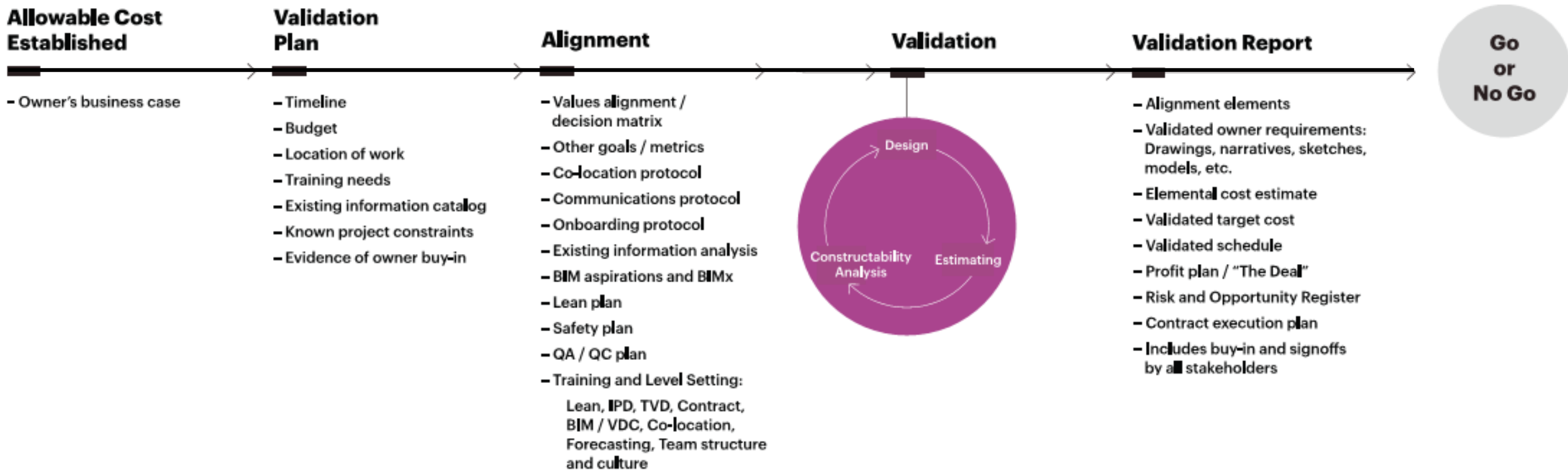
The background features a large, 3D blue gear with a red circular center. On the right side, there is a white semi-circular area. The text is positioned within this white area.

The Purpose  
of Validation  
is Certainty



# The Statement:

“We can build this building for this budget, with this scope, in this much time, with this level of quality.”





# The Owner

- Role Model
- Leadership
- Model Transparency
- Need Support from Upper Management





Allowable Cost Established\*

\*subject to change



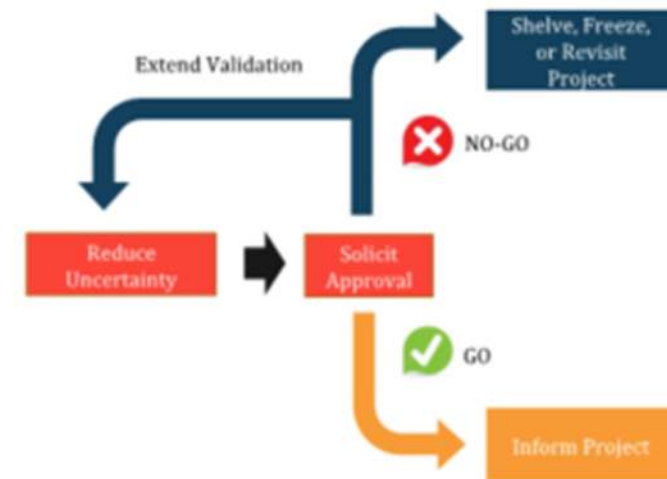


Figure 4. Go/No-Go decision



# Office Building in Wisconsin (IPD)

- Developer Provides Budget for Renovation at \$30M
- Owner Hires Lean Coach
- Conditions of Satisfaction Established
- Owner Selects IPD contract
- Architect and General Contractor Hired For Validation Process
- THE ISSUE: Validation Process completes with a Target Value of \$60M
- THE SOLUTION: Owner Can Now Make a Good Business Decision For Next Step
- RESULTS: Validation: 3 Months at 1% of Budget Cost vs. Traditional: 12 Months at 15% of Budget



## General

Sutter Health integrated strategy for capital construction projects, utilizing their lean project delivery approach has yielded in significant benefits with contract partners for interior products/systems. All Interior materials and finish components meet and represent the Value-Based Ambulatory Clinic Design Standards including finish types and classifications.

## Design Elements, Features and Systems

All design elements, features and systems shall comply with applicable codes. They shall be cost effective up front and promote lower cost to operate and maintain. Elements should be durable and appropriate for project scope and types; they should withstand wear and repetitive use.

### Entry/Lobby:

The entrance and lobby are the first impression and shall look professional, clean, warm and friendly. Natural daylight will flood through the glass storefront and vestibule area providing a connection and views to the nature.

### Registration:

Sophisticated and modern elements will greet the visitor at Registration.

Interior architecture and finishes will promote clear wayfinding to this first point of contact. Interior architecture will include wood look paneling and ceiling soffits as well as decorative pendant lights giving an impression of a hospitality environment.

### Waiting Areas:

Comfortable seating areas will be dispersed and provided throughout the clinical zones. A variety of seating will be provided for a variety of people types and appropriate for the context/neighborhood where this building is located and for the community it is serving. Seating fabric will be pleasing in appearance and easily maintained. Furniture will have vibrant color tones with fresh patterns that are aesthetically pleasing and timeless.

### Coffee Area:

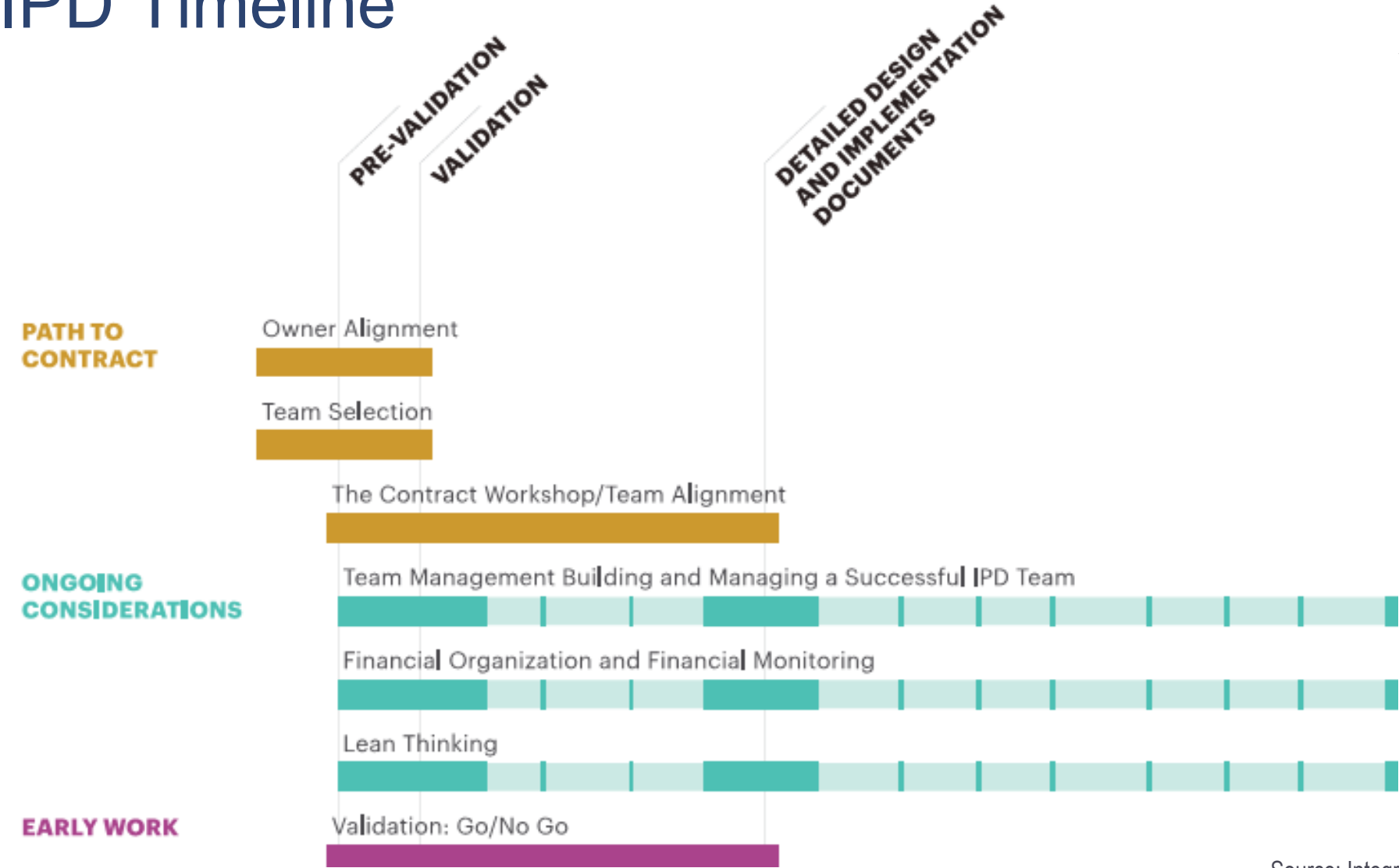
Edible provisions will bring natural aromas to the Entry/lobby area. Slight aromas will provide a positive distraction and ease anxiety for patients. Since patients and family spend a lot of time in waiting areas, this provides a convenient location to wait in a neighborhood café type setting. Café tables and booths combined with a ceiling architectural feature will provide a visual interest for patients and family to stay which are amenities that make patients feel calmer.



Sutter Roseville Medical Center MOB 8 benchmark images



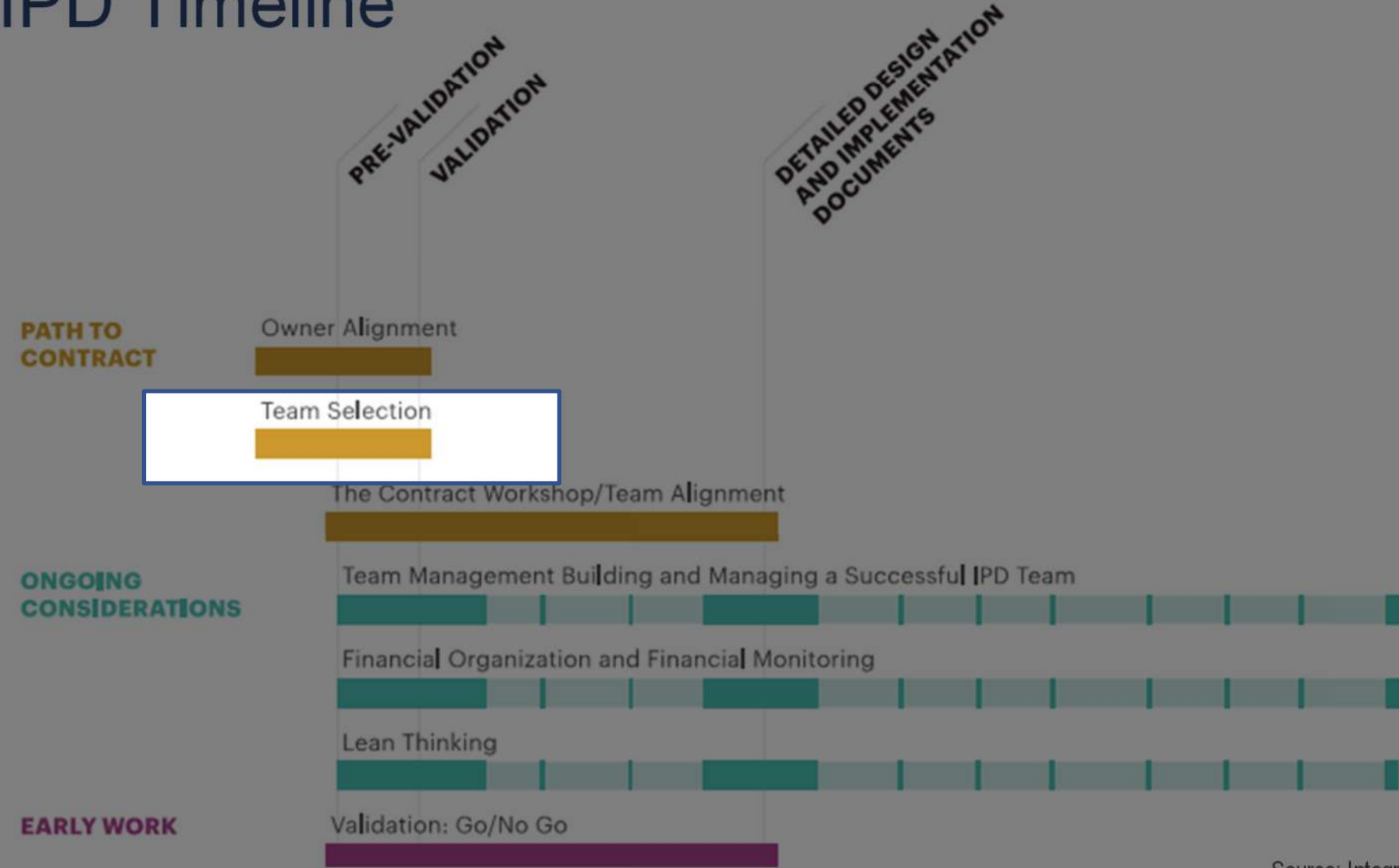
# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders



# IPD Timeline



Source: Integrated Project Delivery: An Action Guide for Leaders





# RFPs & IPD

## Group Discussion

Copy of RFP (optional)

Letter of transmittal

Abstract or summary

Title page

Table of contents

List of figures

Introduction

Background, problem,  
purpose

Schedule

Staffing

Budget

Authorization

Appendix



# Pre-Construction

Based on the scope of work provided the A/E/GC team will develop an Estimated Maximum Price (EMP) for the master plan projects construction cost along with a line item, schedule of values.

The A/E/GC team will:

- Develop a preliminary construction schedule.
- Actively collaborate with the Owner, IFS and the design team throughout the design process using BIM to assist in the development of a complete set of coordinated Construction Drawings.
- Develop a project logistics plan.
- Participate in and lead the Target Value Design Process as required for the completion of the Construction Documents.
- Participate in all government approvals as needed.

Architectural and Interior Design Services to include:

- Lead visioning and space programming with staff and stakeholders
- Collection of facility and building system requirements via stakeholder needs assessment.
- Conceptual design through construction document development
- Close-out and post occupancy surveys

Output and methods:

BIM

Revit files

AutoCad files



# Construction Management

The A/E/GC team will participate with the Elim team, and IFS, the Elim Program Manager, with Elim ultimately maintaining final control of the master plan. Integrated Facilities Solutions will have a project manager assigned to the master plan and will act as Program manager for the projects.

## Scheduling

The A/E/GC team will develop and maintain (with Owner input) a project master schedule – both total project and short-term schedules. The Schedule will incorporate:

1. Regulatory Approvals
2. Design
3. Owner review/approval milestones
4. Integration of Owner-provided services (IT, FF&E, etc.)
5. Long Lead: decisions, procurement
6. City review/approvals
7. Bidding and construction activities
8. Third party Commissioning (due to LEED requirements/training)
9. Post-occupancy/warranty support



# Estimating (GC Scope)

The GC will work with Owner and the Design Team to:

1. Implement and manage Target Value Design
2. Complete review of the budget validation overall budget categories
3. Develop cost model by building system
4. Once program and construction budget are validated, perform ongoing cost analysis at key milestones reconciling back to previous revisions and identifying variances
5. Ongoing assistance in evaluation of systems, methods and materials to allow choices: brainstorm alternate methods, routing, etc., developing pros and cons relative to price and facility operation impacts
6. Evaluation of best value options which include life cycle analysis
7. Discuss means of more clearly describing cost/operation trade-offs to various user reps
8. Impacts of phasing/sequencing and other logistical coordination on cost/schedule
9. Identification of required allowances and Estimated Maximum Price contingency



## Research and Constructability (GC scope)

1. Research existing conditions, access, utility sizes/locations, etc.
  2. Provide construction means, methods and practices as needed
  3. Details and other documentation conveying design intent as cost effective and ultimately buildable
  4. Coordination with the various design disciplines
  5. Coordination between drawings and specifications
  6. Work with the A/E team and all consultants to ensure design is **complete** when submitted for approval
  7. Assist Owner and A/E team in refining the ultimate structure of the “design-assist” and “design-build”.
- Every effort will be made to ensure all elements that are typically deferred approvals are coordinated into the construction documents.





# Refining Means of Subcontracting (GC scope)

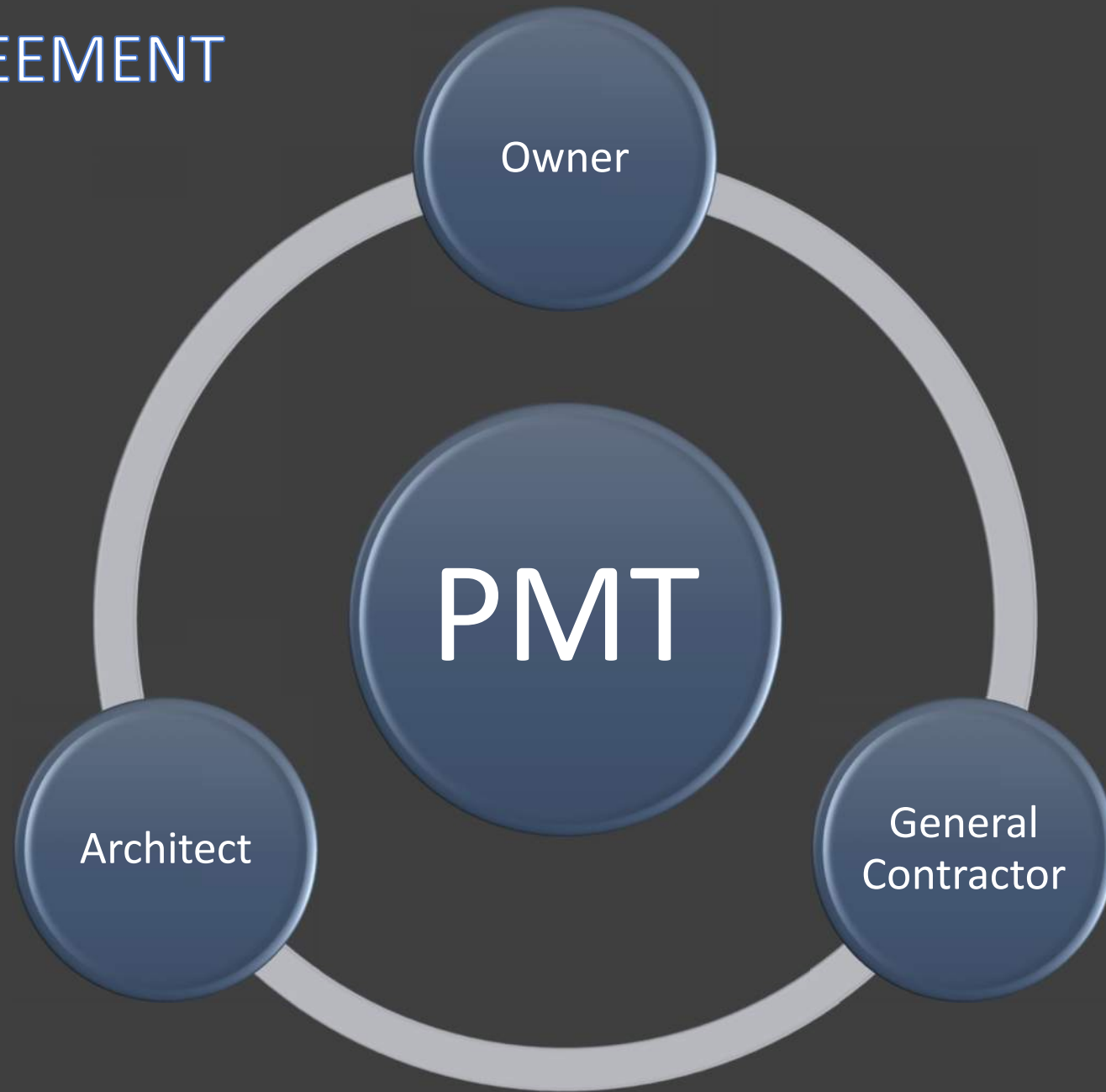
1. Subcontractor pre-qualification
2. Bidding (and subcontract "RFP's" if applicable)
3. Provide recommendation on various subcontracting options for early participation that you feel would benefit the project

## Other (GC scope)

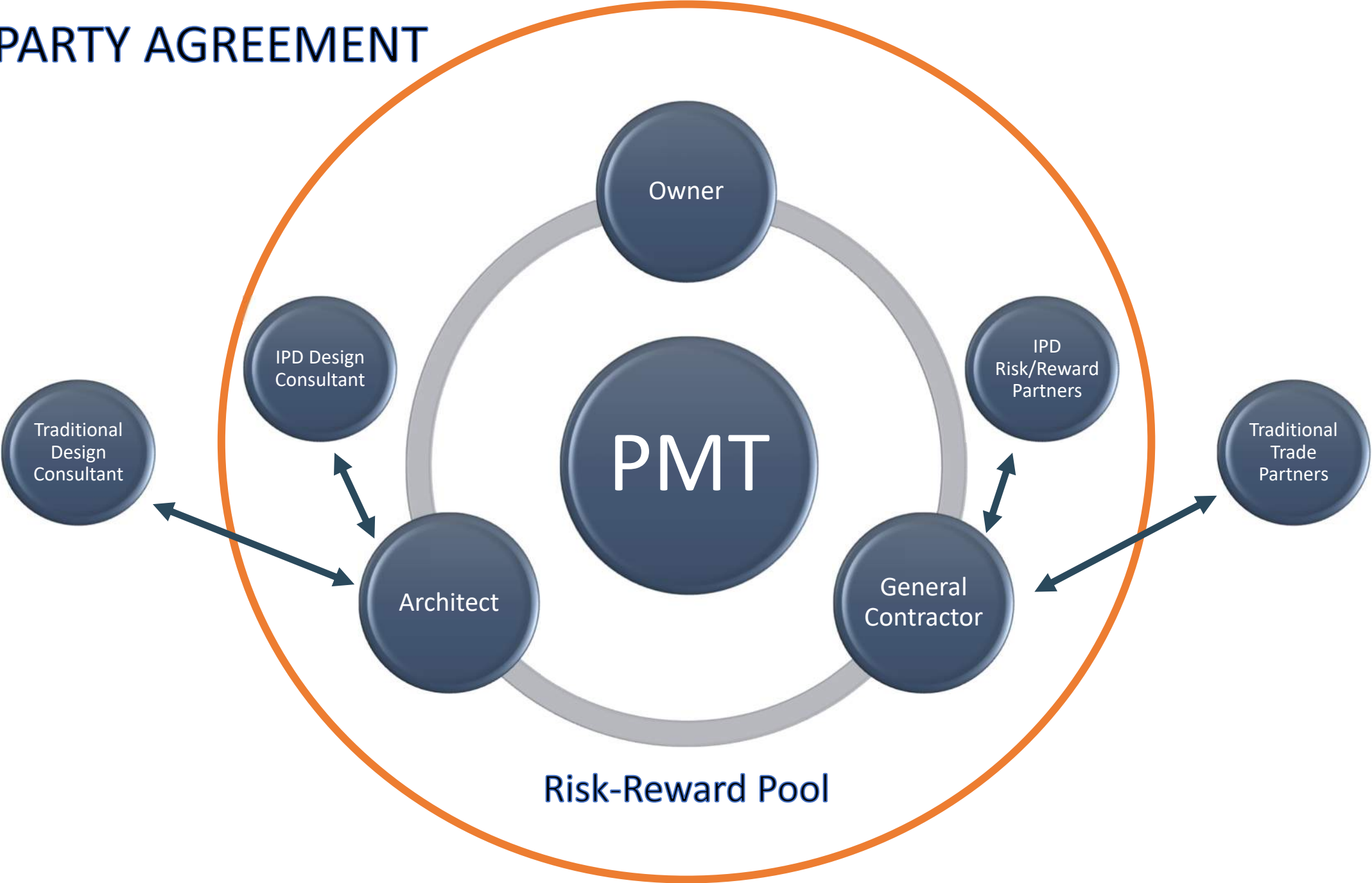
1. Construction staging and site management planning
2. Provisions for temporary services
3. Owner requirements for early occupancy, partial move-ins, etc.
4. Analysis of noise and disruption mitigations adjacent to/over areas of ongoing operations
5. Potentially develop and maintain Web-based project management application
6. Cash flow analysis/projection over life of project



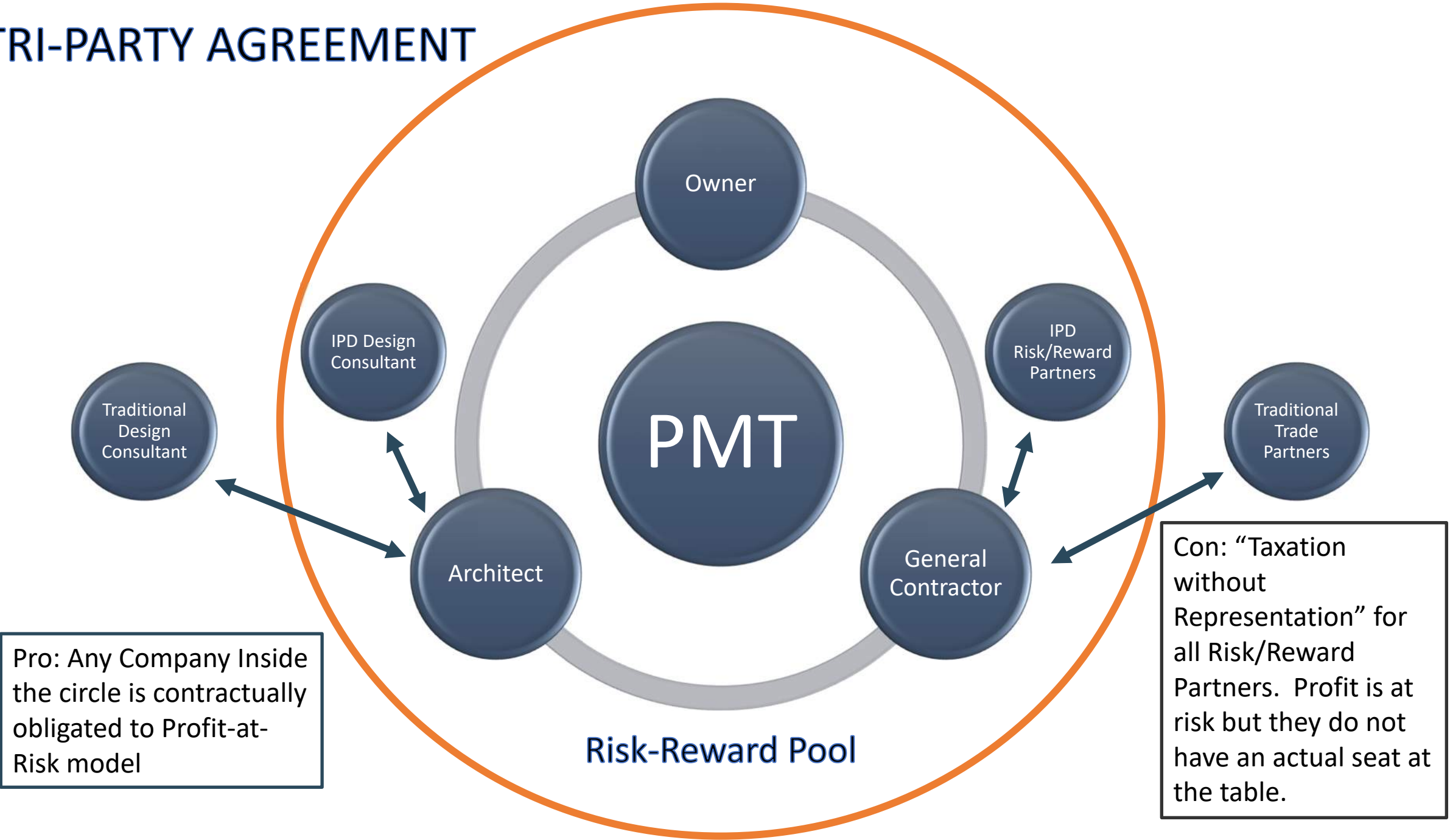
# TRI-PARTY AGREEMENT



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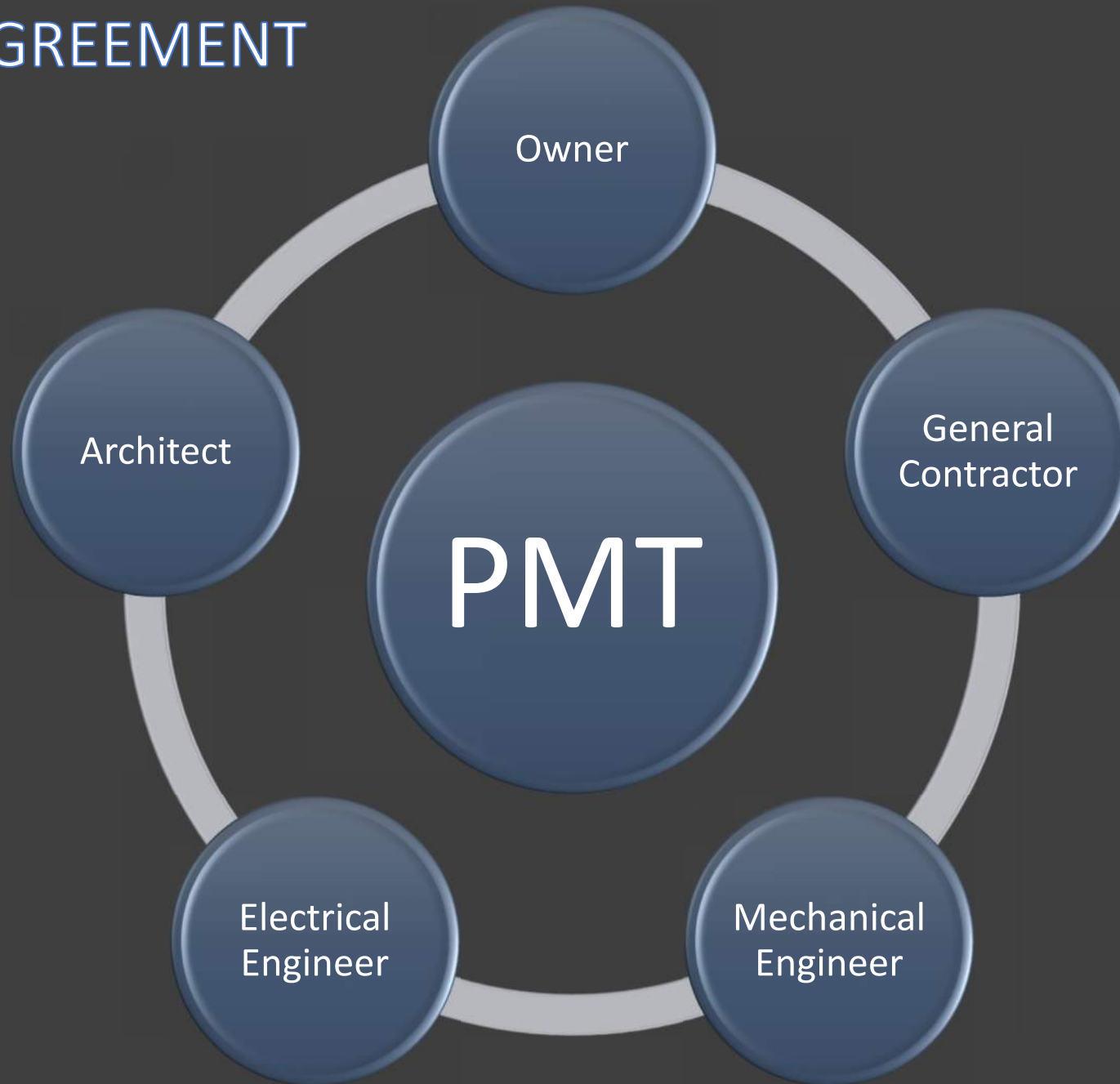


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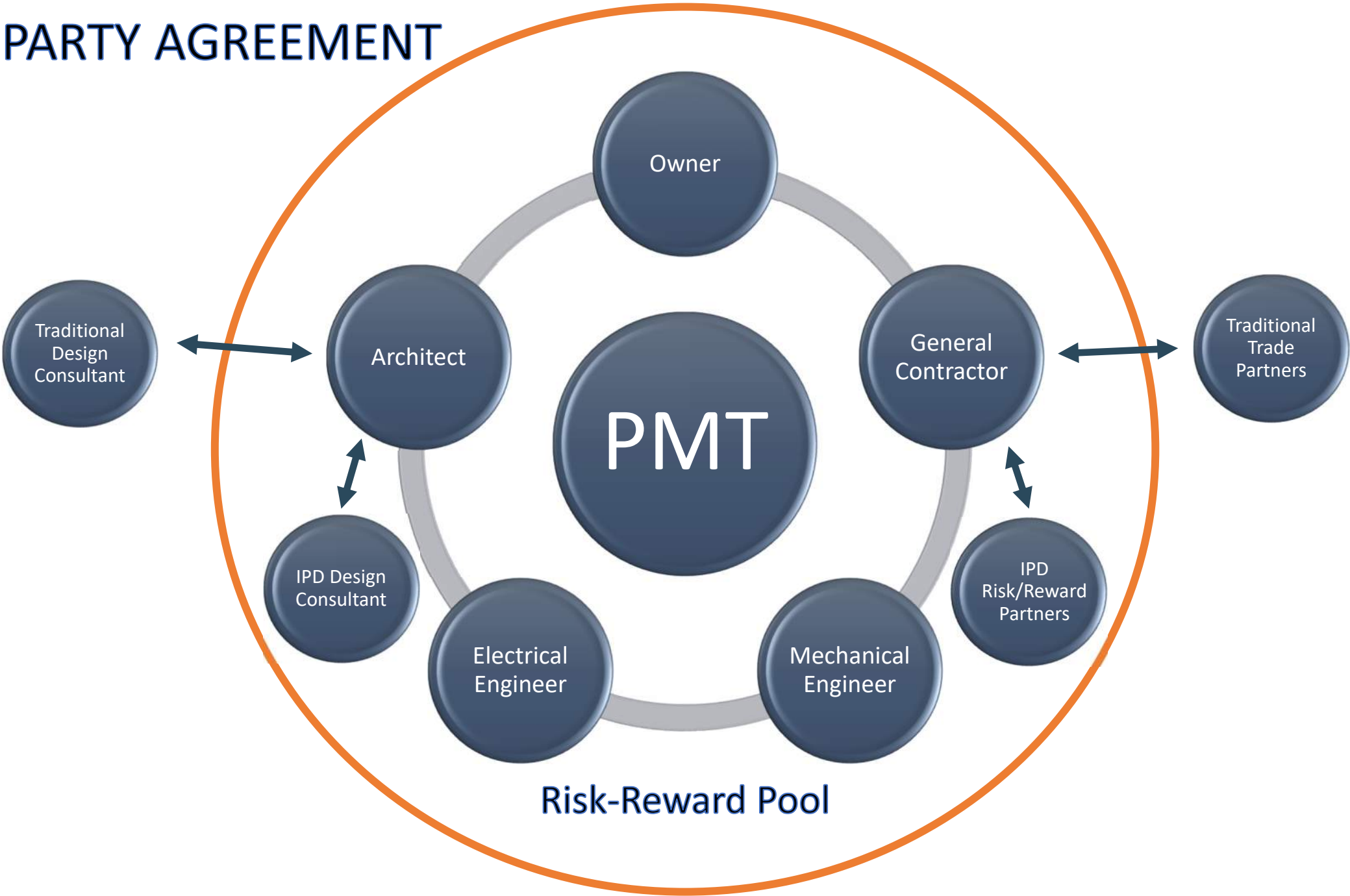




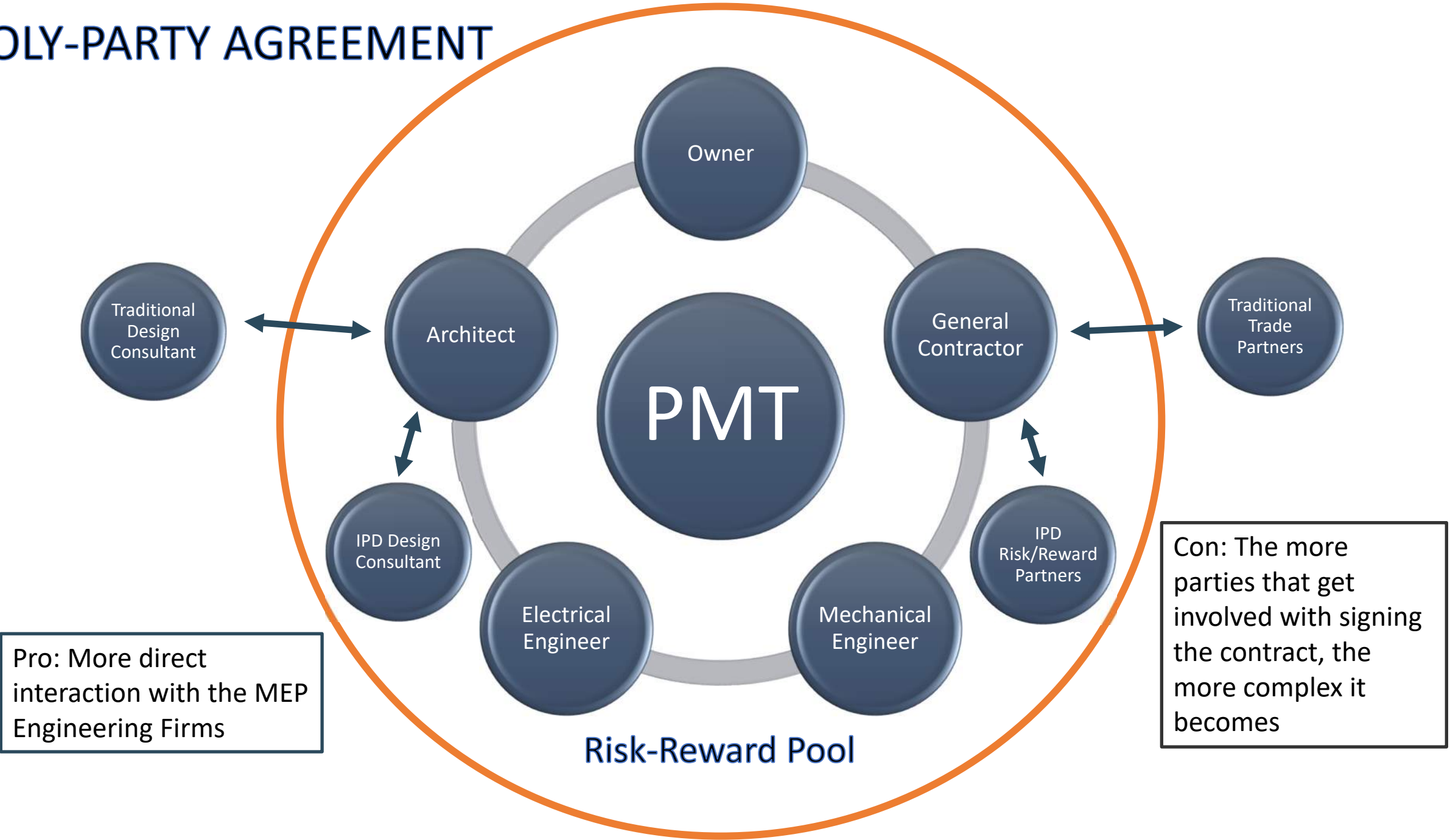
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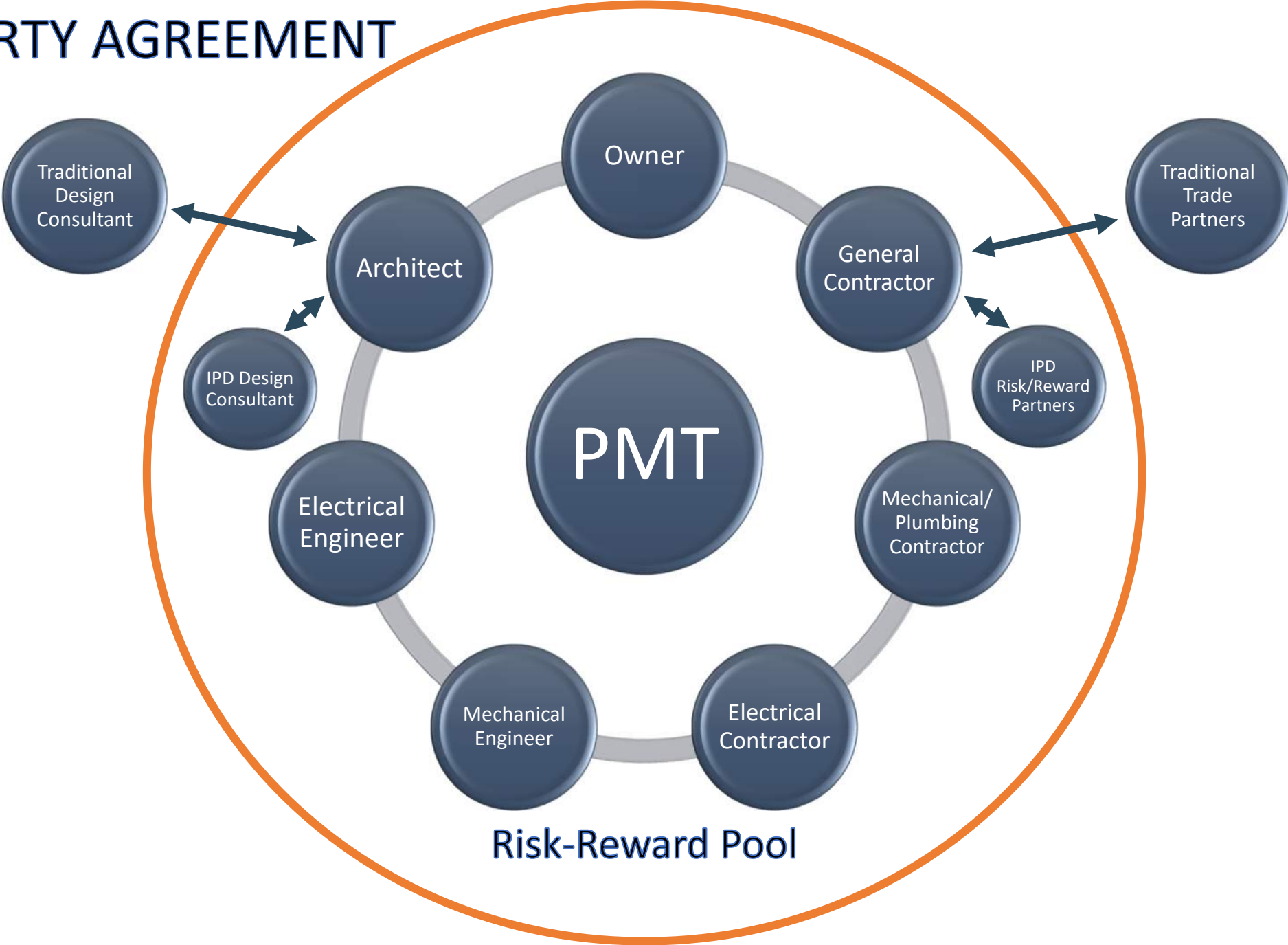
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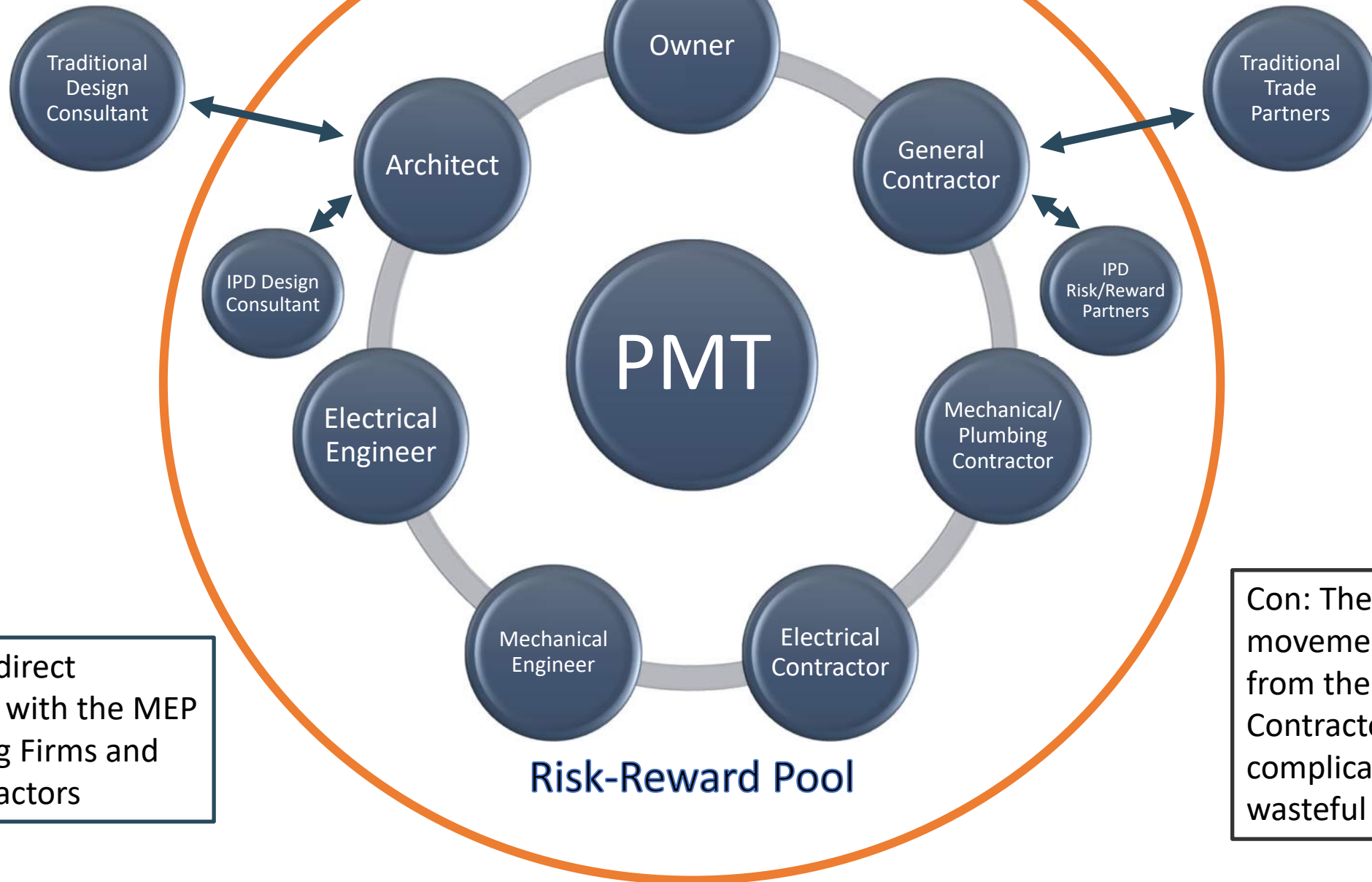


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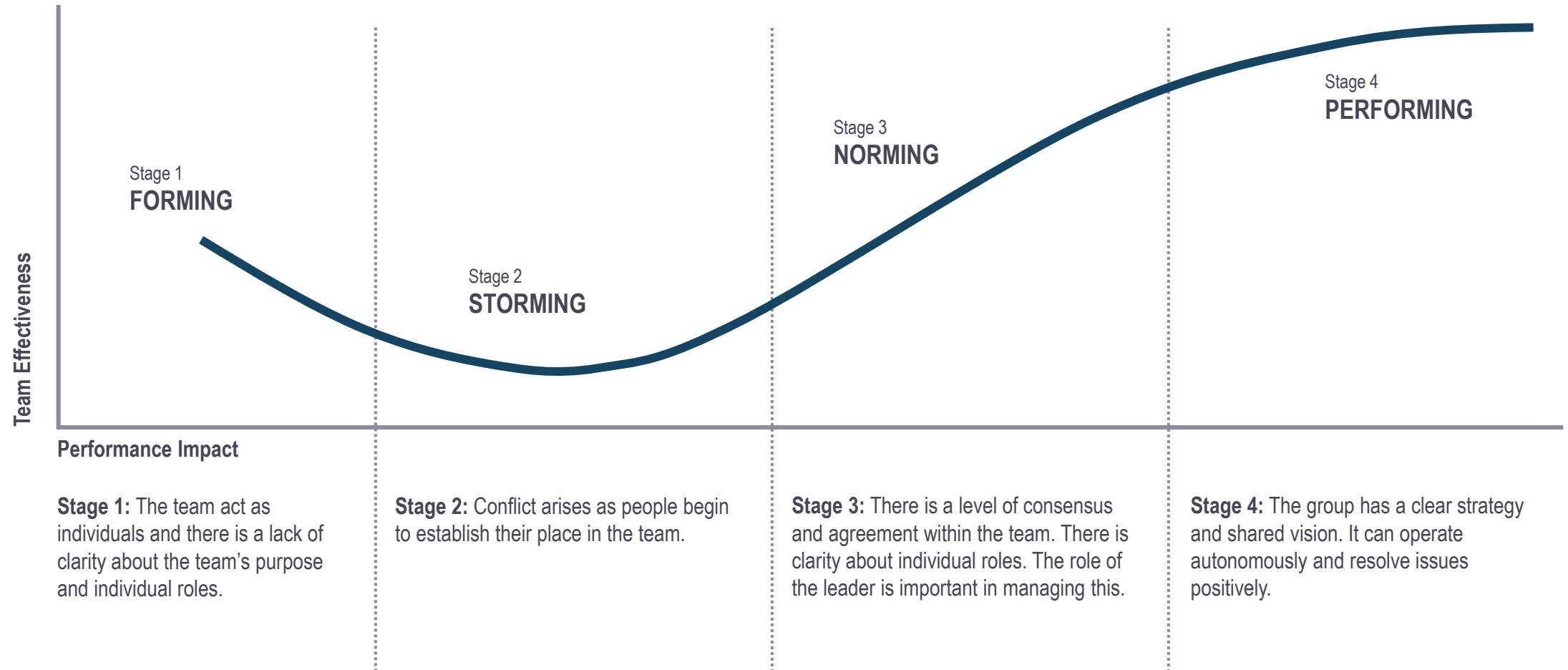




# POLY-PARTY AGREEMENT



# The Four Stages of Teaming



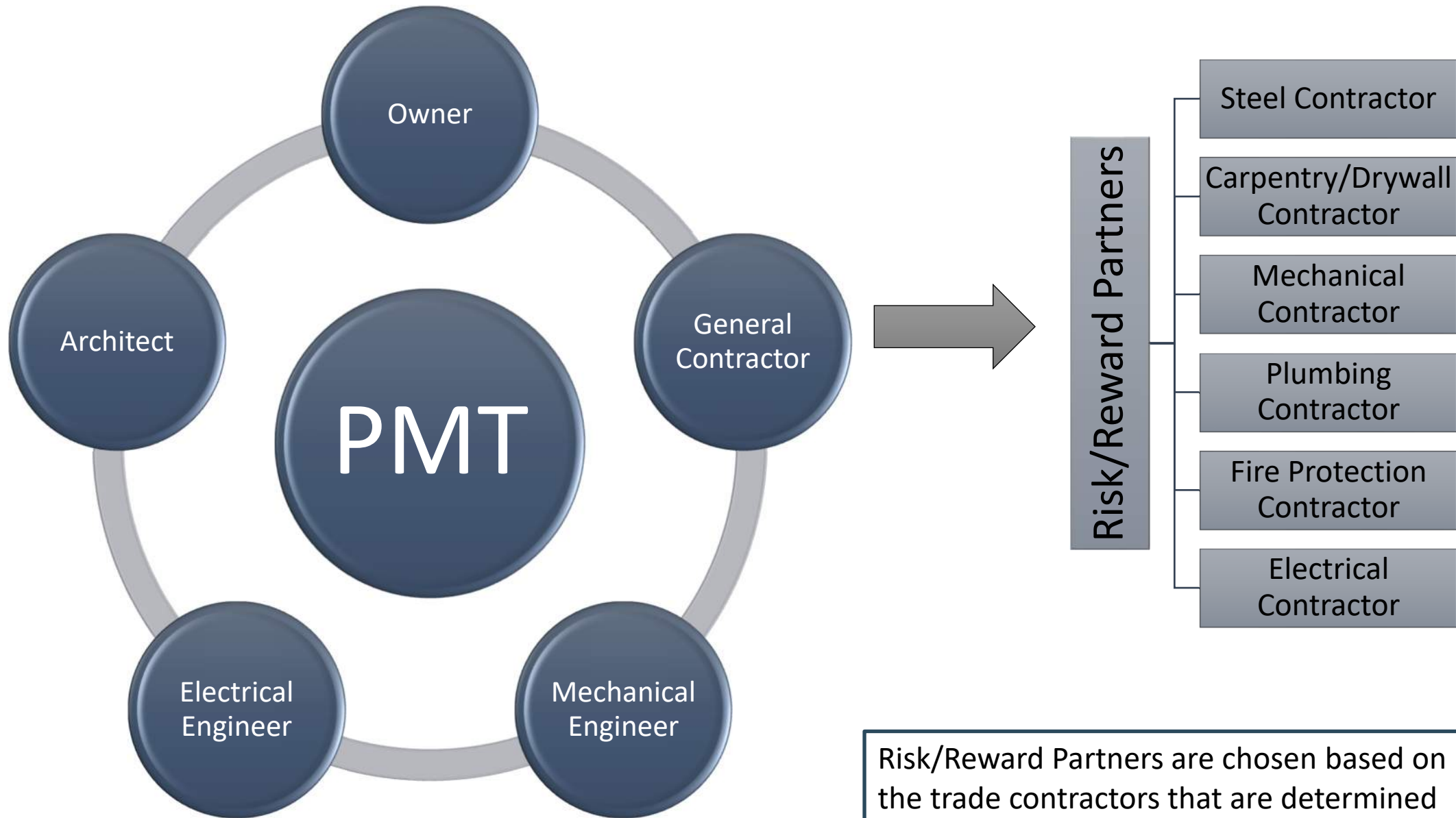
Adapted from Tuckman 1965

# Partner Selection

---

On a Lean IPD project, selecting the right partners is even more critical than in a traditional project environment.

The buy-in of team members into executing work in a Lean and integrated way, where risk and reward are shared, will be key to project success.



Risk/Reward Partners are chosen based on the trade contractors that are determined to bring the most risk mitigation to the team

# Incentive Pool Calculations

EMP	
Architect	\$ 170,000
Mechanical Engineer	\$ 95,000
Electrical Engineer	\$ 60,000
General Contractor (w/Trade Partners)	\$ 9,750,000
IFOA Contingency	\$ 400,000
	<b>\$ 10,475,000</b>

INCENTIVE CALCULATIONS			
Shared Incentive \$371,000	R/R Members	Owner	
Final cost < Incentive			(R/R Members/Owner)
\$1 to \$100,000	\$ 35,000	\$ 65,000	(35% / 65%)
\$100,001 to \$200,000	\$ 50,000	\$ 50,000	(50% / 50%)
\$200,001 to \$500,000	\$ 111,150	\$ 59,850	(65% / 35%)
	<b>\$ 196,150</b>	<b>\$ 174,850</b>	<b>Shared Incentive \$371,000</b>
Contingency		\$ 400,000	
Total Incentive	<b>\$ 196,150</b>	\$ 574,850	

RISK/REWARD DISTRIBUTION				
R/R Members	Risk/Reward Amount	Risk/ Reward %	Added Profit Pool	Total R/R Profit
Architect	\$ 15,000	5.22%	<b>\$ 10,234</b>	\$ 25,234
Mechanical Engineer	\$ 9,500	3.30%	<b>\$ 6,481</b>	\$ 15,981
Electrical Engineer	\$ 6,000	2.09%	<b>\$ 4,094</b>	\$ 10,094
General Contractor	\$ 105,000	36.52%	<b>\$ 71,637</b>	\$ 176,637
Steel Trade Partner	\$ 30,000	10.43%	<b>\$ 20,468</b>	\$ 50,468
Carpentry Trade Partner	\$ 55,000	19.13%	<b>\$ 37,524</b>	\$ 92,524
Fire Protection Trade Partner	\$ 5,000	1.74%	<b>\$ 3,411</b>	\$ 8,411
Plumbing Trade Partner	\$ 12,500	4.35%	<b>\$ 8,528</b>	\$ 21,028
Mechanical Trade Partner	\$ 27,500	9.57%	<b>\$ 18,762</b>	\$ 46,262
Electrical Trade Partner	\$ 22,000	7.65%	<b>\$ 15,010</b>	\$ 37,010
	<b>\$ 287,500</b>	<b>100.00%</b>	<b>\$ 196,150</b>	<b>\$ 483,650</b>

EMP vs. FINAL COST ANALYSIS		
EMP	<b>\$ 10,475,000</b>	(all costs + contingency)
ART	\$ 10,187,500	(EMP - Profit)
Incentive Threshold	\$ 9,787,500	(ART-contingency)
Final Cost	\$ 9,416,500	(actual costs)
Variance	<b>\$ 371,000</b>	(shared incentive)



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# RISK/REWARD DISTRIBUTION

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# Risk/Reward Essentials



Labor Rates



Material Rates



Overhead  
Percentage



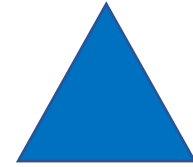
Profit Percentage







(What did we find was valuable?)



(What would we adjust for next time?)



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**John  
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Vice President



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