

Trade Partner Handbook of Lean Construction Methods

Join the conversation through

Field Crew Huddle

Presented by:

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Rosendin Electric

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Presentation Team



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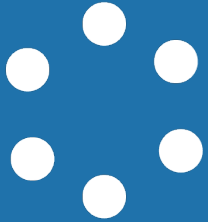


Matt Kitzmiller

Lean Trainer
Rosendin Electric

October 20, 2021

Objectives



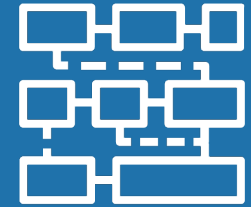
01.
Participants will understand the benefits of lean adoption specific to trade partners



02.
Participants will gain familiarity with common barriers that hamper adoption of lean methods

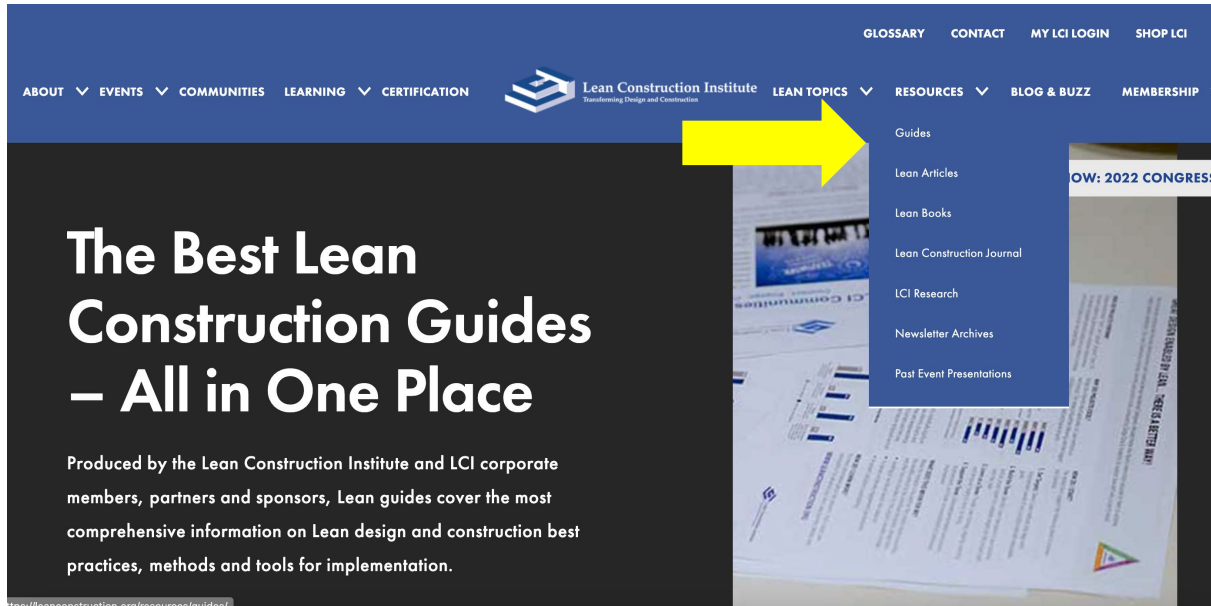


03.
Participants will learn about the process and resources in the Trade Partner Handbook of Lean Methods



04.
Participants will learn through a case study how to incorporate best practices for adoption of lean methods.

Trade Handbook is part of LCI's Research Portfolio



The screenshot shows the Lean Construction Institute (LCI) website. The navigation bar includes links for ABOUT, EVENTS, COMMUNITIES, LEARNING, CERTIFICATION, GLOSSARY, CONTACT, MY LCI LOGIN, and SHOP LCI. A yellow arrow points to the 'RESOURCES' dropdown menu, which lists: Guides, Lean Articles, Lean Books, Lean Construction Journal, LCI Research, Newsletter Archives, and Past Event Presentations. The main content area features the text 'The Best Lean Construction Guides – All in One Place' and a description: 'Produced by the Lean Construction Institute and LCI corporate members, partners and sponsors, Lean guides cover the most comprehensive information on Lean design and construction best practices, methods and tools for implementation.'

<https://leanconstruction.org/resources/guides/>



Project Summary

Goal:

Understand the mechanisms that support adoption of lean methods by trade contractors through detailed interviews and case studies, and develop valuable resources to support their expanded adoption.

Metrics:

- Increase in trade contractor participation in LCI
- Increase in Lean adoption by trades
- Presentations and outreach to trade organizations and through embedding content into LCI educational offerings

Project Steps

Perform interviews to recognize the barriers in adopting lean methods by trade contractors



Conduct case studies of successful adoption to profile the processes and business impacts



Identify high value and easily accessible lean methods that can be readily deployed by trade contractors



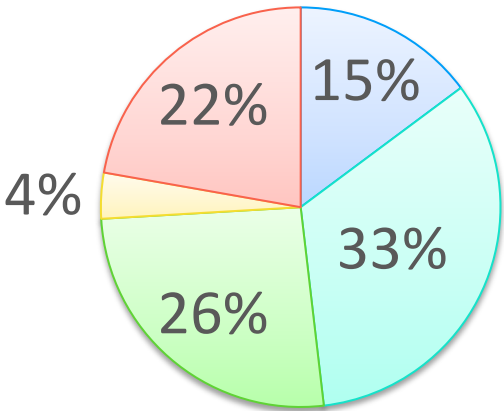
Develop and disseminate practical resource(s) that support adoption and grow trade interest

Background – Lean methods for Trade Partners



Diverse pool of interview participants

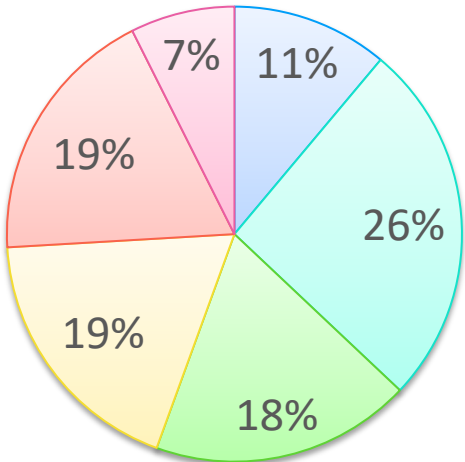
Years of Lean Engagement



■ less than 5 years
■ 5-10 years

Years of lean engagement	Number	Percentage
less than 5 years	4	15%
5-10 years	9	33%
11-15 years	7	26%
16-20 years	1	4%
more than 20 years	6	22%
Total	27	100%

Specialty



■ Lean Consultant
■ Trade- Mechanical

Specialty	Number	Percentage
Lean Consultant	3	11%
Trade- Mechanical	7	26%
Trade- Electrical	5	19%
Trade- Finishing	5	19%
CM/GC	5	19%
Industry Representative	2	7%
Total	27	100%

17 trade respondents

Geographic Distribution



(The dots are representative of that state
not the location of interviewees)

Total # of Interviewees = 27
Trade Partners = 64%

Methods Trade contractors most frequently use:

Most cited methods (by Trades):

- 1.Last Planner / Pull planning (100%)
- 2.Daily huddles (50%)
- 3.Prefab / Modular (33%)
- 4.Gemba (25%)

Functional categories	Methods	Frequency of Use	Percentage
Organization Methods	Daily Huddles	8	34%
	Gemba Walk	4	
	AS Thinking (PDCA)	4	
	Choosing by Advantages	2	
	5 Whys	2	
	Onboarding	0	
	Work Clusters	0	
	Spaghetti Diagramming	0	
	PICK Chart	0	
Operating System Methods	Quality Circles	0	66%
	Last Planner System (and sub) + Pull Planning	17	
	Modularization/ Prefabrication	5	
	5S	4	
	Project Condition of Satisfaction	3	
	Virtual Management	2	
	Target Value Design	2	
	Standardization	2	
	BIM	1	
	Big Room Planning	1	
	JIT	1	
	Poke-Yoke	0	
	Set-based Design	0	
	Design Structure Matrix	0	
	Agile Planning	0	
	Value Stream Mapping	0	
	First Run Studies	0	
	3P	0	
	Takt Planning	0	

17 trade respondents

Benefits of Lean specific to Trade Contractors

Most cited benefits (by Trades):

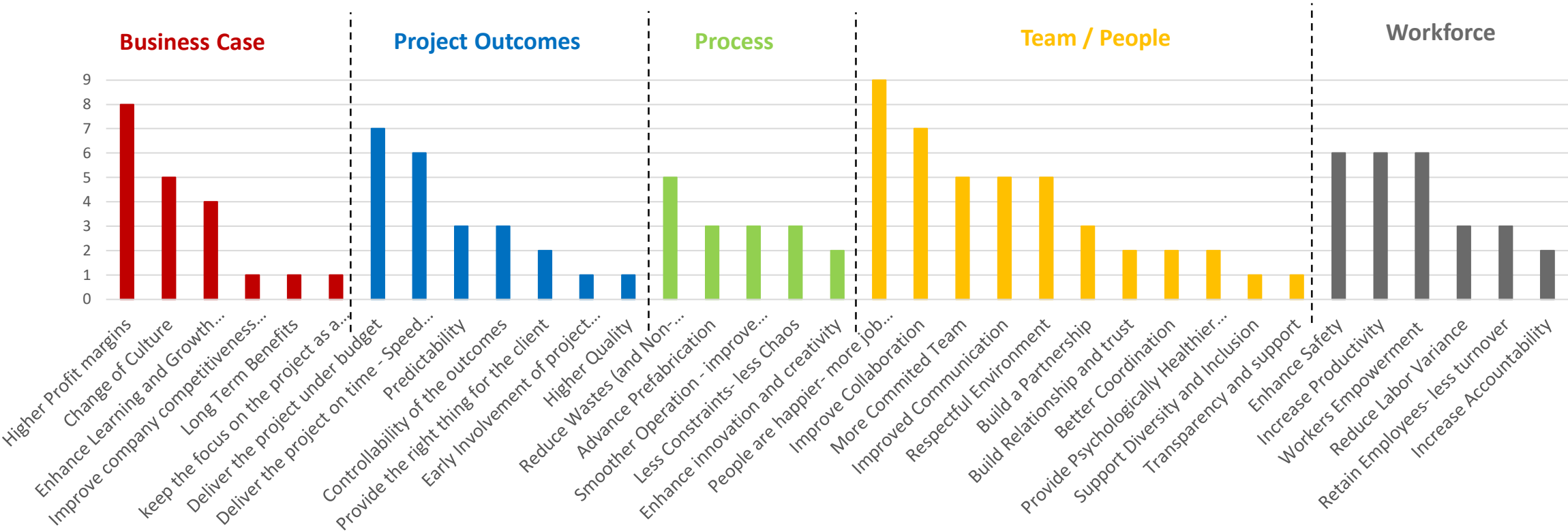
1. Happier people/employees

2. Improved collaboration

3. Enhance safety
4. Increased productivity

5. Worker empowerment

6. Deliver project on time




Barriers to trade adoption of lean

BARRIERS (TRADE PARTNERS PERSPECTIVE)



Case Studies – Industry Leaders



ARCHITECTURAL
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A Case Study in Lean Construction: Rosendin Electric

By
Robert M. Leicht
John I. Messner
Elnaz Asadian

Sponsored by
Lean Construction Institute, ELECTRI International, New Horizons Foundation,
and John R. Gentile Foundation

Case Study No. 01
September 2021

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The Pennsylvania State University
Architectural Engineering
University Park, PA 16802
USA

workers do cut down their need to handle and carry heavy materials. The carts can be easily shifted between areas to keep them close at hand, and they are wheeled and easily movable – so if they happen to be in the way of another trade or group, it does not take much time or effort to move them.

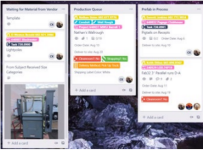
Organization of material storage and visual management
They organize and store typical or prefabricated parts, such as Unistrut cut to typical lengths. This helps the materials to be sorted at their shop facility in a more organized manner and ease the delivery process to the sites.

Their job boxes are usually organized, which are combined with visual management technique. Different parts are sorted under categories, making the finding process much easier for the installer.

They also establish a “Grab and Go” kits for the installation process on the job site. Under this strategy, all necessary tools and small parts for a specific electrical task, such as running ¾” conduit, will be sorted in a kit so that workers on a given task can grab the corresponding kit and have all the necessary items.

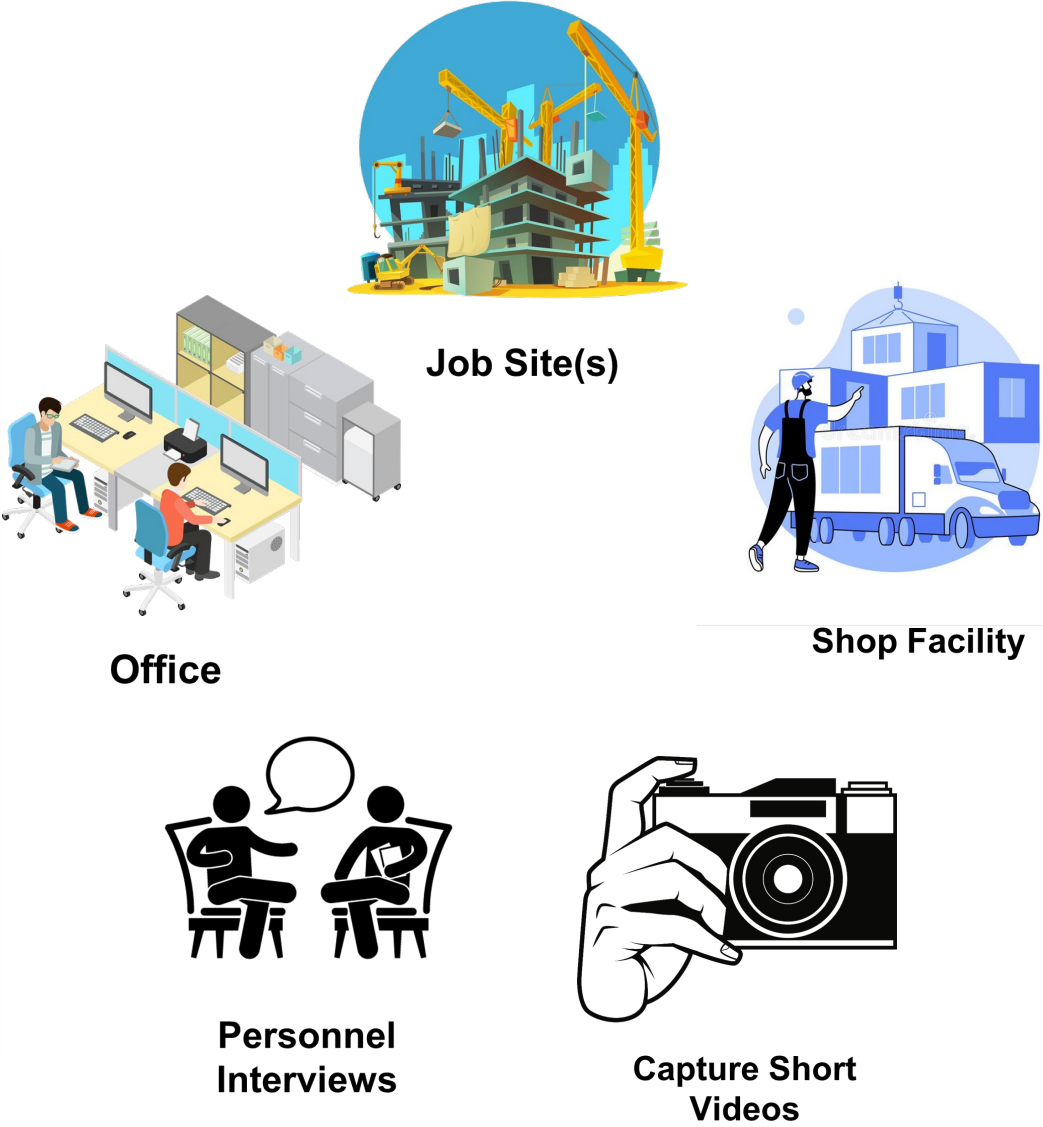


Trello as a virtual Kanban board: The shop uses the Trello board to manage the day-to-day production. The prefab shop receives orders through email and posts them to the Trello board so that the people engaged in the process can see what parts have been done, what parts are currently being assembled with specific dates. They also include pictures, drawings, and any other data related to each prefabricated part in the Trello platform to have complete info on each part. The board further serves as institutional memory with past examples of prefab requests, examples, and scopes.



Leicht, R. M., Messner, J. I., and Asadian, E. (2021). A case study in lean construction: Rosendin Electric. Case Study No. 01, Architectural Engineering, The Pennsylvania State University, Univ. Park, PA.

9




Job Site(s)


Office

Shop Facility

Personnel Interviews

Capture Short Videos

 **Lean Construction Institute**
Transforming the Built Environment

 **PennState**
College of Engineering

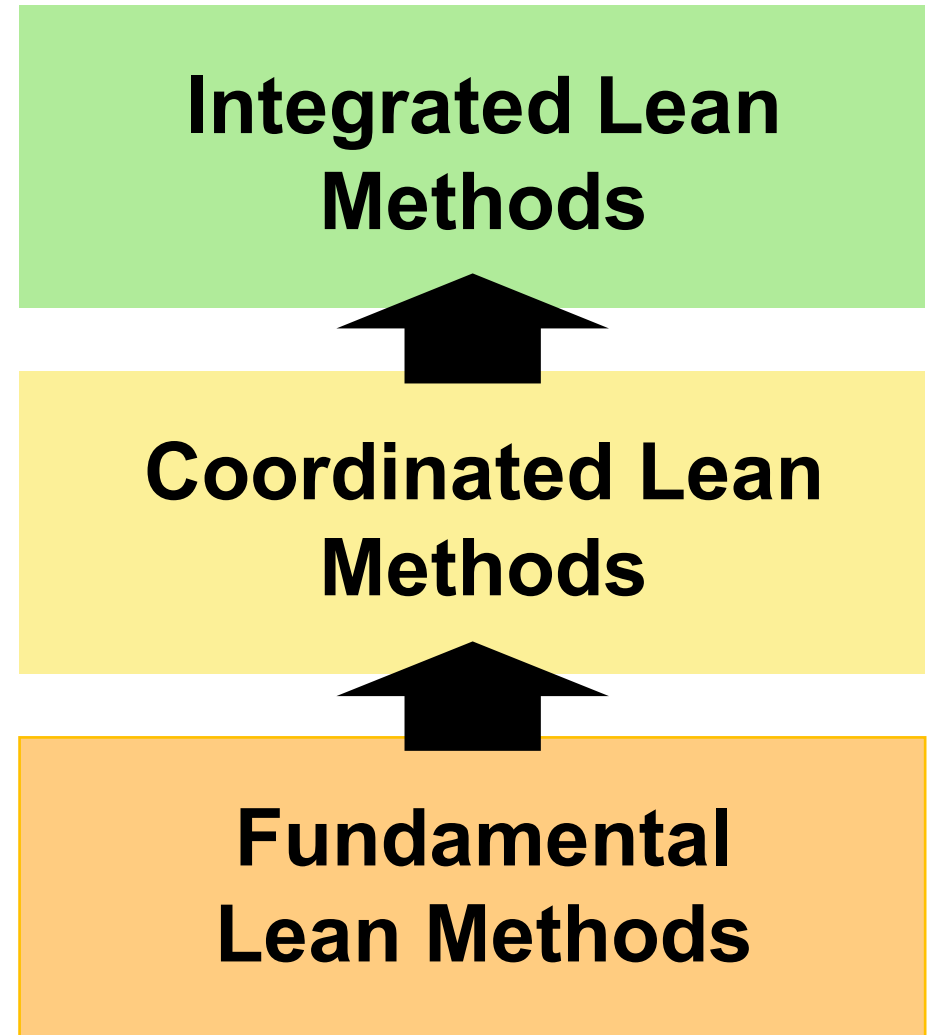
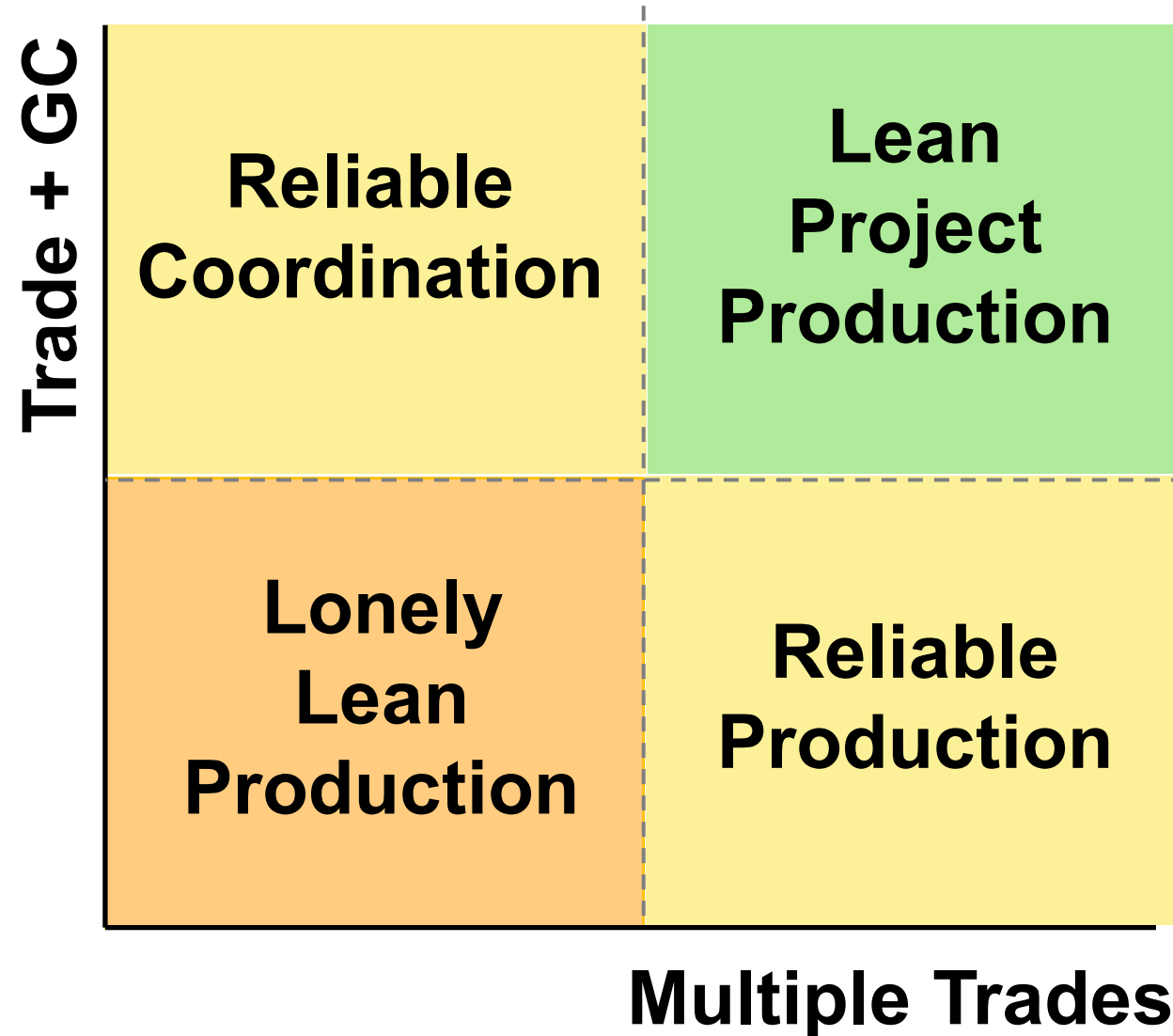
**ARCHITECTURAL
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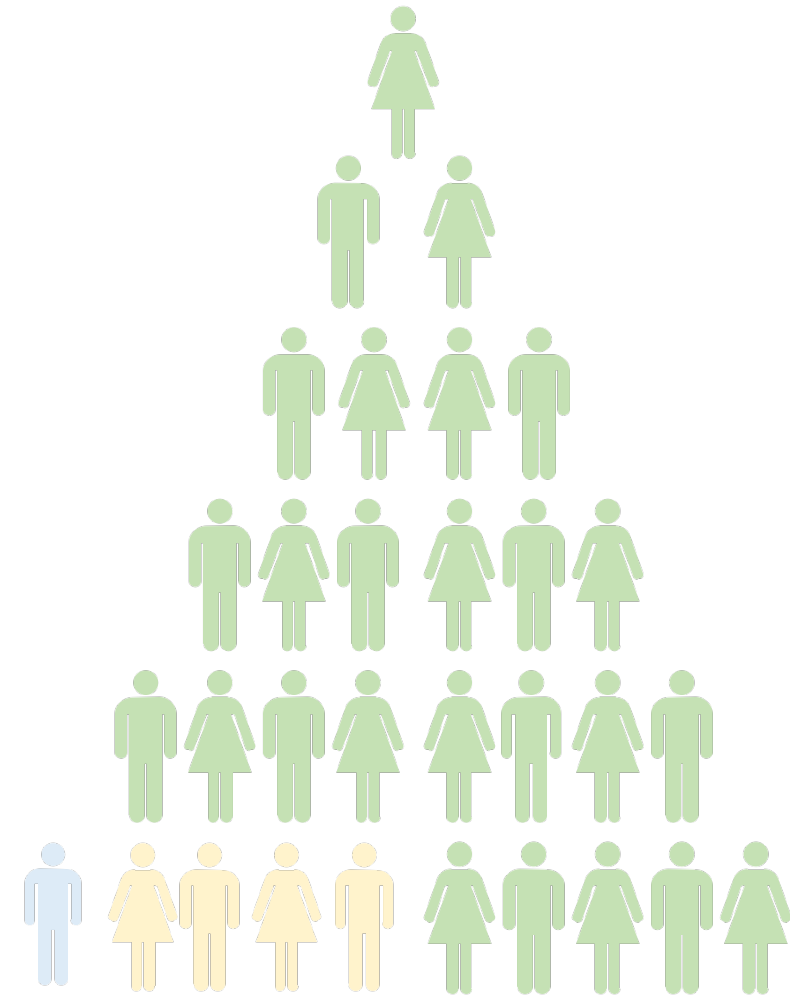
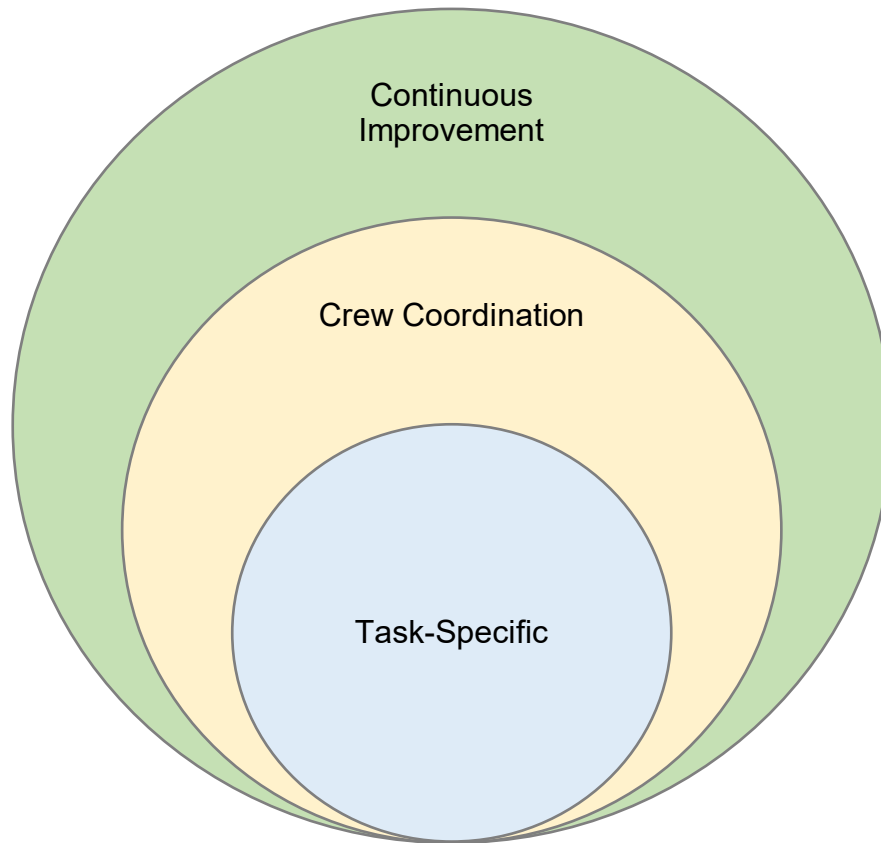
Lean Methods for Trade Partners



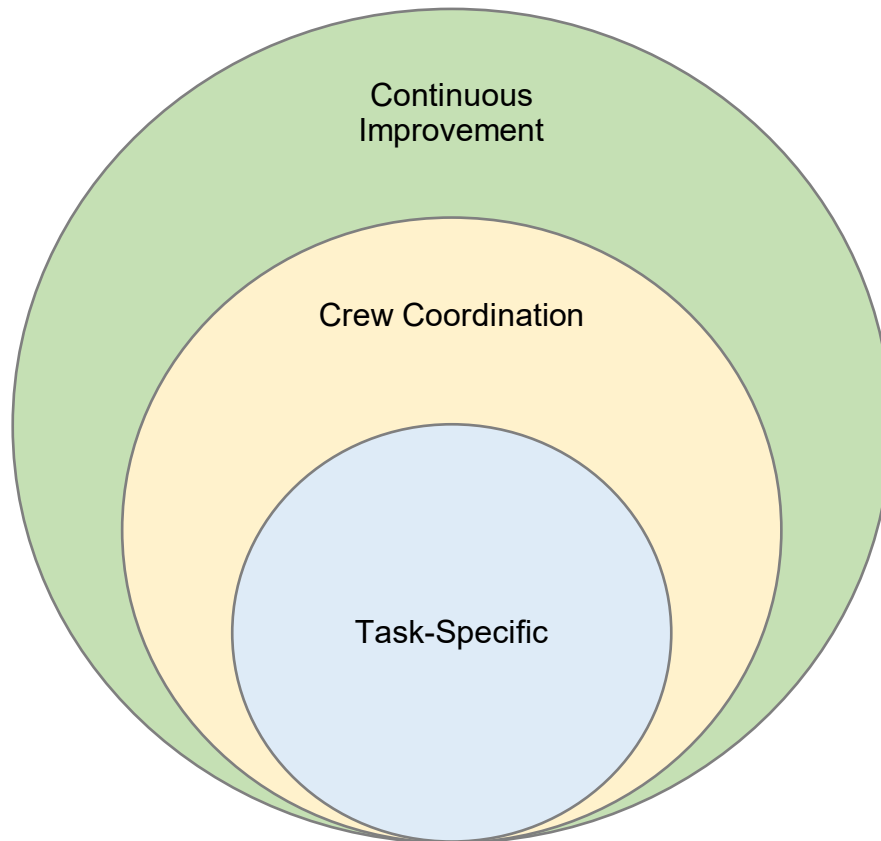
Organizing & Prioritizing Lean Methods



Identifying your Lean Methods by your Sphere of Influence



Identifying your Lean Methods by your Sphere of Influence



Task-specific

8 Wastes

A simple method to introduce the idea of recognizing waste effort and resources that detract from producing value in work that is performed.

Standard Work

Creating consistent processes and techniques for how work is performed based upon best practices.

5S

An approach for workplace organization and maintaining visual control. The "S" stands for: Sort, Set-in-order, Standardize, Shine, and Sustain.

Kitting

Sorting, grouping and packaging separate but related items together to reduce packaging and waste at the workface.



Crew Coordination

Weekly Work Plans

Method within the Last Planner System that supports collaborative and commitment-based planning and control that helps develop a reliable workflow.

Daily Huddle

A structured daily check-in for briefly highlight key plans, emerging constraints or safety concerns, changes, and team accomplishments.

Visual Management

A way to manage information visually such that it enables collaboration, open communication, helps track progress and notice disruptions quickly.

Prefabrication

Strategies employed in production to develop assemblies or components off-site to streamline work on-site.



Continuous Improvement

A3 Thinking

Documentation approach for problem-solving and reporting on project-related critical decisions using the Plan - Do - Check - Adjust. (PDCA) method for continuous improvement.

Value Stream Mapping

Mapping the process by including value and non-value add work activities to identify areas of improvement in the delivery process.

Gemba Walk

Means "Going to the work" or walking the job site where the actual work is done to identify waste elimination opportunities.

5 Whys

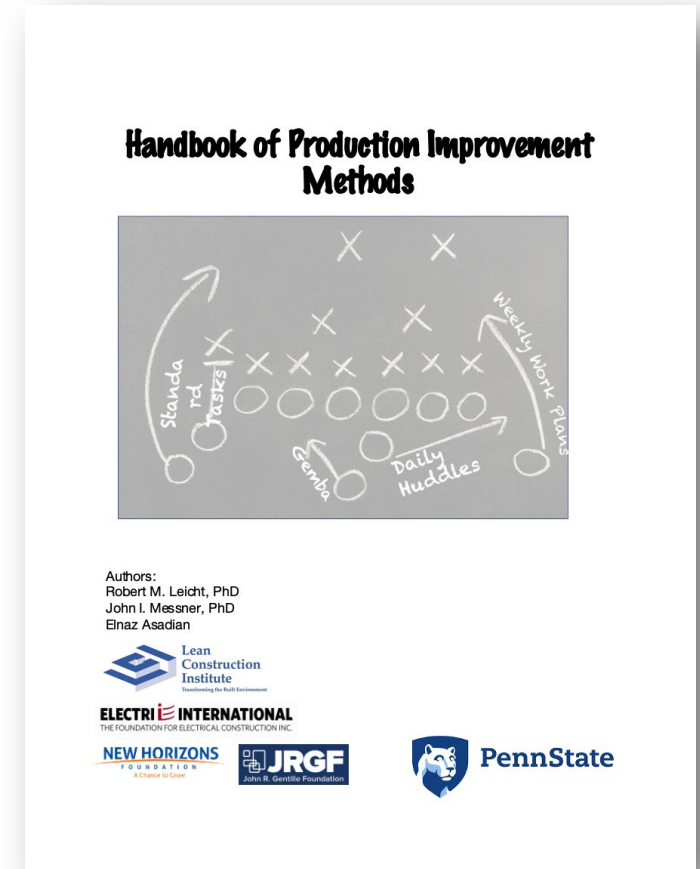
Problem solving technique to determine root cause by diving deeper into the "why" five times.

Accessing the methods and resources

<https://fieldcrewhuddle.leanconstruction.org/>

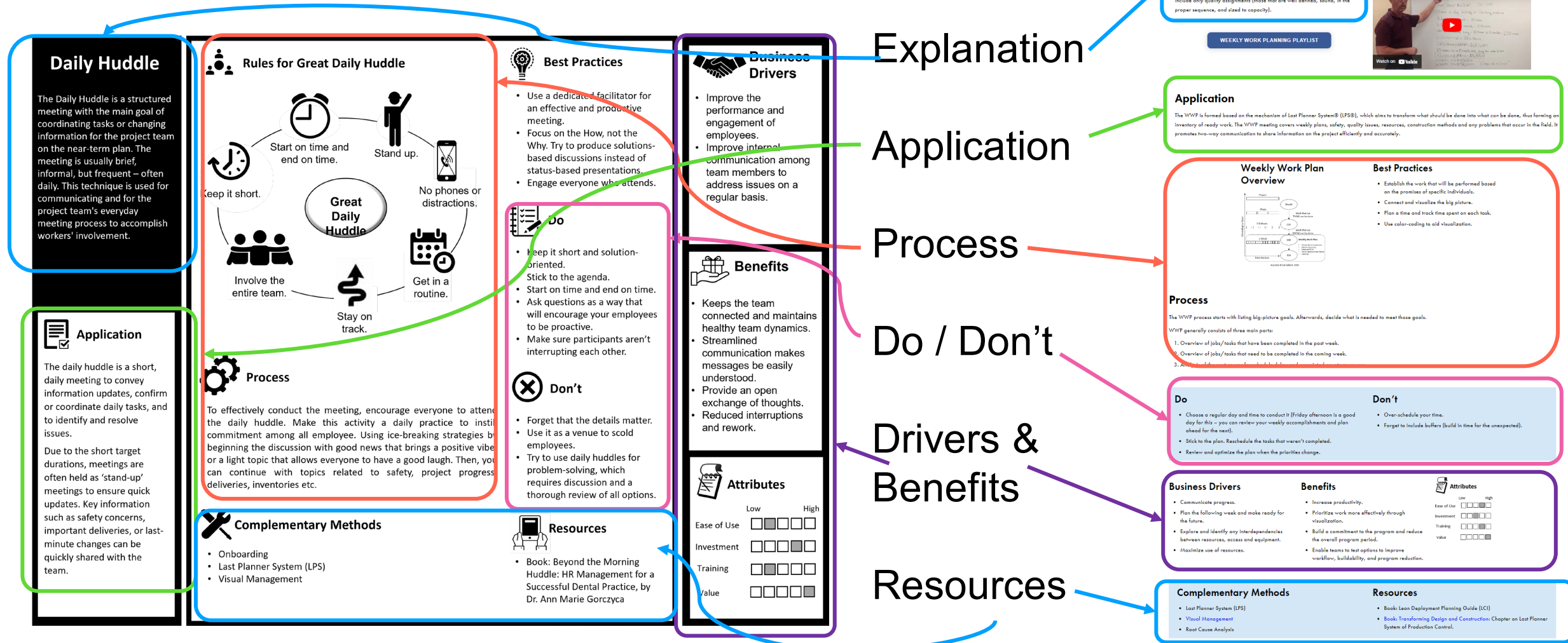


Mobile-friendly website

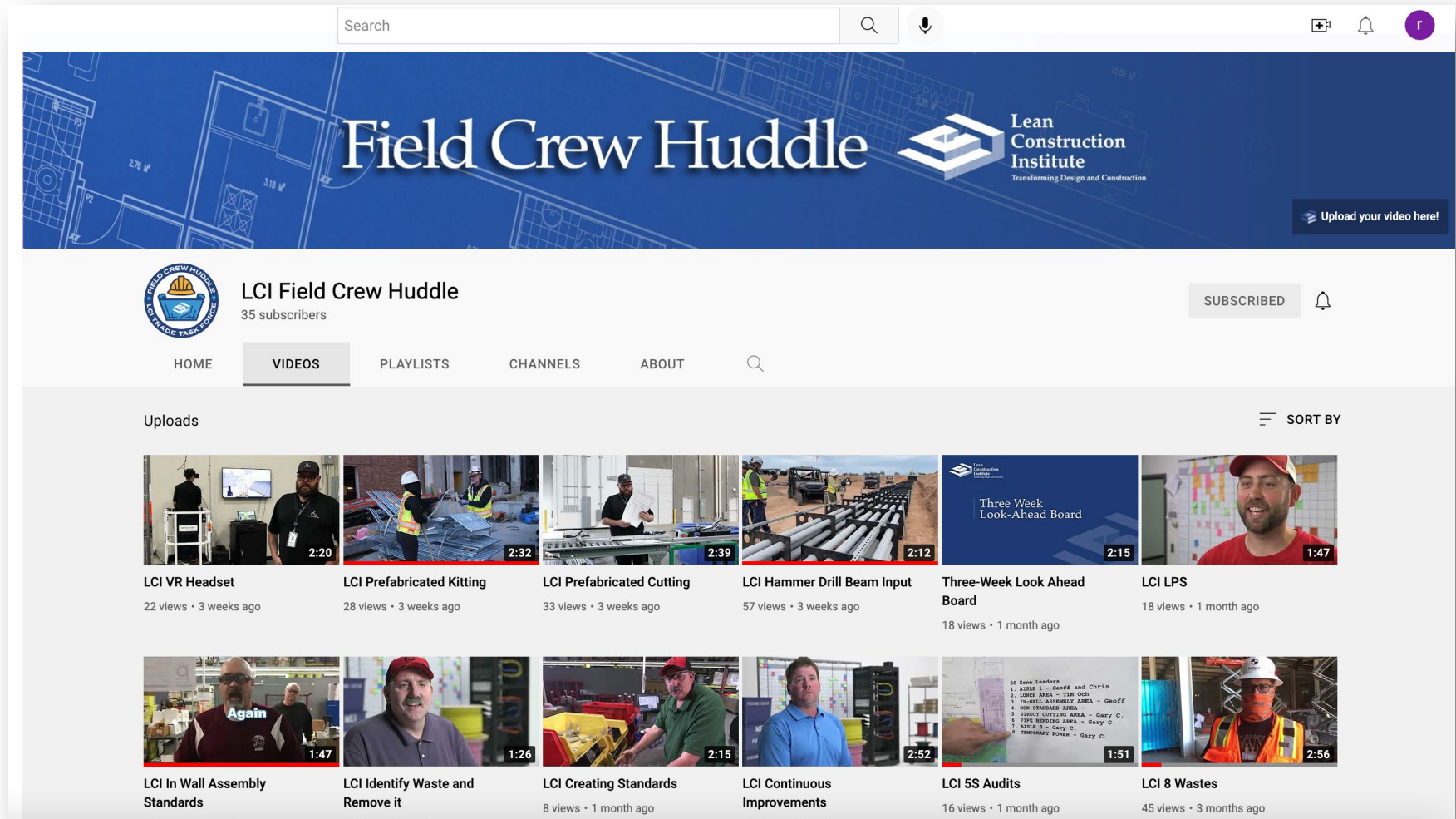
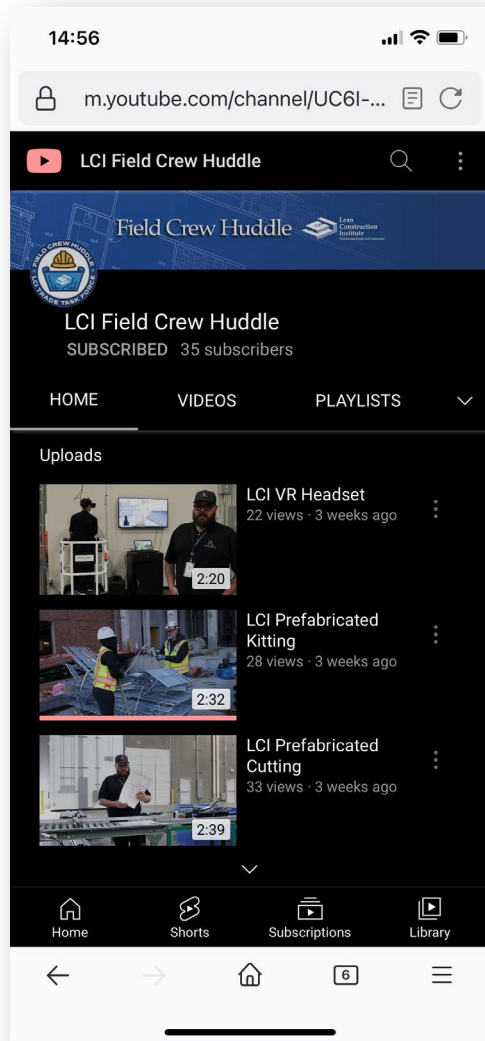


Downloadable Handbook

Field Crew Huddle – Methods



Field Crew Huddle – YouTube Videos



Field Crew Huddle – Participate!

Submit your videos!

Video Submission

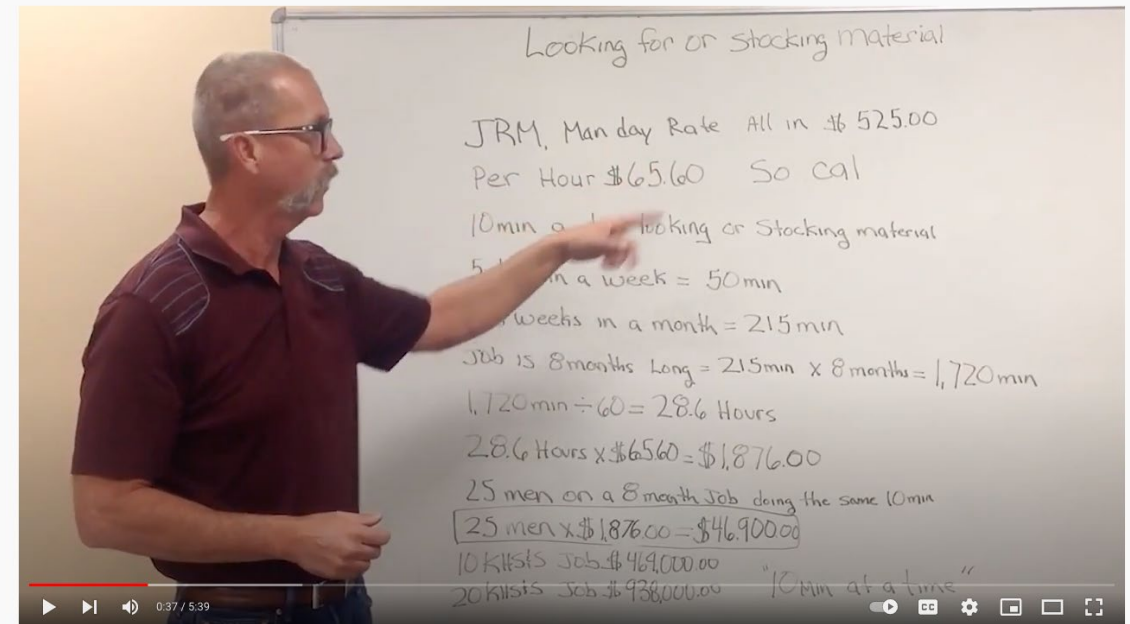
Are you ready to share your Lean improvements with the industry? Do you wonder why Lean ideas seem to live and die on project sites? Well, we want to help remove the silos, see what you do, promote it, while helping others get better.

The LCI Trade Partner Task Force has created a platform designed for builders to share their improvements and/or lessons learned on project sites or shops in short but specific videos. Here's what we're looking for:

- Create 2 – 6-minute videos
- Show the before scenario and actual improvement
- Describe what makes it better, time saved or other relevant data to support the improvement
- Open to all, not just LCI members

If you have any questions, please contact TTF@leanconstruction.org.

First Name <small>(Required)</small>	Last Name <small>(Required)</small>
<input type="text"/>	<input type="text"/>
Title <small>(Required)</small>	Company <small>(Required)</small>
<input type="text"/>	<input type="text"/>
Phone Number <small>(Required)</small>	
<input type="text"/>	
Email <small>(Required)</small>	
<input type="text"/>	
Video Title <small>(Required)</small>	
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Video Description <small>(Required)</small>	
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Looking for Material

33 views • Apr 22, 2022

2 DISLIKE SHARE DOWNLOAD CLIP SAVE ...



SHOW MORE

SUBSCRIBED

1 Comment SORT BY

Add a comment...

rmleicht 2 months ago

This is a great discussion about the loss of value in on-site logistics when looking for materials - but do you see the 'savings' as actual money saved across your projects?

REPLY

Comment & ask questions!

Field Crew Huddle – Industry Leader Case Studies

How Crew Coordination Improves Outcomes at KHS&S Contractors

DOWNLOAD CASE STUDY

Background

KHS&S Contractors – an international design-assist specialty building company – uses a standard process for coordinating the work across crews. The focus of trade work occurs in weekly cycles, breaking large milestones down to manageable scopes of work to hand out to crews or individual workers. Balancing and leveling this work, along with the necessary equipment, tools, and materials, requires detailed [weekly work plans](#) to define all of these activities and match them to the project plan and budget.

Weekly Work Plans (WWP)

Beyond the training and understanding of all elements, KHS&S takes the weekly work plan as a key element for engagement with field personnel. The planning builds from standard Last Planner System (LPS) activities. Still, it is used to align budget information to field activities, plan detailed crew and location assignments, and map work areas and material deliveries.



The tasks for each crew member are laid out for the week. This includes the areas of work and day, using color coding as a visual management strategy. The tasks are broken down to match the budget, so the tracked hours are easily linked back to progress, productivity, and billing. Color-coding the daily tasks within the weekly work plan creates a quick visual link between the crew, task, area, and materials across the different visuals used to plan and coordinate work. Each morning, the plan is discussed as part of each crew's daily huddle.

Daily Huddles

Daily huddles are conducted each morning before work begins to track the progress and activity of each crew. Using a standard work agenda, the group spends time discussing each crew's production goal, identifying any current or



the simple change they made to how the job box doors open; in an earlier version, a worker needed to stop his coworker to access items below, but could not open the door. However, by simply changing the order of closing, there is no longer a need to stop ongoing activities to access equipment or tools in the lower portion of the job box. This empowerment of workers and willingness to continue to iterate and improve was seen extensively throughout the c



Balancing intention with training

The core to KHS&S' success appears to stem from leadership, in lean principles and a shortlist of projects. The training is defined into three levels of fundamental training that is targeted for all employees. Plan (CIP) an employee engages in when starting tasks, and mastery items each employee must complete. Approximately half of these items are addressed several further are assessed through their demonstration such as consistency in leading stand-up meetings, completing their certification are performed that is to be presented back to the lean trainers

The training for the bronze, in class, consists of sessions that are focused on application and reflection, a training is not limited to their in-house personnel on what they have found in years of their lean, broadly expanding the use of lean for the benefit

Leicht, R. M., Messner, J. I., and Asadian, E. (2021). Case Study No. 02, Architectural Engineering, TI



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A Case Study in Lean Construction: KHS&S

By
Robert M. Leicht
John I. Messner
Elnaz Asadian

Sponsored by
Lean Construction Institute, ELECTRI International, New Horizons Foundation,
and John R. Gentile Foundation

Case Study No. 03
October 2021

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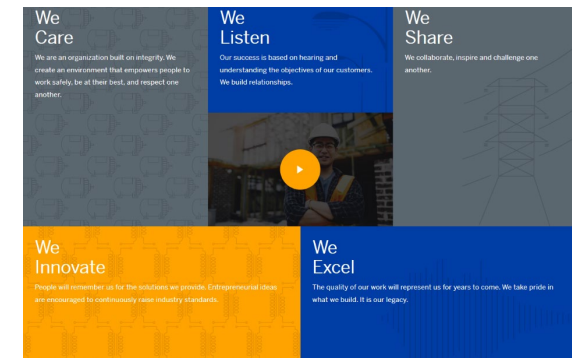
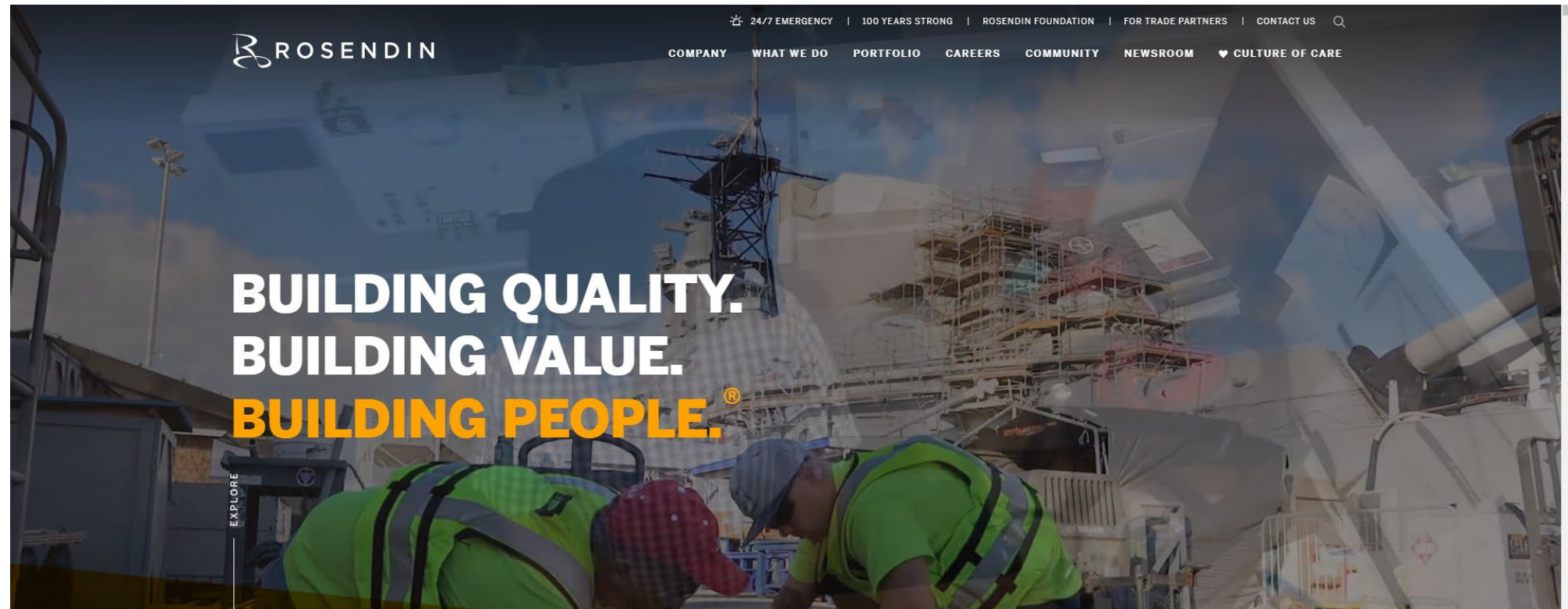
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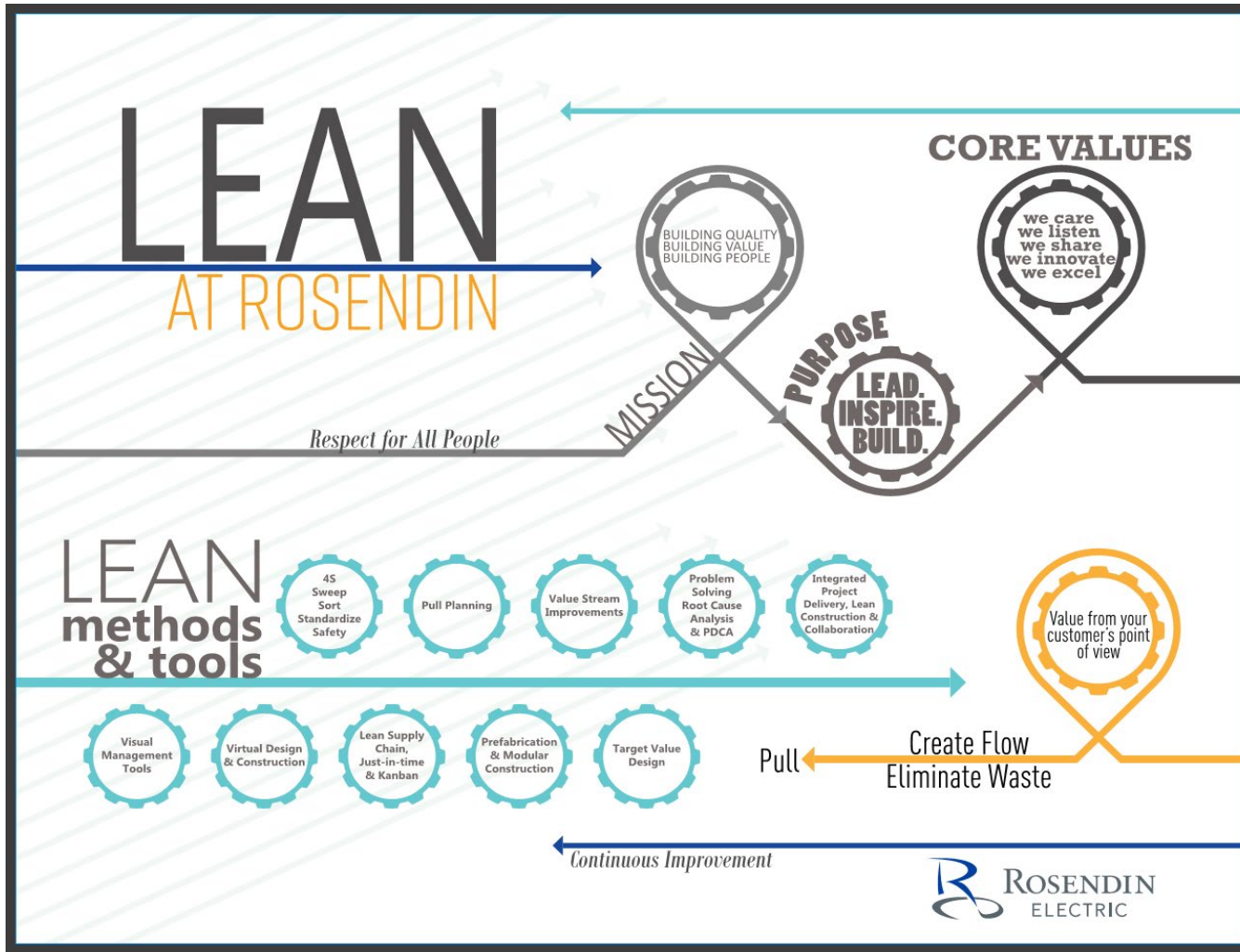
Industry Leader Examples



Case Study: Rosendin Electric







Lean at Rosendin

- Alignment with Core Values
- Respect for people
- Continuous improvement



Weekly work planning – PLAN your work!

- Empower foremen and crew leads
- Plan labor and tasks in detail at the daily / weekly levels
- Identify:
 - Work / crew locations
 - Material needs & placement
 - Resource needs & constraints

Tool	Package	Task Codes	Building	Planks	Scaffolding	Penetration	Conduit Type	Conduit Size	Conduit Length	Wire Type	Wire Length	Wire Terms	START	FINISH	Hours Spent	Hours % completed	Job % Complete	ACTIVITY	TOTAL HOURS FOR TASK
James/Justin	BSS	0.0000	Site				F-42	Totals: 820			2680	90	1-May	22-Oct		0%		Supervision	1200
Overy Yems	BSS-01	BSS-F42-JBC-0000	F-42										1-May	2-Jun	164	83%		Supervision	200
Mobilization	BSS-01	BSS-F42-JBC-1000	F-42										3-May	14-May	40	40%		Construction	100
FBI1-BSS-PVB-U7-U	BSS-01	BSS-F42-JBC-0810	F-42	1			EMT	1"	80				17-May	18-May	26	43%	100%	Conduit	40
FBI1-LD-BSS-T/10-U	BSS-01	BSS-F42-JBC-0810	F-42	6			EMT	1"	100				17-May	19-May	26	43%	100%	Conduit	60
FBI1-LD-BSS-H/12-U	BSS-01	BSS-F42-JBC-0810	F-42	1			EMT	1"	100				19-May	21-May	60	100%	100%	Conduit	60
FBI1-LD-BSS-E/22-U	BSS-01	BSS-F42-JBC-0810	F-42	1			EMT	1"	130				20-May	24-May	60	100%	100%	Conduit	60
FBI1-LD-BSS-G/28-U	BSS-01	BSS-F42-JBC-0810	F-42	1			EMT	1"	80				24-May	25-May	56	140%	100%	Conduit	40
FBI1-LD-BSS-G/31-U	BSS-01	BSS-F42-JBC-0810	F-42	1	2		EMT	1"	250				25-May	31-May	86	86%	100%	Conduit	100
ASH2-LD-BSS-C/131-U	BSS-01	BSS-F42-JBC-0810	F-42	1			N/A	Existing	0				N/A	N/A				Conduit	0
ASH2-LD-BSS-B/L37	BSS-01	BSS-F42-JBC-0810	F-42	1			N/A	Existing	0				N/A	N/A				Conduit	0
FBI1-RD-DMS-5/10-U	BSS-01	BSS-F42-JBC-0810	F-42	4			EMT	2"	30				26-May	26-May	20	100%	100%	Conduit	20
FBI1-RD-DMS-5/12-U	BSS-01	BSS-F42-JBC-0810	F-42				EMT	2"	30				27-May	27-May	20	100%	100%	Conduit	20
FBI1-RD-DMS-5/27-U	BSS-01	BSS-F42-JBC-0810	F-42				EMT	2"	30				28-May	28-May	20	100%	100%	Conduit	20
FBI1-BSS-PVB-U7-U	BSS-01	BSS-F42-JBC-0820	F-42							2x2B329A	400		31-May	31-May	30	150%	100%	Wire	20
FBI1-LD-BSS-T/10-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	200		31-May	31-May	20	100%	100%	Wire	20
FBI1-LD-BSS-H/12-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	120		1-Jun	1-Jun	20	100%	100%	Wire	20
FBI1-LD-BSS-E/22-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	280		1-Jun	1-Jun	20	100%	100%	Wire	20
FBI1-LD-BSS-G/28-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	240		1-Jun	1-Jun	20	100%	100%	Wire	20
FBI1-LD-BSS-G/31-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	340		2-Jun	2-Jun	20	100%	100%	Wire	20
ASH2-LD-BSS-C/131-U	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	500		2-Jun	2-Jun	20	100%	100%	Wire	20
ASH2-LD-BSS-B/L37	BSS-01	BSS-F42-JBC-0820	F-42							2B334A	600		2-Jun	2-Jun	20	100%	100%	Wire	20
Paul Hodges	BSS-01	BSS-F42-TECH-0000	F-42										7-Jun	11-Jun		0%		Supervision	50
FBI1-BSS-PVB-U7-U	BSS-01	BSS-F42-JBC-TECH	F-42										48	7-Jun	7-Jun	0%		Terms	20
FBI1-LD-BSS-T/10-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	8-Jun	9-Jun	0%		Terms	10
FBI1-LD-BSS-H/12-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	8-Jun	9-Jun	0%		Terms	10
FBI1-LD-BSS-E/22-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	9-Jun	9-Jun	0%		Terms	10
FBI1-LD-BSS-G/28-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	9-Jun	9-Jun	0%		Terms	10
FBI1-LD-BSS-G/31-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	10-Jun	10-Jun	0%		Terms	10
ASH2-LD-BSS-C/131-U	BSS-01	BSS-F42-JBC-TECH	F-42										6	10-Jun	10-Jun	0%		Terms	10
ASH2-LD-BSS-B/L37	BSS-01	BSS-F42-JBC-TECH	F-42										6	11-Jun	11-Jun	0%		Terms	10
OCF3-LD-BSS-BK/19-U	BSS-01	BSS-F32-JBC-0000	F-32													0%		Supervision	165
Overy Yems	BSS-01	BSS-F32-JBC-0000	F-32										3-Jun	25-Jun	139	84%	100%	Supervision	165
ASH2-LD-BSS-B/L41	BSS-01	BSS-F32-JBC-0810	F-32				N/A	Existing	0				N/A	N/A	0		0%	Conduit	0
OCF3-LD-BSS-BK/19-U	BSS-01	BSS-F32-JBC-0810	F-32	1			EMT	1"	80				3-Jun	4-Jun	40	100%	100%	Conduit	40
OCF3-LD-BSS-AT/19-U	BSS-01	BSS-F32-JBC-0810	F-32	1			EMT	1"	100				3-Jun	7-Jun	60	100%	100%	Conduit	60
OCF3-LD-BSS-AJ/18-U	BSS-01	BSS-F32-JBC-0810	F-32	1			EMT	1"	200				3-Jun	4-Jun	80	100%	100%	Conduit	80
OCF3-LD-BSS-AF/5/23-U	BSS-01	BSS-F32-JBC-0810	F-32	1			EMT	1"	200				7-Jun	11-Jun	74	74%	100%	Conduit	100
OCF3-LD-BSS-AT/18-U	BSS-01	BSS-F32-JBC-0810	F-32	1			EMT	1"	60				8-Jun	8-Jun	20	100%	100%	Conduit	20

Daily Huddle

Standard Work

Weekly Work Planning (LPS™)

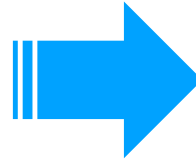
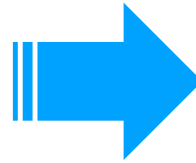
Process Focus (8 Wastes)

5 S

Visual Mgmt

Training

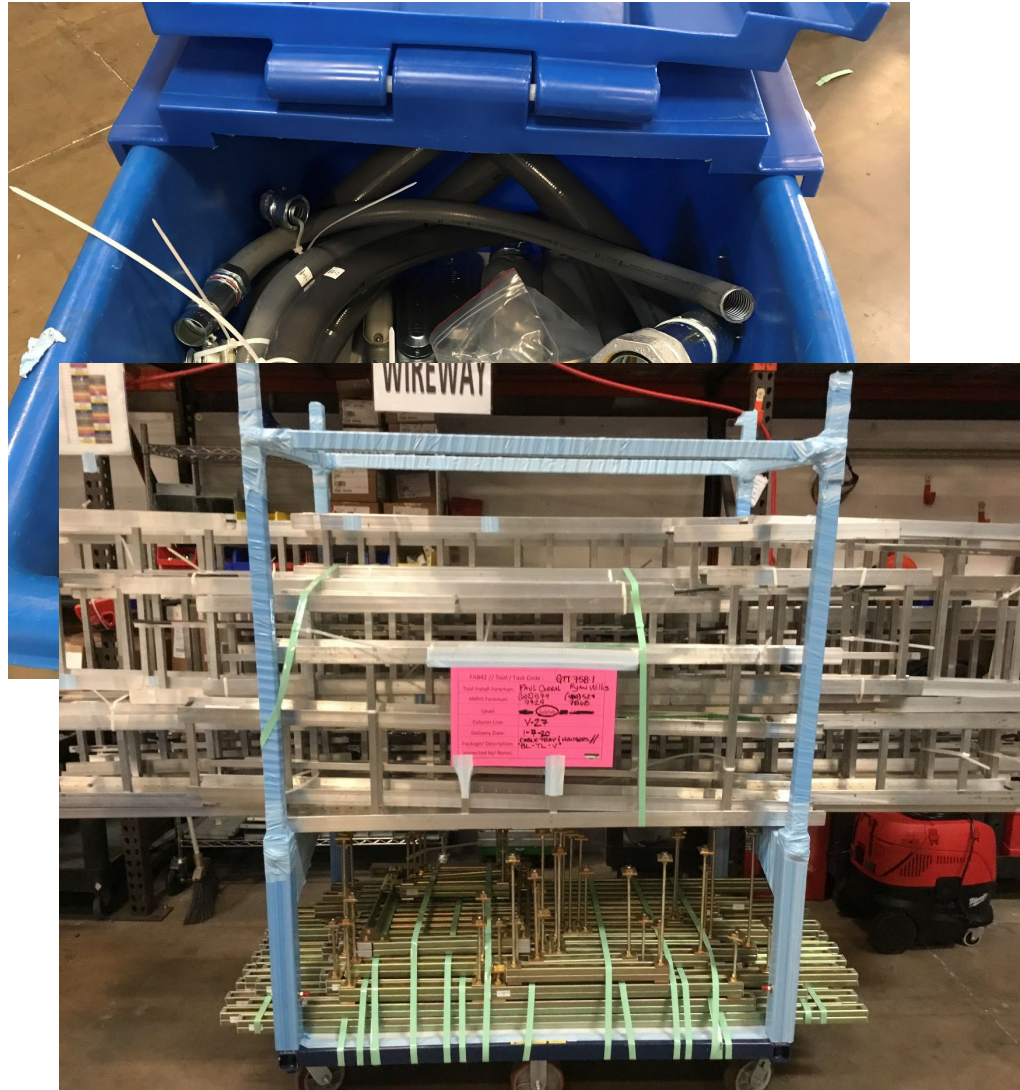
5S – Organize resources to enable craft to be efficient




Standard work – make tasks consistent to get reliable production



Kits – group components and materials for easy handling



Standard work – make project planning / documentation standard

3 WEEK PLAN																								Project Manager:	
Date: 02/13/20																								Chip Block	
Job Name: Best One Yet		Purchasing Agent: Spunky Brewster																						Prepared By: Schaefer	
Job Number: 654321																								Superintendent: Stu Pedeso	
Date:		1/2	1/3	1/4	1/5	1/6	1/7	1/8	1/9	1/10	1/11	1/12	1/13	1/14	1/15	1/16	1/17	1/18	1/19	1/20	1/21	1/22	Resources Needed On The Job: Tools, Equipment, Material, Notes		
Description of Work	Name(s)	M	T	W	TH	F	Sat.	Sun.	M	T	W	TH	F	Sat.	Sun.	M	T	W	TH	F	Sat.	Sun.			
Wall rough room 212		2 ▾	2 ▾																				Prepackaged A		
Wall rough room 214		2 ▾	2 ▾	2 ▾																			Prepackaged B		
Wall rough room 216				2 ▾	2 ▾	2 ▾																	Prepackaged A		
Wall rough room 218					2 ▾	2 ▾			2 ▾														Prepackaged B		
Wall rough room 220									2 ▾	2 ▾	2 ▾												Prepackaged A		
Wall rough room 222									2 ▾	2 ▾	2 ▾												Prepackaged C		
Roof Penetrations and racks													4 ▾			4 ▾	4 ▾	4 ▾					Core Driller. Deck Flanges		
Level 3 seismic																			4 ▾	4 ▾			ISAT kits XZ		
Totals:		4	4	4	4	4	0	0	4	4	4	2	4	0	0	4	4	4	4	4	4	0	0		
Alternate Work Available:																									
Site Tem Power removal																								32 man hours. Complete before March 30	
Prepackage systems D,E,F																								22 systems to build	

NOTES:

1) Need approval for Level 3 wall rough changes ASI18.

2) Verify Roof Flanges are rated

3)

4)

5)

8/19/2019

Training to improve workforce and communication



Resources and Path Forward



Insights & Takeaways

- **Fundamentals:** Plan your work, organize your tools / materials
- **Discipline:** training and ongoing emphasis to embed lean thinking into routines and habits
- **Start small:** Focus on where crews lose time -> moving materials, collecting tools, finding equipment – a few minutes per day add up!
- **Empower Craft:** More improvements from empowering the workforce, than waiting for the boss to see a problem and fix it
- **Risk (cost) is in the field:** Everyone should be focused on helping craft focus on their tasks
- **Incentives vs penalties:** acknowledgement goes a long way!

Field Crew Huddle website

Prefabricated Kitting




In-wall Assembly Standards



Waste – Site Inventory

- ▶ Overproduce
- ▶ Overdelivery
- ▶ Lack of Accountability
- ▶ Lack of Coordination
- ▶ Territoriality
- ▶ Slows Production
- ▶ Creates Safety Hazards




1:48 2:52

How to find field crew huddle...

Field Crew Huddle

<https://fieldcrewhuddle.leanconstruction.org/>

A video thumbnail showing a man with a beard and mustache, wearing a dark shirt, speaking in a construction setting. A red play button is overlaid on the video. The video title is "Huddle for Trade Partners I..." and the logo in the top left corner is the Field Crew Huddle logo.

A Collaborative Platform

This site serves as a platform for sharing methods, improvements and lessons learned on project sites or shops through simple visual content and short videos. It houses step-by-step guidance to use methods, and video examples from your colleagues, to allow you to start improving today. To support your work, the content on this site focuses on practical methods and easy-to-follow steps that will let you dive right in. The site format and YouTube videos are intended to provide access to the resources and information in the field – just when and where you need it!

Greg Stedman

Henry Nutt, III

Nick Masci

Tony Lowe

Rob Leicht

LCI TRADE TASK FORCE

Joe Donarumo

Elnaz Asadian

Perry Thompson

Matt Kittzmiller

Blake Tormey



Lean Construction Institute
Transforming Design and Construction

ELECTRIE INTERNATIONAL
THE FOUNDATION FOR ELECTRICAL CONSTRUCTION INC.

NEW HORIZONS
FOUNDATION
A Chance to Grow

JRGF
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Brian Winningham

Greg Stedman

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Sean McGuire

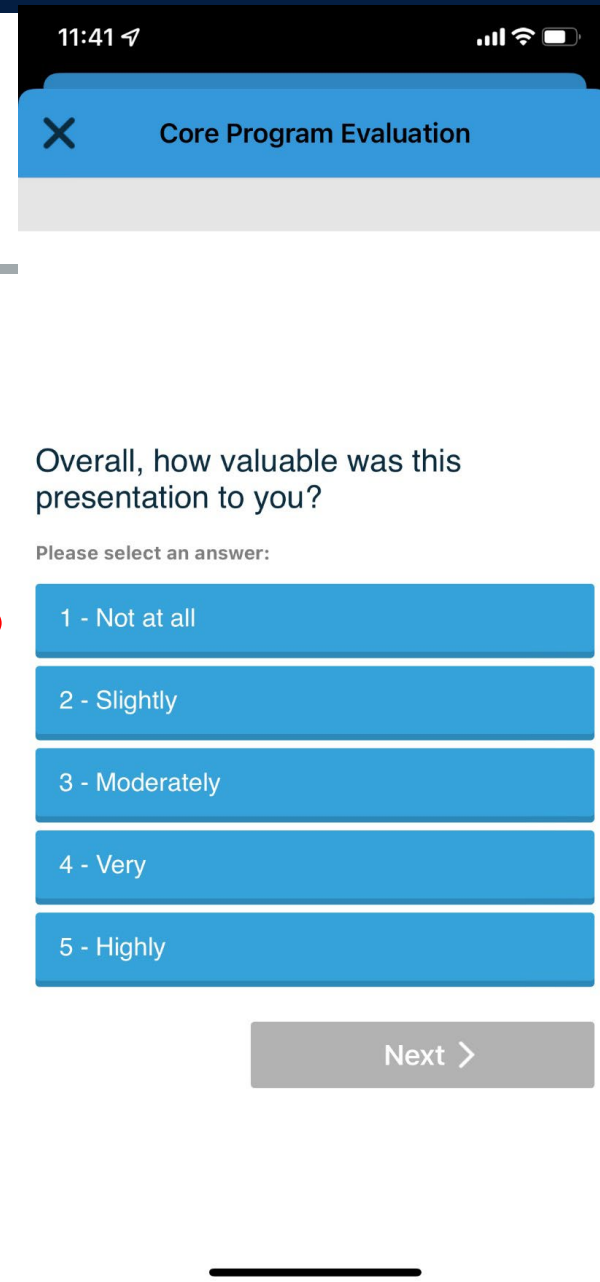
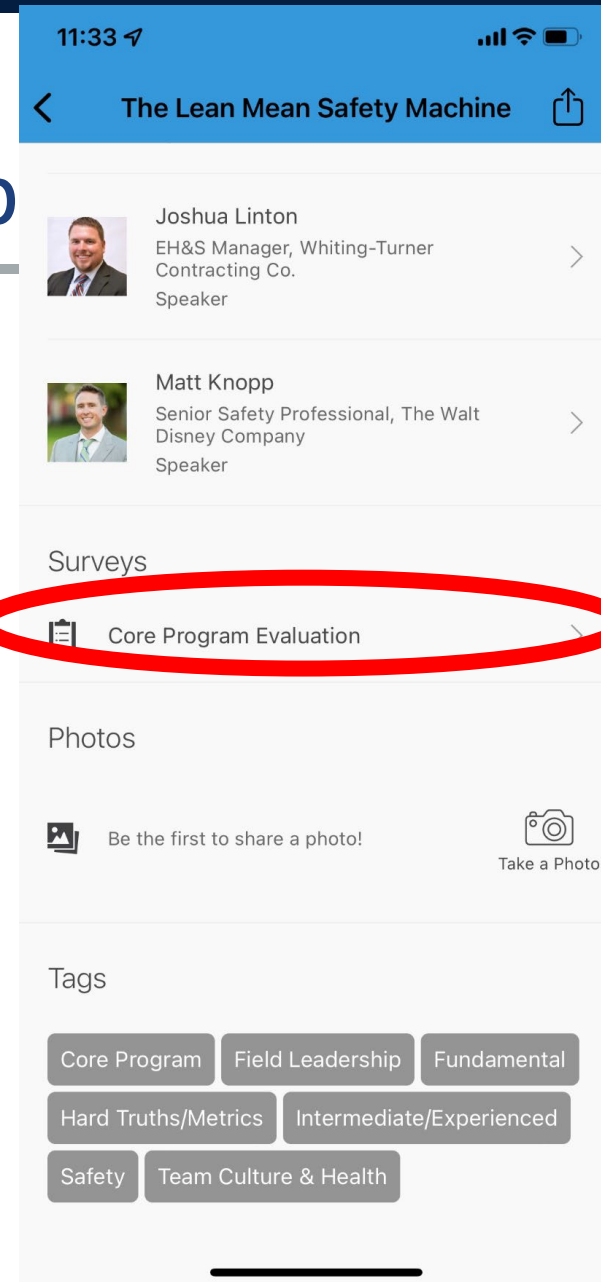


Rate Presentations in the App

Continuous improvement: give presenters your feedback by taking the session evaluation!

1. Find the session under “schedule”
2. Click on it then scroll down
3. Click “core program evaluation”
4. Complete the 5-question evaluation

This information will determine the top 5 presentation teams and the top Live Lab





24TH LCI CONGRESS
OCTOBER 18-21



In the spirit of continuous improvement, we would like to remind you to complete this session's survey! We look forward to receiving your feedback.





24TH LCI CONGRESS
OCTOBER 18-21

Thank you for attending this presentation. Enjoy the rest of the 24th Annual LCI Congress!

