

24TH ANNUAL



24TH LCI CONGRESS
OCTOBER 18-21

NOLA *Lean* – Making a Community within a Community



NOLA LEAN

Tom Weathers, Landis Construction

Rebecca Cooley, AOS

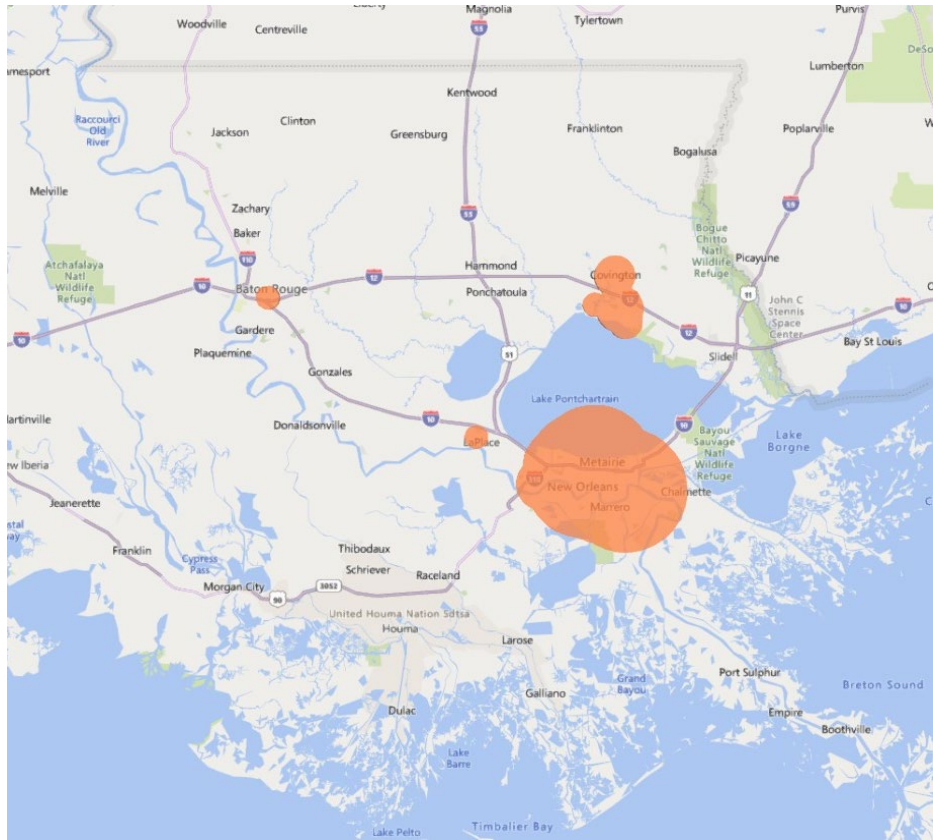
Greg Lusignan, Broadmoor



NEW ORLEANS – COMMUNITY OF PRACTICE

BY THE NUMBERS

A Community of 630+ AEC Professionals
10+/- Core Volunteers



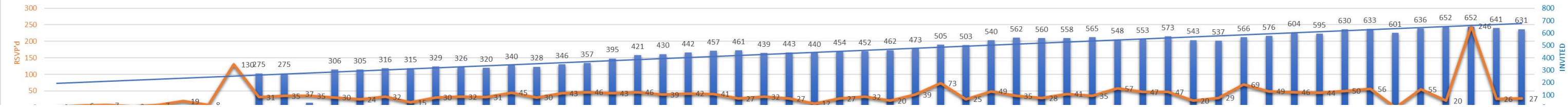
2017
FEBRUARY
FIRST EVENT

2018
16%
GROWTH

2019
42%
GROWTH

2020
23%
GROWTH

2021
13%
GROWTH





Where it all began...

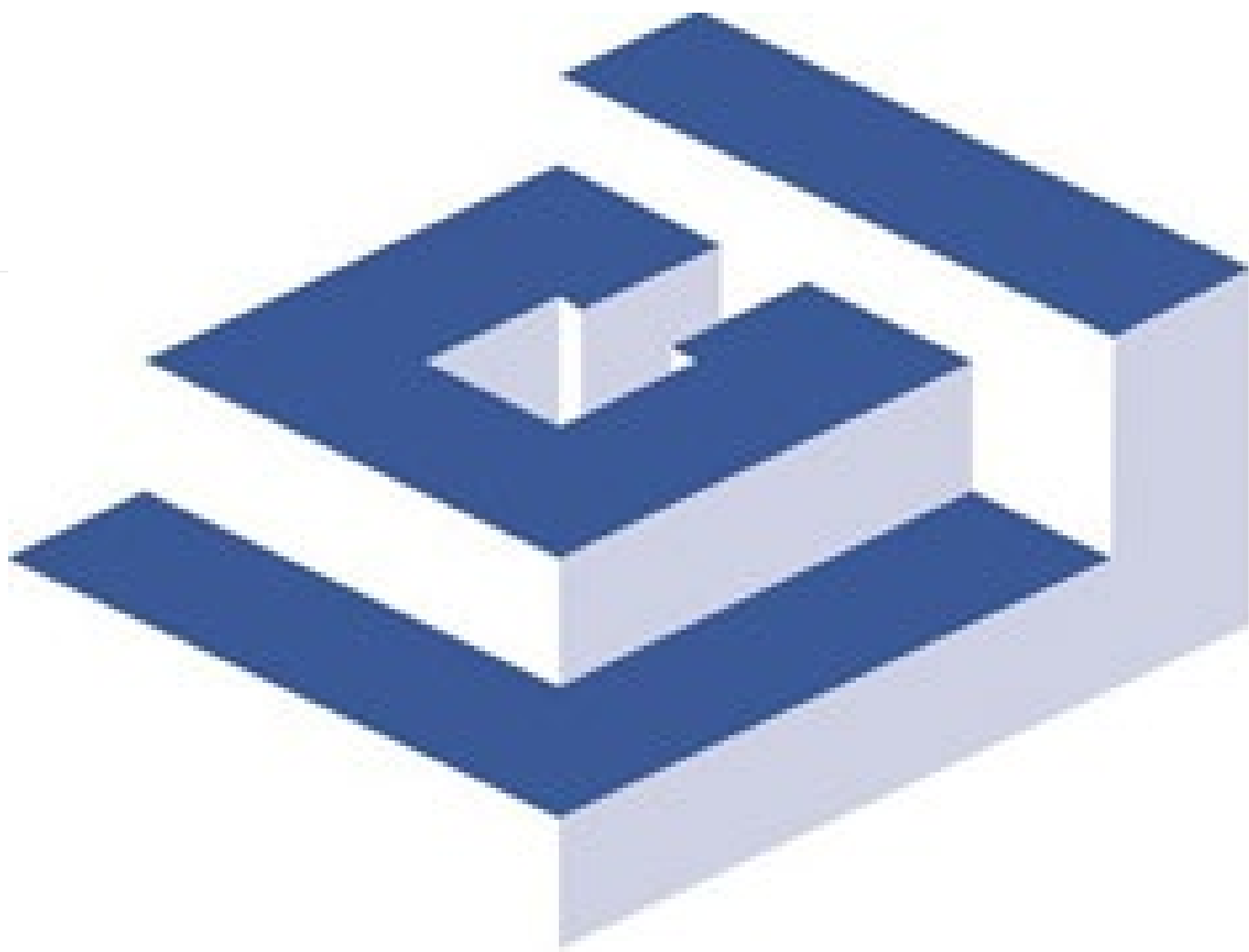




2015 – LCI Congress - Boston



2016 – LCI Congress - Chicago



Lean Construction Institute

Transforming the Built Environment

NEW ORLEANS
COMMUNITY OF PRACTICE

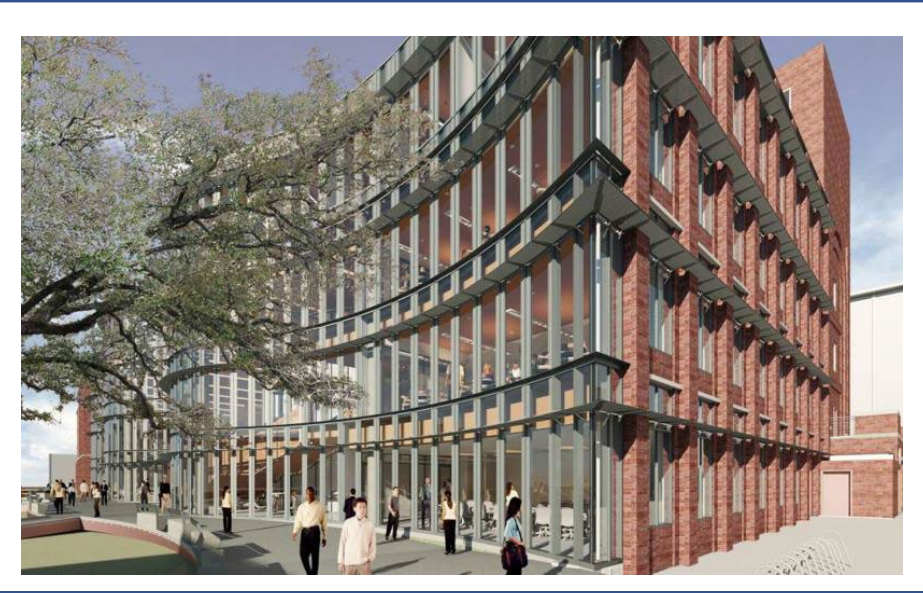




CoP Gemba Walk at Tulane Business School

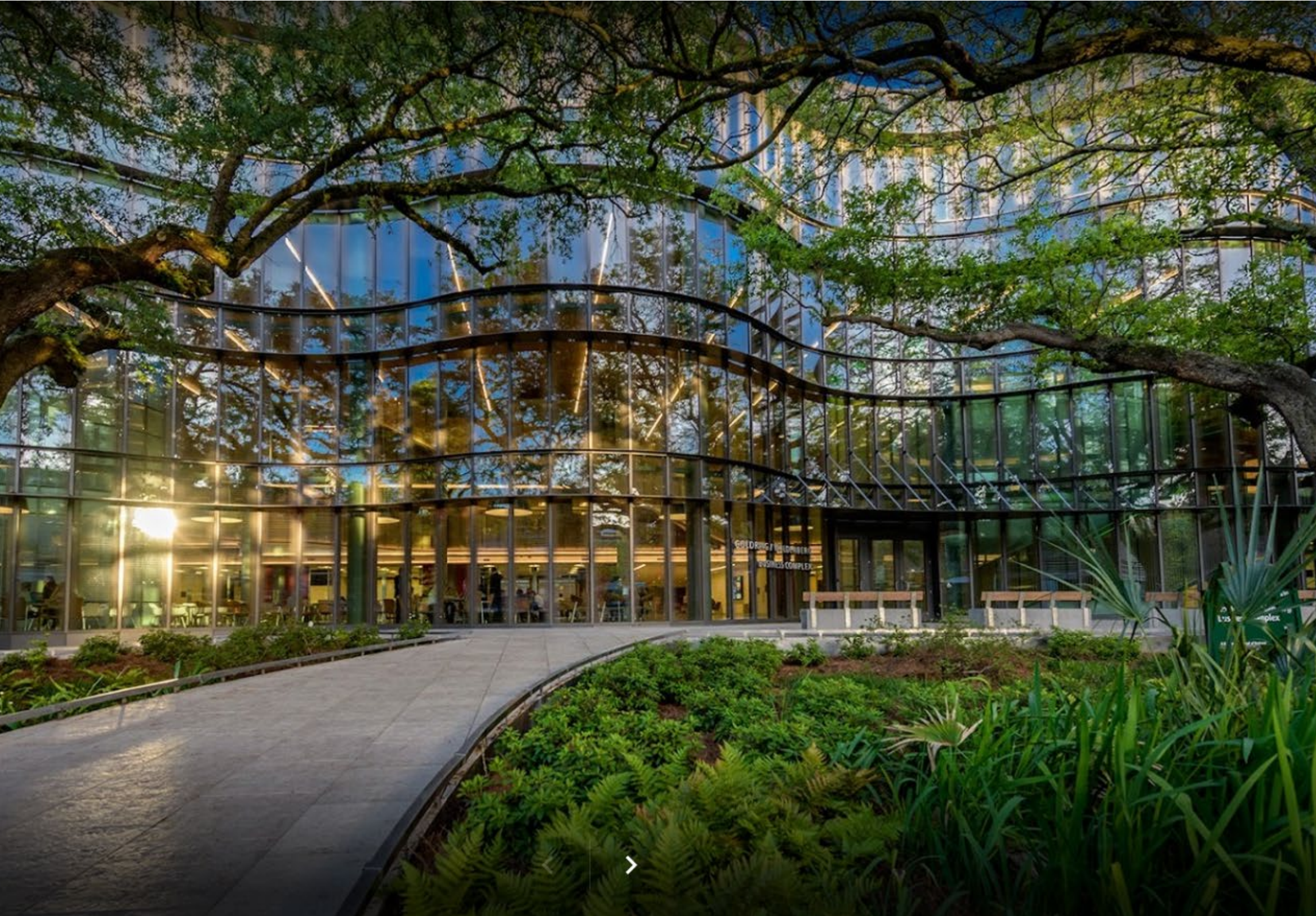
May 2017











Business Case for Lean

August 2017







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Frischheitz

Bernhard **MCC**



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MARVIN'S
TOTAL ELECTRICAL & COMMUNICATIONS SERVICES
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 New Orleans Glass
company

aos

HTE **Hi-Tech Electric, Inc.**
ELECTRICAL CONTRACTORS & ENGINEERS



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CoP Gemba Walk at Ochsner West Tower

October 2017

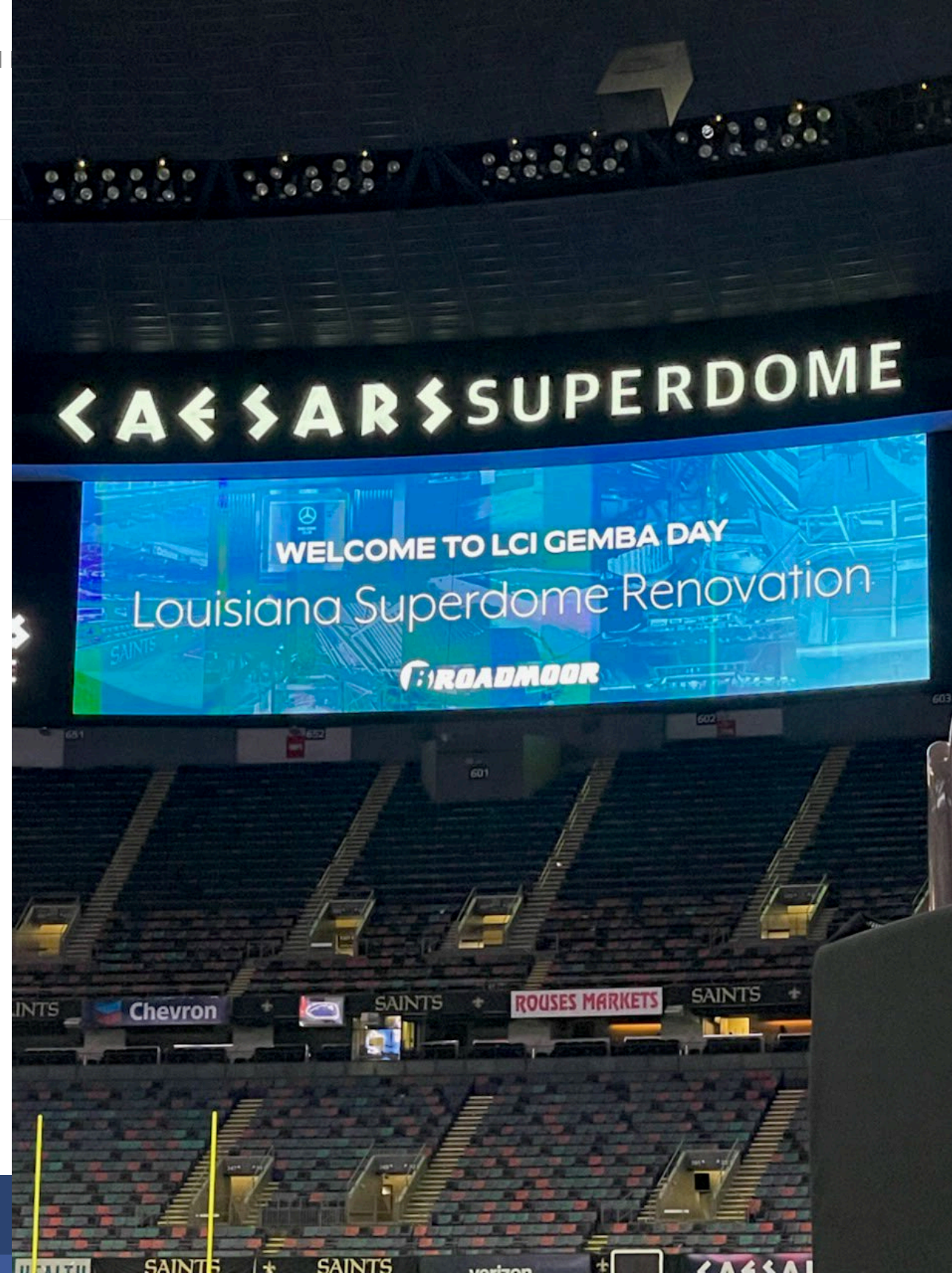












Gaining Buy-in



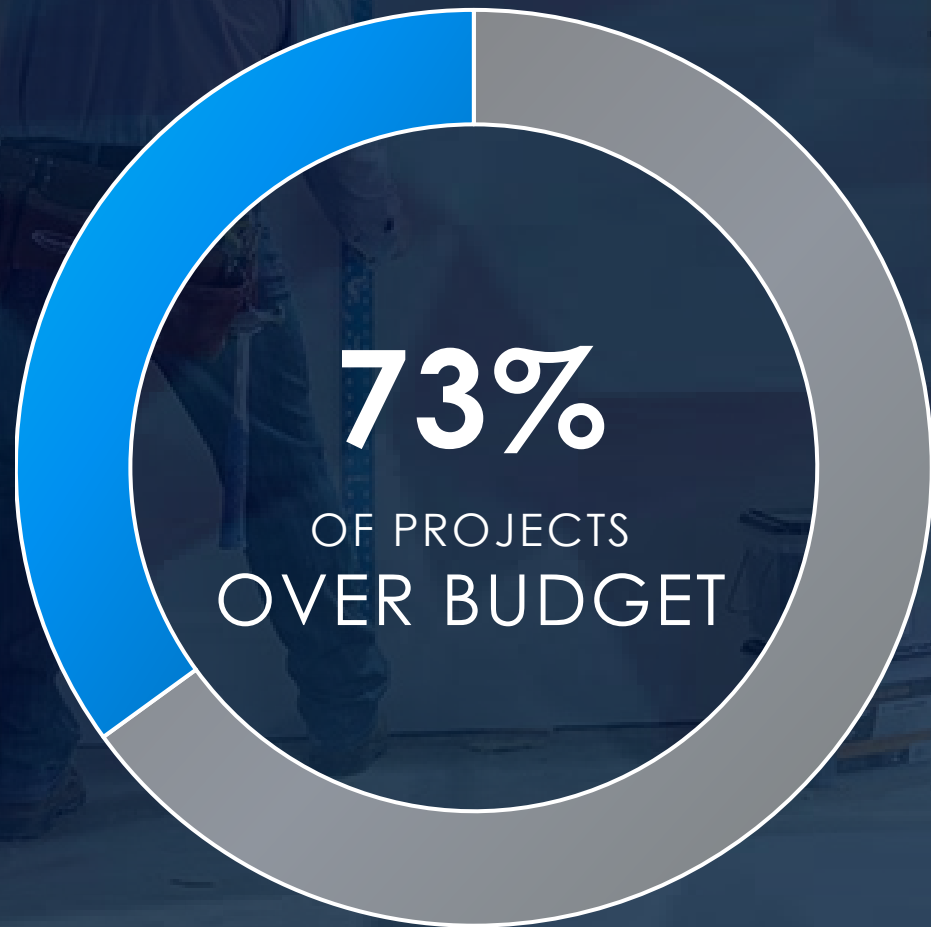






Why NOLA LEAN?





61% PROJECTS BEHIND SCHEUDLE

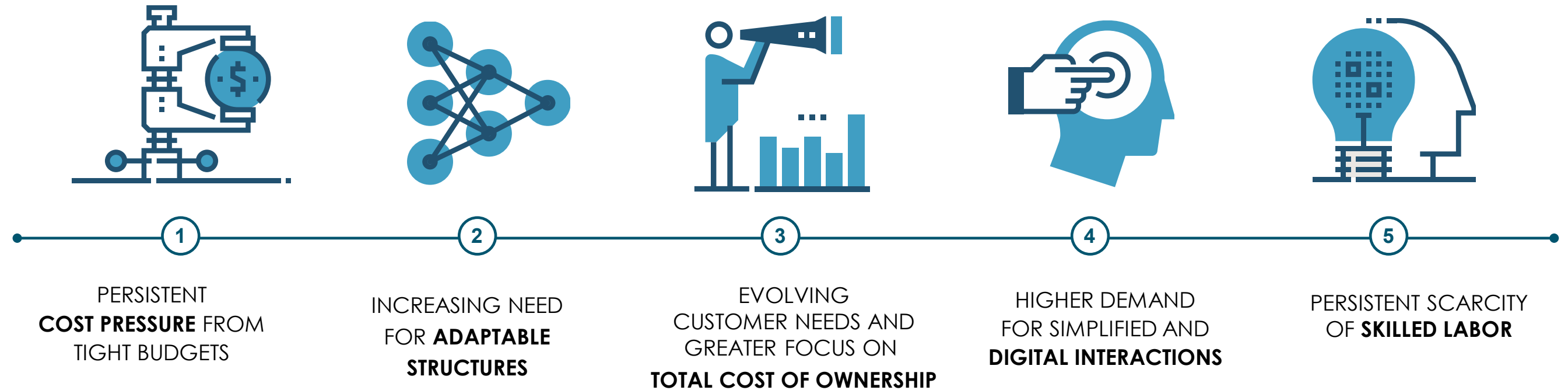
35% TIME SPENT ON NON-OPTIMAL ACTIVITIES

96% OF CONTRACTORS CONCEREND ABOUT ADEQUATE SKILL LEVELS





DESIGN + CONSTRUCTION IS CHANGING



McKinsey & Company, 2020

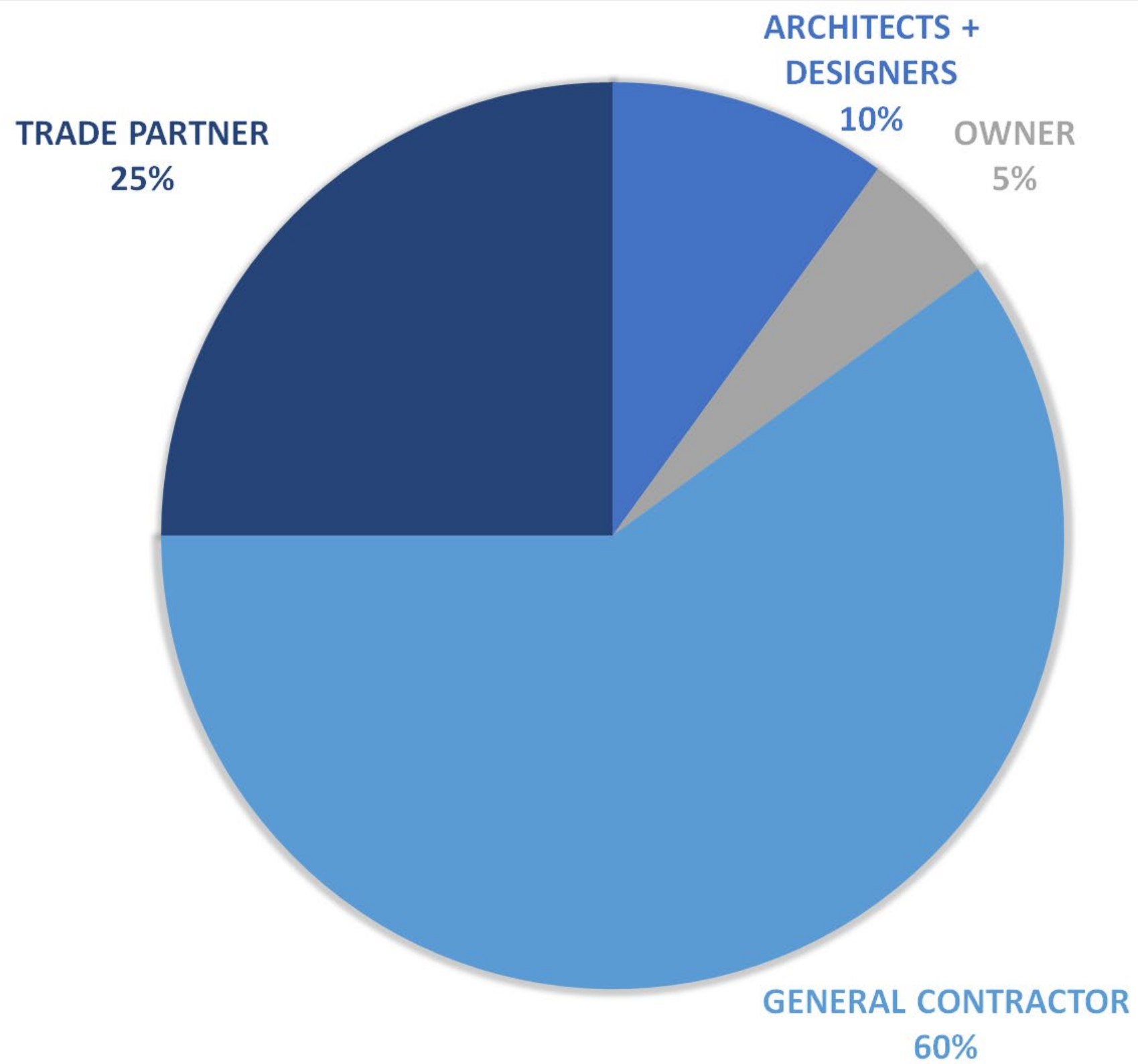


Opportunity for Industry Improvement











AIA
New Orleans



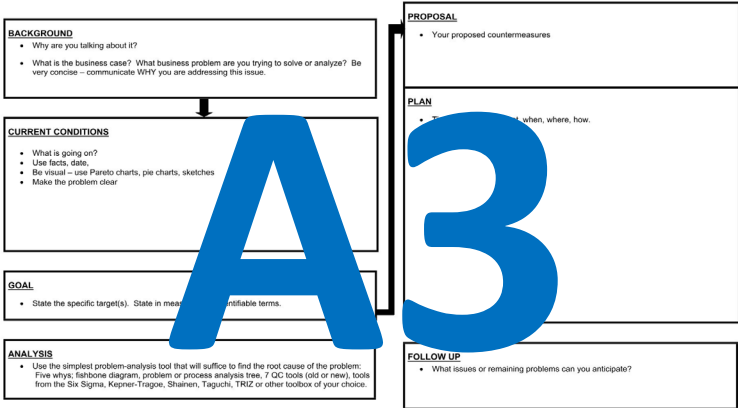
© LEAN CONSTRUCTION INSTITUTE

Developing Resources & Rhythms





The Right Ingredients



Strategic Planning



Service the Mission & Vision
with every effort, make it count!
Make it a team sport!



Developing Resources Through Partnering


The power of association



AIA

New Orleans

FEBRUARY 12, 2019



A Lean Coffee - New Orleans CoP



Friday, February 22, 8 - 9:30 AM
Center for Architecture and Design
1000 St Charles Ave., New Orleans, LA 70130

Join the New Orleans Community of Practice for a Lean Coffee to learn and support each other in our Lean endeavors!

The next Lean Coffee will include a diverse panel of project stakeholders who will lead our group discussion. We will use the usual coffee format of up-voting topics/questions, however we are asking for topics and questions ahead of time. Please propose two topics or questions that you hope to learn about or discuss further at the next Lean Coffee in New Orleans.

Attendance is free of charge, but registration online is requested. Pastries and coffee will be served.



New Orleans Community of Practice

Improving Safety with Lean - Tips and Techniques (Virtual)

There is always a better way. Learn how to improve job site safety by leveraging Lean strategies for collaboration, continuous improvement, and elimination of waste. Interactive class for superintendents, foremen, project managers, safety professionals, construction executives, building owners, and anyone responsible for safety in the workplace.

This virtual class will introduce participants to:

- Lean Visual Management tools geared towards safety
- Plan, Do, Check, Adjust - a cycle for managing continuous improvement for both personal growth and team based improvements
- Ways to leverage lagging and leading safety indicators for improving the job site safety culture by identifying drift and how to combat it
- Dangers of Drift - a gradual slip from best practices that can erode the safety culture in the workplace
- 5S - a Lean practice for improving job site cleanliness and efficiency
- Lean techniques for collaborative planning and problem solving that leverage a team's collective expertise to mitigate safety risks and learn from mistakes

Only 30 spots available - register today at www.abcbayou.com

July 29 - 9:00am to 10:30am

\$20 registration fee - to be donated to unCommon Construction a local 501c3 that teaches high school students life skills and construction skills through paid apprenticeships building homes to provide them with equity scholarships.



Developing Resources through Student Engagement

Build & flexing the team's teaching skills



Developing Resources through Sponsorships

2020

Thank you! 2020 CoP Sponsors

Lean Leader
(Sustaining Sponsor)



Lean Champion



Lean Coach



2021

Thank you! 2021 CoP Sponsors

Lean Leader (Sustaining Sponsors)



Lean Coach



Lean Advocate



2022

Thank you! 2022 CoP Sponsors

Lean Leader (Sustaining Sponsors)



Lean Coach



Lean Advocate



Developing Resources through Sponsorships

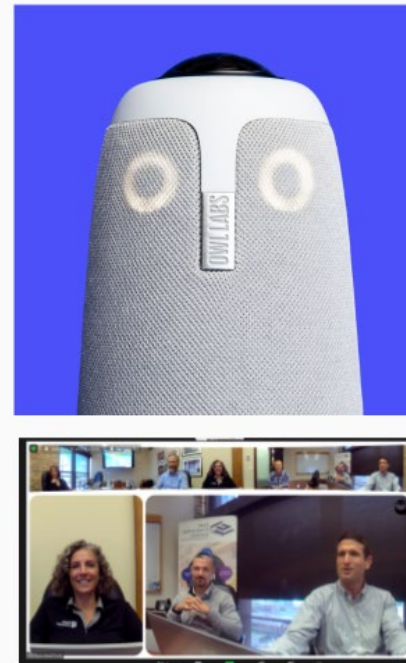
2020

Year end donation



2021

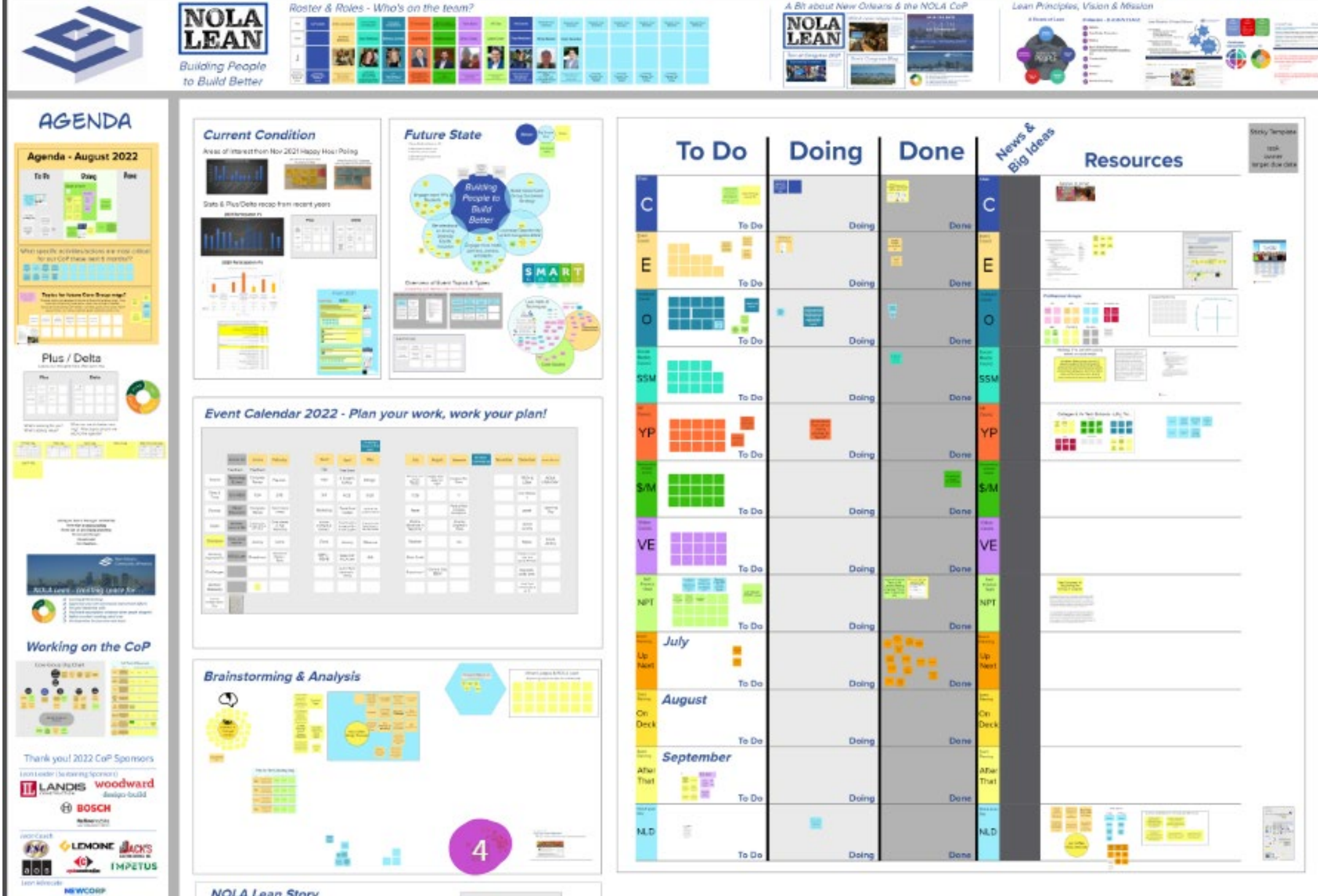
Year end Investment



2022

Spreading the love





Developing
Rhythms
with
Visual
Management

Mural!!!



Lean Coffee

***facilitation on auto-
pilot***



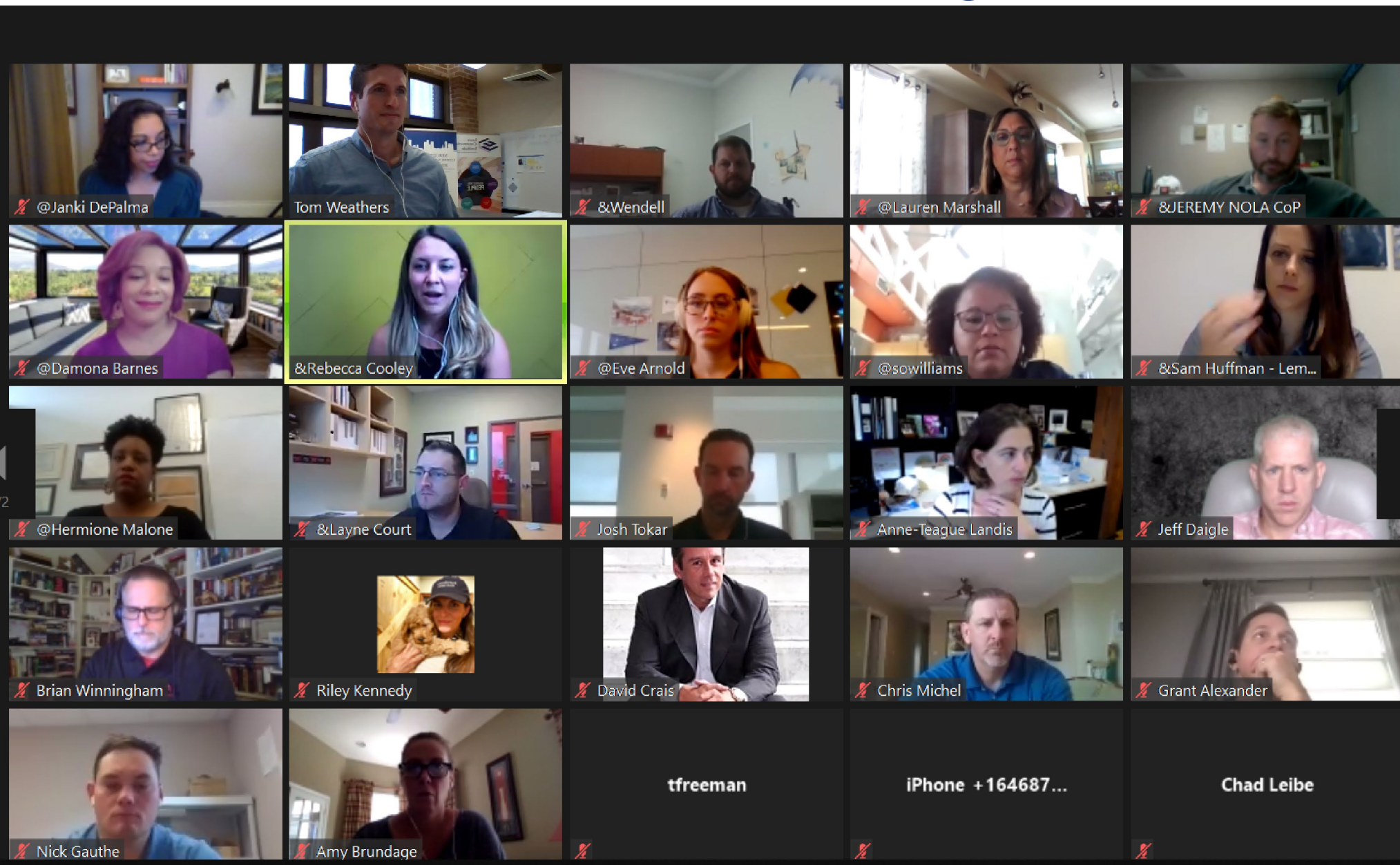
Workshops

Practicing Facilitation Tactics to Fuel Better Discussions

- Plus/Delta
- Breakout Discussions
- Just-in-time Ice breakers!
- *1-2-4-All*
- *TRIZ*
- *Liberating Structures!!!*

Where Lean Methodology and DEI Converge

August 2020



Topics

(All Participants post topics/questions for discussion)

Having the Conversation

- How to start the conversation without being offensive
- Capturing the worker's perspective on Respect for People
- Developing common language
- Keeping the tone of the conversation constructive and non-threatening
- Learning to listen to diverse voices & experiences (both clients and employees)
- Socializing DEI within an organization
- How to reduce the threat felt by those not discriminated against, i.e. primarily white guys, and have them feel part of the good?
- Behaviors & Habits that support meaningful DEI
- Not punishing those who speak out or speak candidly
- Gaslighting

Ensuring Inclusion

- Creating the company culture to support DEI
- How we will ensure that inclusion is real, that we walk our talk?
- Uncollected bias and awareness
- In what ways can we be more intentional with recruiting and hiring practices?
- Owning implicit bias

Lean & DEI

- Lean, where to start for small companies?
- Lean Journey
- Ways to support DEI with Lean & vice versa
- Tools to help foster DEI
- Discovering resources to help company shift/grow in this area
- Ways that Lean and DEI intersect.
- Training Lean in the field

Barriers

- Barriers to DEI organization and the Lean Journey
- What barriers stand in the way of people with marginalized identities feeling a sense of welcome and belonging?
- How do you pursue DEI work without making it unpaid labor on the folks who are most likely marginalized?
- Getting team members on board with DEI
- What (systemic) barriers exist that may limit or impede any diversity efforts you're taking?
- ensuring that company's culture, outward & inward, is consistent

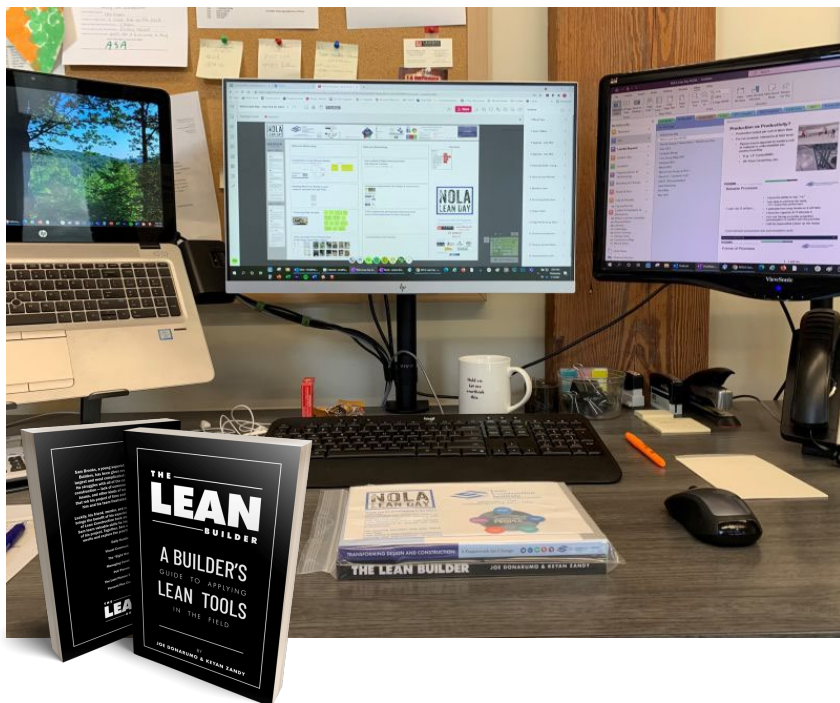
Metrics & KPI

- Key Performance Indicators & DEI?
- Do Virtual Platforms (Zoom, etc.) improve DEI?
- Metrics to measure success of DEI



NOLA Lean Day

July 2021



David Mackay
Owner, Principal
Milestone Lean
Consulting LLC



Keyan Zandy
Chief Operating
Officer
Skiles Group



**James
Kinberger**
General Manager
Light Gauge
Systems



Rex Miller
Owner/President
GoMindShift LLC



Christian Pikel
Managing Principal
& Senior Coach
The ReAlignment
Group



**Wendell
Humphres**
Mechanical
Engineer
Pontchartrain
Mechanical



**Brian
Winningham**
Owner/Lean Coach
Field Driven Lean



**Jeremy
Atkinson**
Project Manager /
Lean Coach &
Facilitator
Landis Construction
Co., LLC



Tom Weathers
Director of
Purchasing &
Systems Innovation
Landis Construction
Co., LLC



Greg Lusignan
Vice President
Broadmoor, LLC

Leading Through a Crisis and the Aftermath

A Panel Discussion

October 2021



Dan Fauchier,
The ReAlignment
Group of California



Rex Miller
Go Mind Shift



Cynthia Tsao
Navilean &
Wentworth Ins. of
Tech



James Pease,
UCSF Health
Design and
Construction



Julie Glassmeyer
Glassmeyer
Construction,
Consulting, and
Coaching

Communities of Practices create space for...

Continuous learning & networking

Supporting my
own and my
company's
continuous
improvement
efforts

Reflecting
on what's
working &
what's not

Testing &
Checking
assumptions -
celebrate when
people
disagree...

Connecting with a
local and national
network of other
passionate
professionals and
trainers

Flexing our own
leadership skills
- practice what
we preach!

Getting inspired
to take that next
step, to try
something new.

NOLA LEAN

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r.cooley@thinkaos.com

Greg Lusignan, Broadmoor
glusignan@broadmoorllc.com

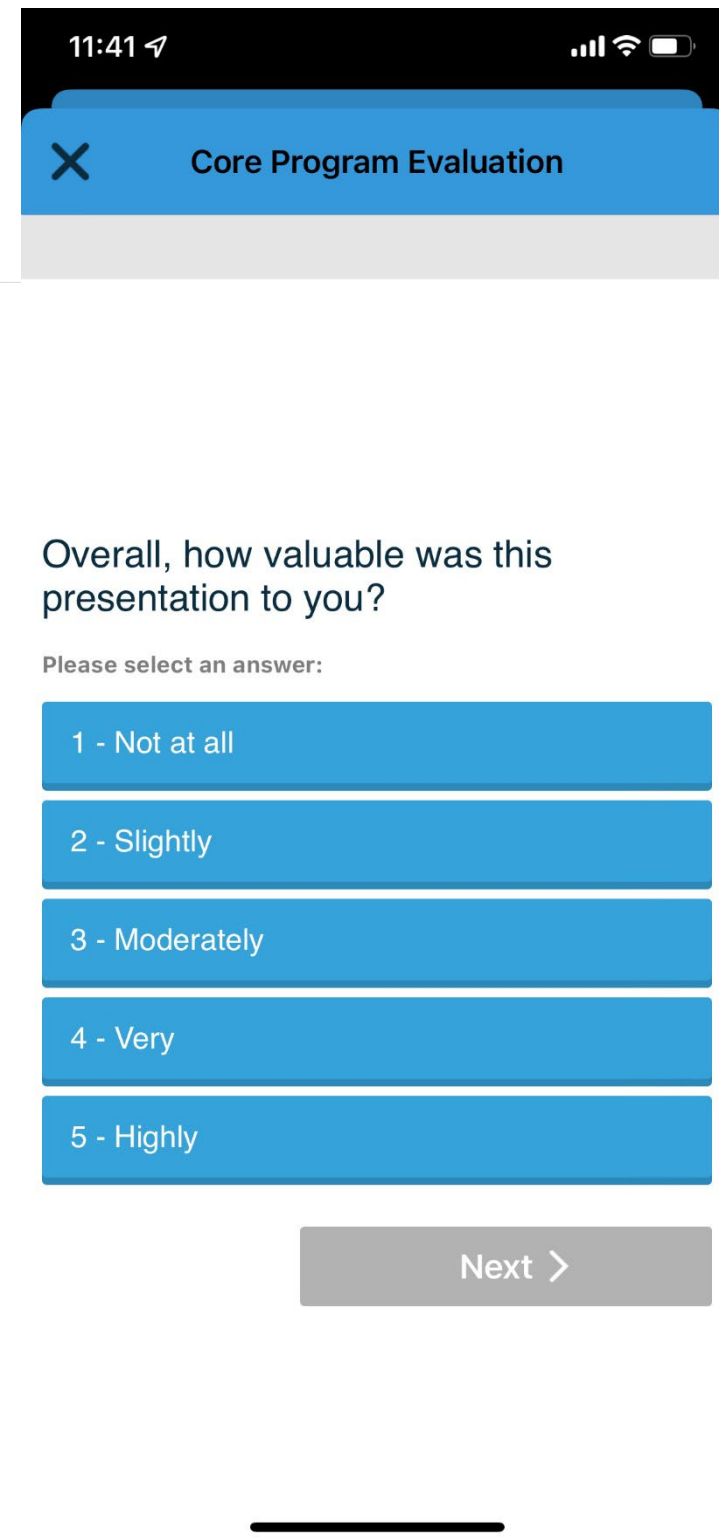
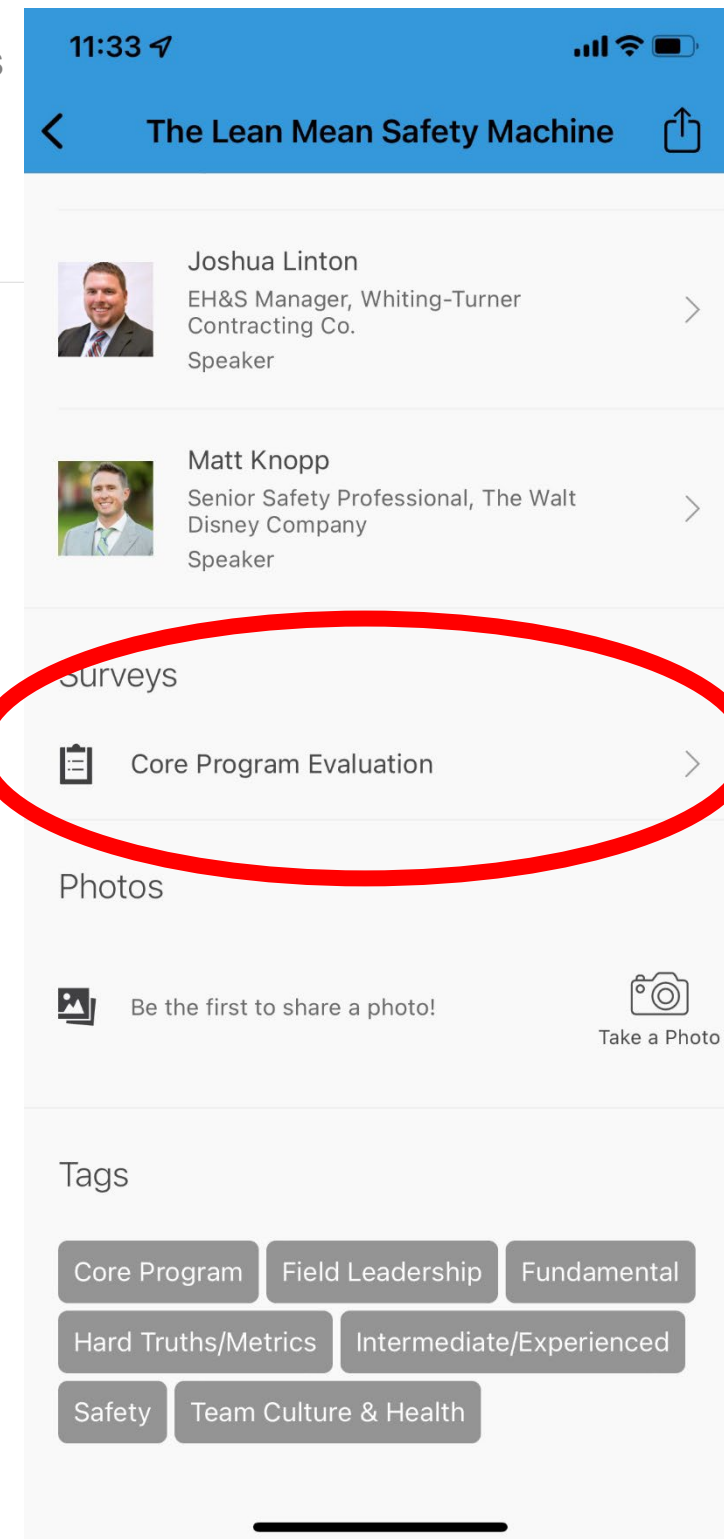


Rate Presentations in the App

Continuous improvement: give presenters your feedback by taking the session evaluation!

1. Find the session under “schedule”
2. Click on it then scroll down
3. Click “core program evaluation”
4. Complete the 5-question evaluation

This information will determine the top 5 presentation teams and the top Live Lab





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In the spirit of continuous improvement, we would like to remind you to complete this session's survey! We look forward to receiving your feedback.





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Thank you for attending this presentation. Enjoy the rest of the 24th Annual LCI Congress!

