

# Serving and Celebrating Conditions of Satisfaction:

A KBI Biopharma Case Study



# About Us



## Introductions



John Lewis
Owner Project Director
35+ Years



**Melisa Vasquez**Construction Project Manager
25+ Years



Brian Belvin PE PMP
Design Project Manager
15+ Years

# About the Project



# **Project Overview**

#### **Top 3 Business Drivers:**

- 1. Schedule
- 2. Cost Certainty
- 3. Operational Flexibility

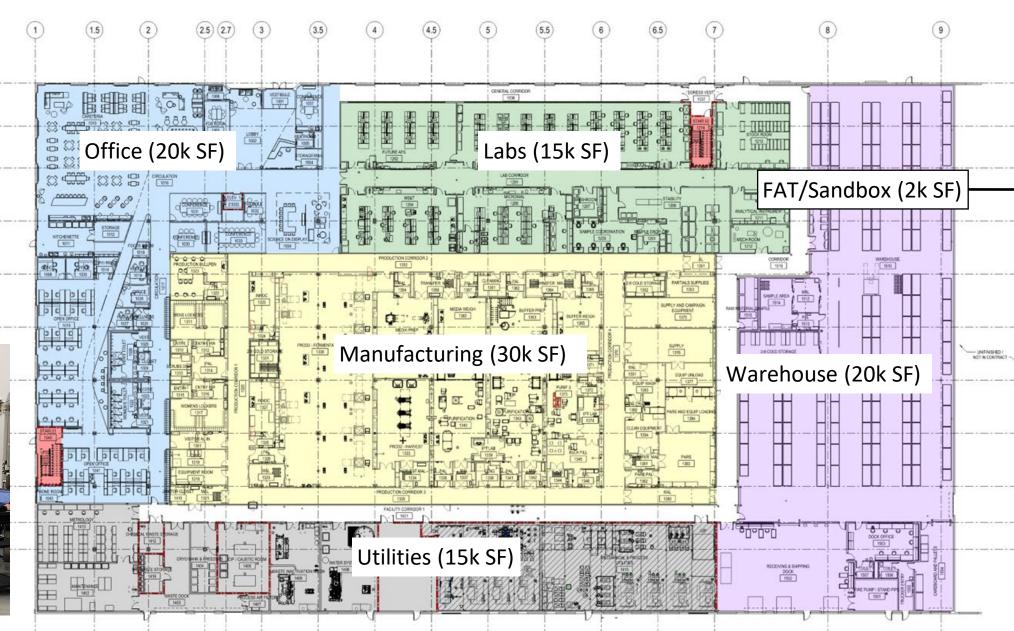


# **Project Overview**

#### **Hybrid Facility**

- 6x 2KL SU BRX Mammalian CC
- BSL2, multi-product
- FDA, EMA, JP compliant
- 3000L SS Buffer Prep w/ CIP
- SS Caustic Delivery System
- Ozone Treated ambient WFI





# **Project Overview**

#### **Project Highlights**

- Project Budget = \$155MM
- CRB TIC = \$142MM
- Total Fit Out = 150k SF
- \$947 / SF
- Completed process and utilities
   IOQs 20 months after starting
   concept design
- CRB's branded ONEsolution lean integrated project delivery method



## **Conditions of Satisfaction**

## BEHAVIORS

#### SUCCESS

#### **OBJECTIVES**

#### **Have Fun**

- Everyone meets their financial goals
- Recognition program to reward everyone individually and through teams
- Maintain work + life balance

#### **Honor & Trust**

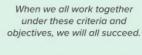
- Act with sense of urgency
- Clearly define your commitment and conditions you expect to be met.
- Honor the commitments you make and be done when you say you will.
- Operate with deep levels of trust
- Be open to innovative ideas and try them

#### Communication

- Open, honest and real-time communication
- Access to technical minds in the field
- Get to know people
- Have a "see something say something" mindset

#### **One Team**

- Solve problems collaboratively, target zero RFIs
- Maintain overall positive team culture with mutual respect
- Maximize PPMOF by designing to fabricate in small batches.
- Keep Teams motivated





















Our behaviors define our objectives.

#### **Criteria & Drivers**

- Meets Pre-Engineering Lot Ready on 10/15/2021
- Meets GMP Eng Lot Ready on 12/10/2021
- Use TVD process to deliver less than maximum allowable cost of \$155MM
- Deliver a facility per the User Requirements Brief
- Make decisions and stick to them

#### **Exceed Established Industry Standards**

- ZERO recordables through weekly SOR participation with 1 per person per week
- High quality to minimize non-conformance through routine collaborative quality checks.

#### **Maximize Efficiency & Utilization**

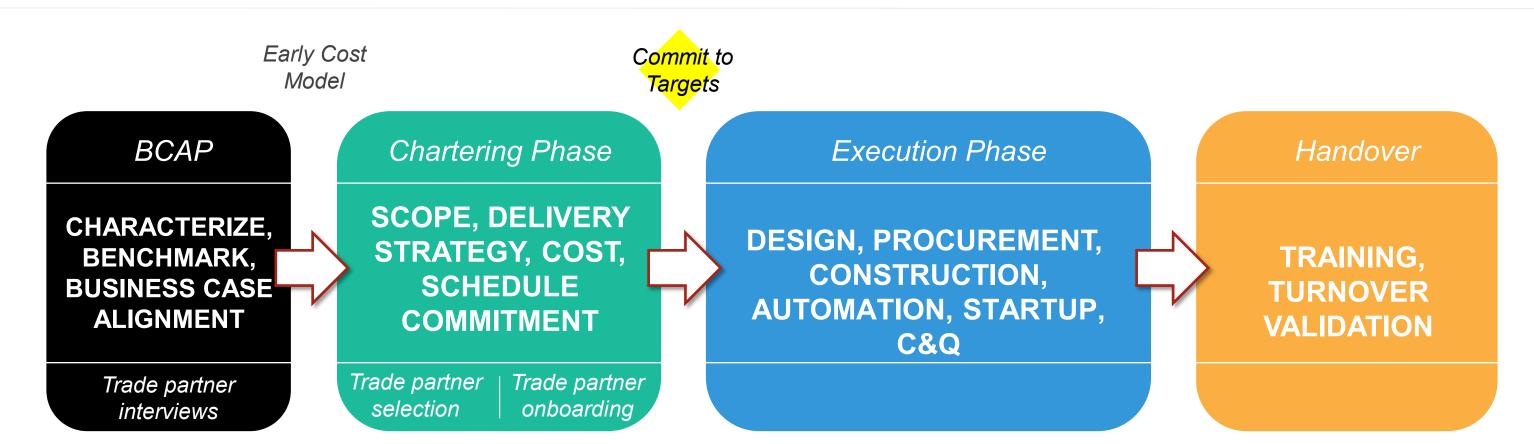
- Use LPS to achieve PPC > 75%
- Seek out & eliminate waste

## **Create a Boundary-less Team that Challenges the Status Quo**

- Plan and Design the work first in small batches THEN Fabricate & Install in small batches
- Maintain orderly work environments with just in time material management
- Use A3 thinking for system requirement definition



# ONEsolution™ Delivery



Early Works

AS NEEDED FOR FAST-TRACK SCHEDULES

# Project Story (Metrics, Success)

#### **Behaviors**

- Design phase was done 100% remote during COVID.
- Achieved Zero RFIs
- Maximized PPMOF, saving 9+ months on overall duration
- Robust "One Team" Safety Culture

### **Objectives**

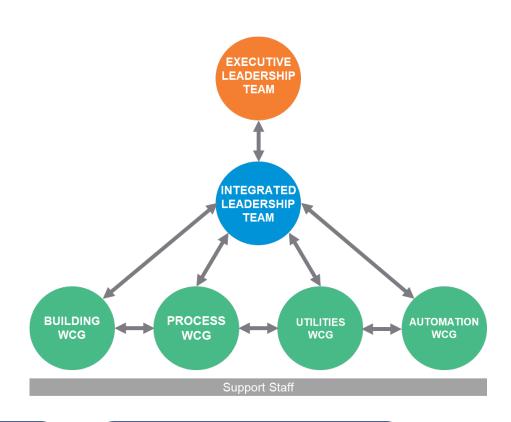
- We met our aggressive schedule goals and stayed below our cost Target while adding 50% additional production capacity.
- Minimal post-design release changes, almost no rework
- Cleanest jobsite EVER!
- Maximum financial incentive achieved the entire team won

# **Project Organization**

**Executive Leadership Team** 

**Integrated Project Leadership Team** 

**Project Support Staff** 



#### **Building WCG**

Architecture, Structural Civil, Modular Cleanroom

#### **Process WCG**

Upstream, Downstream Process Utilities, CQV

#### **Utilities WCG**

Mechanical, Plumbing, Modular CUB, Electrical

#### **Automation WCG**

BMS, PCS Integration

# Obstacles and Achievements



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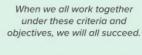
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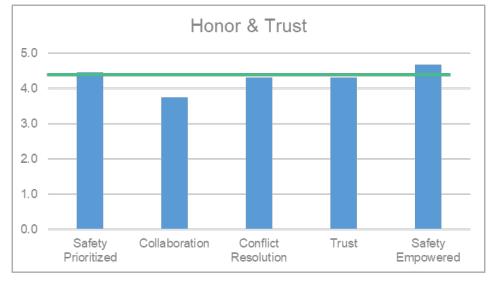
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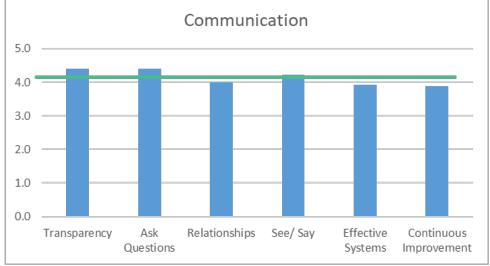
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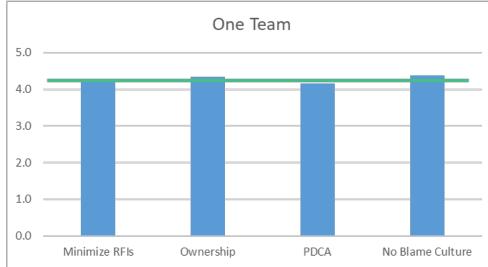
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# Plan-Do-Check-Act: Plus/ Delta Surveys

EMGINEERING   ARCHITECTURE   CONSTRU			STRUCTION	Plus/ Delta Log								
	ID	Туре	Event/ Subject	Description	Date Logged	Response Action	Owner	Target Date	Status	Add to Lessons Learned?		







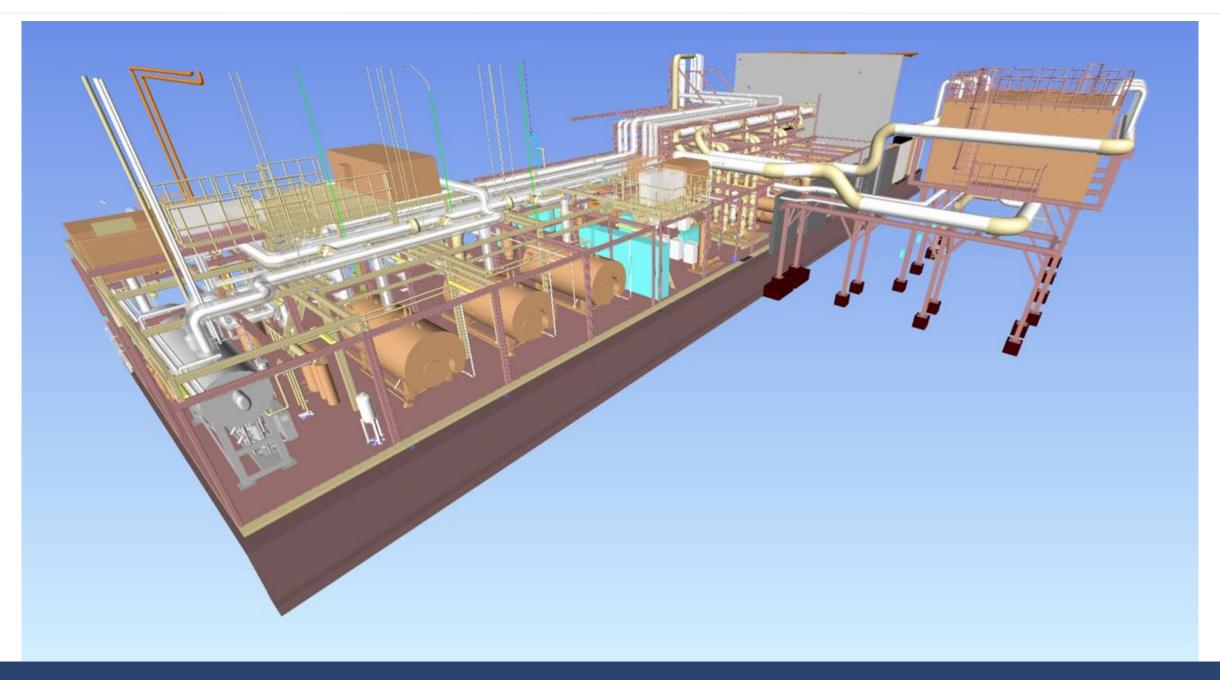
# Finding Balance: Meeting Matrix

	Meeting Matrix							
Time (EST)	ime (EST) Monday		Tuesday	Wednesday	Thursday	Friday		
8:00 AM - 8:30 AM	Huddles Placeholder		Huddles Placeholder	Huddles Placeholder	Huddles Placeholder	Huddles Placeholder		
8:30 AM - 9:00 AM	All Hands H	luddle 8:45	All Hands Huddle 8:45	All Hands Huddle 8:45	All Hands Huddle 8:45	All Hands Huddle 8:45		
9:00 AM - 9:30 AM			I&C Huddle CQV Huddle		Clean Room Huddle CQV Huddle			
9:30 AM - 10:00 AM	- 10:30 AM - 11:00 AM			Squad Check Placeholder	Open	Individual Working Time		
10:00 AM - 10:30 AM				Squad Check Haceholder	Eq & Utilities WCG Breakout			
10:30 AM - 11:00 AM				WCG Ad Hoc Time when no Squad Check is	Eq & Otimiles Wed Breakout			
11:00 AM - 11:30 AM				scheduled				
11:30 AM - 12:00 PM			Tech Ops Meeting	Soffeduled	Individual Working Time			
12:00 PM - 12:30 PM				Lunch Hour - No Meetings Scheduled				
12:30 PM - 1:00 PM	Lunch Hour - No Meetings Scheduled							
1:00 PM - 1:30 PM	Weekly Tech Ops		PMO Meeting (Schedule)	Ad Hoc PMO Time	PMO Meeting (Cost)	Ad Hoc PMO Time		
1:30 PM - 2:00 PM			Fivio iviceting (Schedule)	Au floc Fivio fille	FINO Meeting (Cost)	Au Hoc Fivio Time		
2:00 PM - 2:30 PM	Eq & Utilities WCG	Model Coordination	Building WCG	Model Coordination Meeting (All Hands)	Model Coordination Meeting (All Hands)			
2:30 PM - 3:00 PM	Breakout	Meeting	(Coordination)	Woder Coordination Weeting (Air Hands)	Woder coordination Weeting (Air Hands)			
3:00 PM - 3:30 PM	Building Breakout		Building Breakout	Equipment and Utilities WCG	Make Ready / Look Ahead	Individual Working Time		
3:30 PM - 4:00 PM			Building Dieakout	(Coordination)	Wake Reday / Look Alleda	marriada Working Time		
4:00 PM - 4:30 PM	Mech. & Elec. Combined	Bi-Weekly Procurement	Individual Working Time	Individual Working Time	Mech. Huddle Elec. Huddle			
4:30 PM - 5:00 PM	DPM - 5:00 PM Huddle		mariada Working Time	THATTIGGE WORKING TIME	Individual Working Time			

Legend					
Meeting Group	Owner	Location			
No Meetings Scheduled - Protected Time	Project Manager	-			
Cross-Functional	Project Manager	Virtual			
Owner's Internal Meeting	Owner	Virtual			
Building WCG	WCG Lead	Virtual			
PMO WCG	Project Manager	Virtual			
Equipment and Utilities WCG	WCG Lead	Virtual			
BIM/VDC/Modeling	WCG Lead	Virtual			
Activity Owners/ Scheduling	LPS Facilitator	Virtual			

Meeting Name	Attendance Required	CRB	Owner	TP1	TP2	Attendance Optional
Huddles Placeholder		Opt	Opt	Opt	Opt	
All Hands Huddle		Х	Х	Х	Х	
Equipment and Utilities WCG (Coordination)		X	Х	Opt	Opt	
Eq & Utilities WCG Breakout		Х	Opt	Opt	Opt	
Mechanical Huddle		X - Mech	X - Eng, Maint	-	-	
Electrical Huddle		X - Elect	X - Maint	-	Х	
Mechanical & Electrical Combined Huddle		X - Mech	X - Eng, Maint	-	Х	
Building WCG (Coordination)						
Building Breakout						
Clean Room Huddle						

# PPMOF

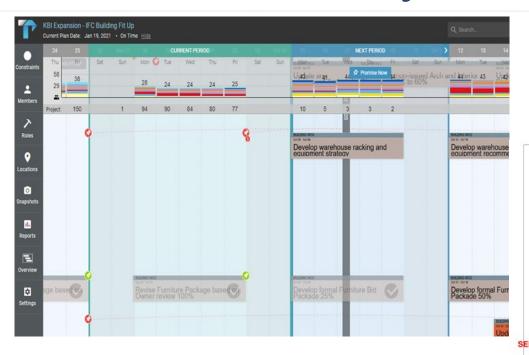


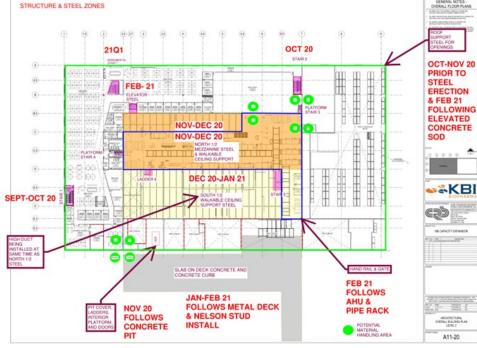
# **PPMOF**





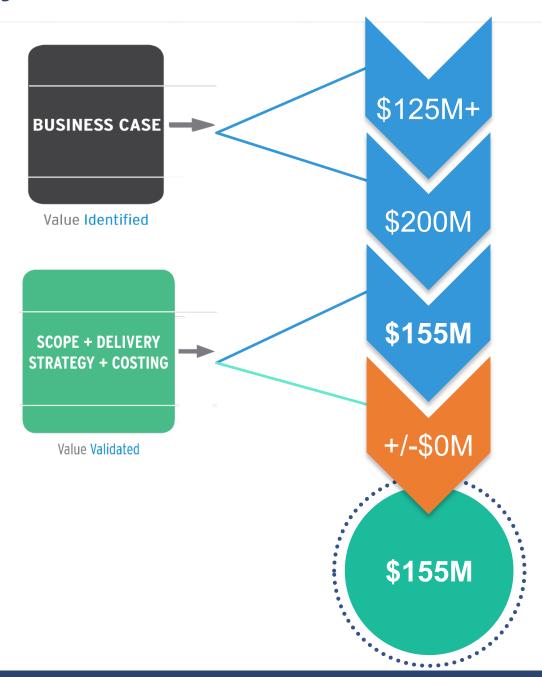
# Last Planner System®







# TVD by Phase



Owner's early guess (Step 0)

CRB's first ROM (Step 1) 3 weeks in

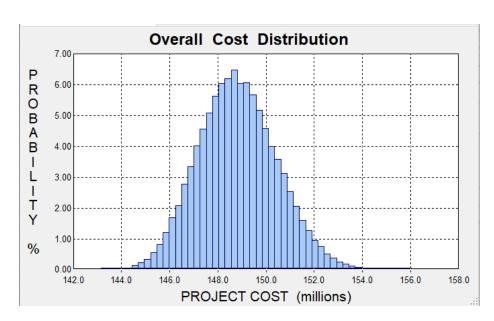
Target set (Step 2)
With 99% Confidence, end of Chartering Phase

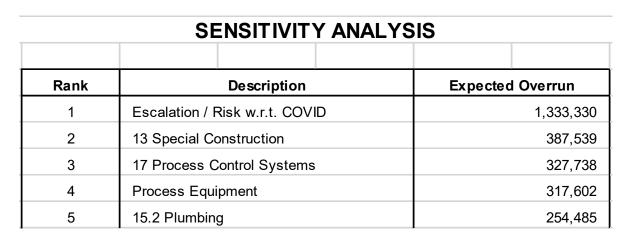
150+ Trends with swings offsetting \$10M through TVD

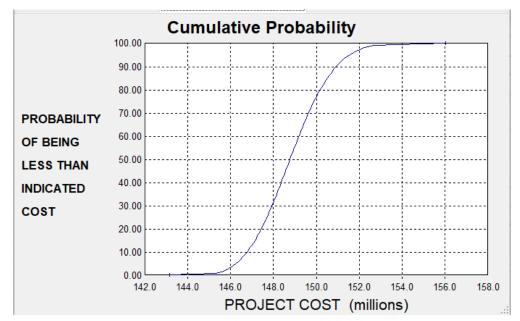
Target managed through TVD process

# Setting the Target

CONTINGENCY ANALYSIS							
Sum of Likely Costs (SLC) :			1.40E+08				
Probability of being less that	an SLC :		0.02%				
Confidence Level	Total Project	Required	Contingency				
Desired	Cost	Value	Percent of SLC				
100%	1.60E+08	12,089,961	8.40%				
99%	1.50E+08	8,761,104	6.09%				
95%	1.50E+08	7,624,191	5.30%				
90%	1.50E+08	6,995,624	4.86%				
80%	1.50E+08	6,247,132	4.34%				



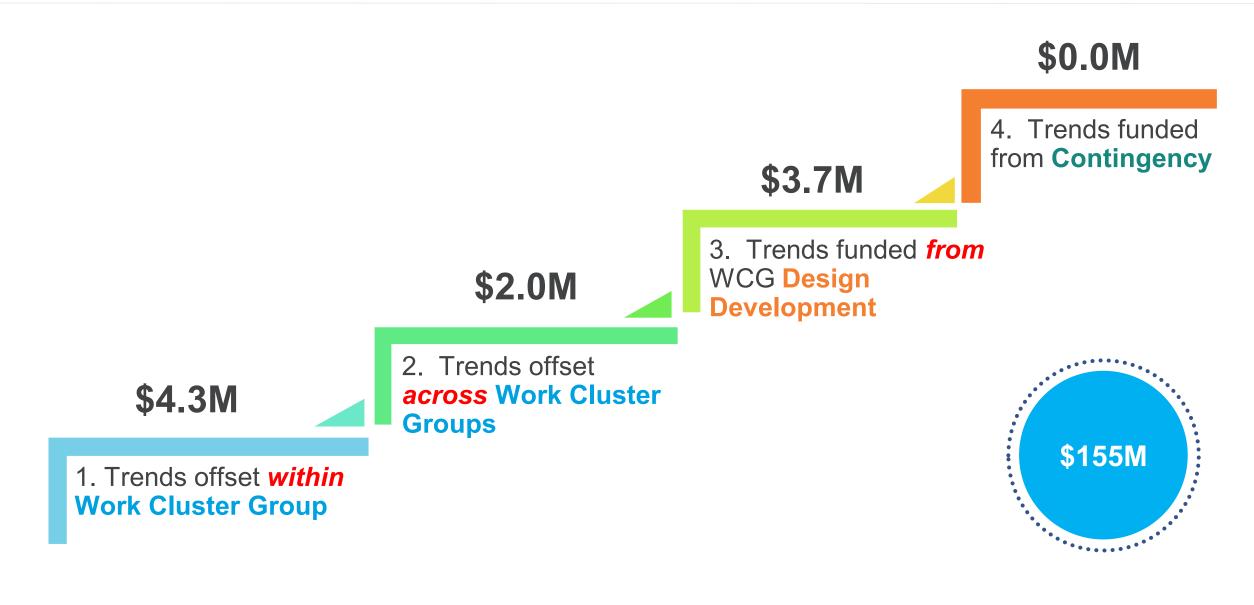




Chartering Metrics: 60% of estimate details were trade partner provided

99.5% probability of success through Monte Carlo risk analysis

## **TVD Stair Slide**

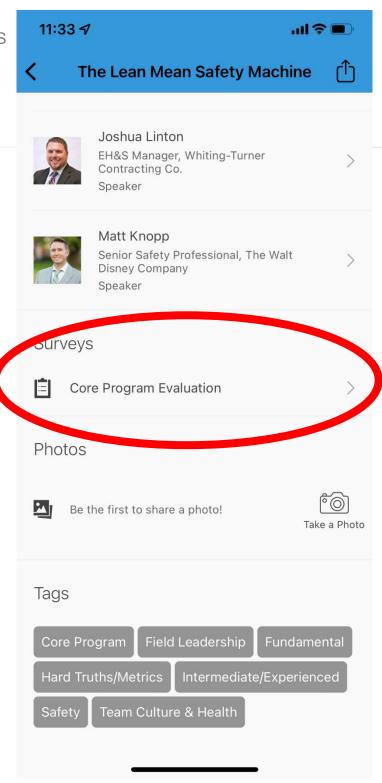


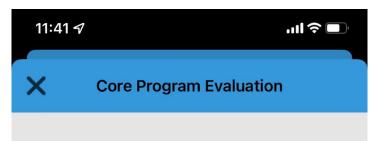
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Continuous improvement: give presenters your feedback by taking the session evaluation!

- 1. Find the session under "schedule"
- 2. Click on it then scroll down
- 3. Click "core program evaluation"
- 4. Complete the 5-question evaluation

This information will determine the top 5 presentation teams and the top Live Lab





Overall, how valuable was this presentation to you?

Please select an answer:

1 - Not at all2 - Slightly3 - Moderately4 - Very5 - Highly

Next >





In the spirit of continuous improvement, we would like to remind you to complete this session's survey! We look forward to receiving your feedback.



## Contact Us

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Thank you for attending this presentation. Enjoy the rest of the 24<sup>th</sup> Annual LCI Congress!

