

# No contract? How Lean methods can overcome traditional contractual challenges

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THE ABC'S OF LEAN: TRANSFORMATION THROUGH ACTIONS, BEST PRACTICES AND COACHING

OCTOBER 22, 2020

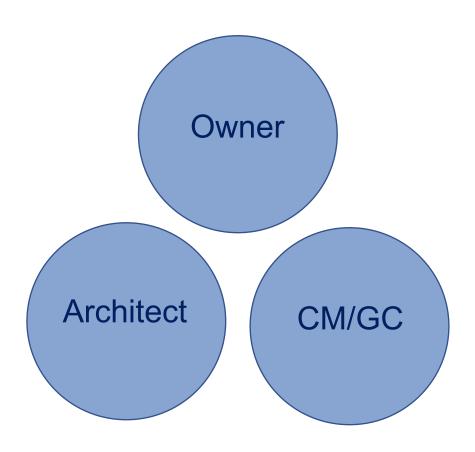
# Background – "Lean vs. The Contract"



### Does Lean Construction REALLY work?

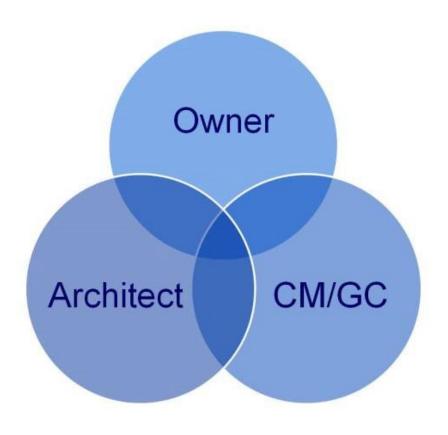
#### **Traditional Contracts**

Separate Agreements



#### Lean Approach

• IPD, IFOA



# The Project

- \$200M New, Acute Care Hospital (300,000 sf)
  - 108 Patient Rooms, 6 Operating Rooms, Specializing in Women & Baby Care, 2 Cath Labs,
     1 MRI, 2 CAT Scans, Nuclear Medicine
  - 12,000 Prefabricated Central Utility Plant (CUP)

#### AGGRESSIVE PROJECT SCHEDULE

36 mo. 26 mo.



# When does LEAN begin?

PROJECT AWARDED
SUMMER 2018

- Stantec (Owner Rep)
- CannonDesign (Architect)
- Barton Malow Alexander (CM)

LEAN: Conditions of Satisfaction

LEAN: Rules of Engagement

# CREATING AND CULTIVATING THE CULTURE

THROUGHOUT ENTIRE PROJECT LIFE CYCLE

- Focusing on Communication
- Cluster Groups
  - Weekly Work Sessions:In Person and Virtual Mtgs
- Everyone has a voice



### BUILDING THE TEAM FALL 2018

- Interviewing "It's All About The People" Mindset
- Onboarding
  - Internal and External Team Members
- Design Assist Partners

LEAN: Onboarding

SPEED TO MARKET

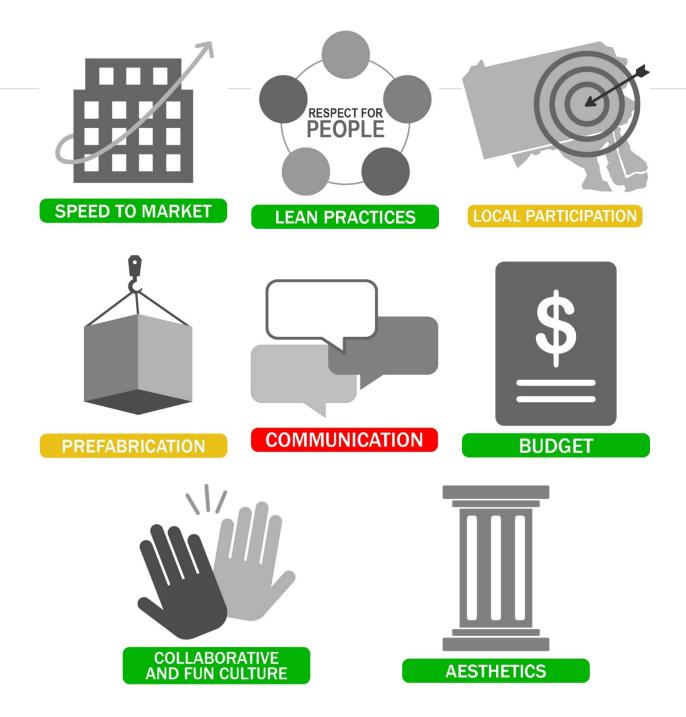
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# STEP 1: Aligning The Team

#### **CONDITIONS OF SATISFACTION**

- Project priorities that guide the decisionmaking process throughout the project lifecycle
- Co-developed (All Stakeholders Involved)
- □ Alignment of Interests
- □ Clear Communication of Goals
- Organizational Agreement

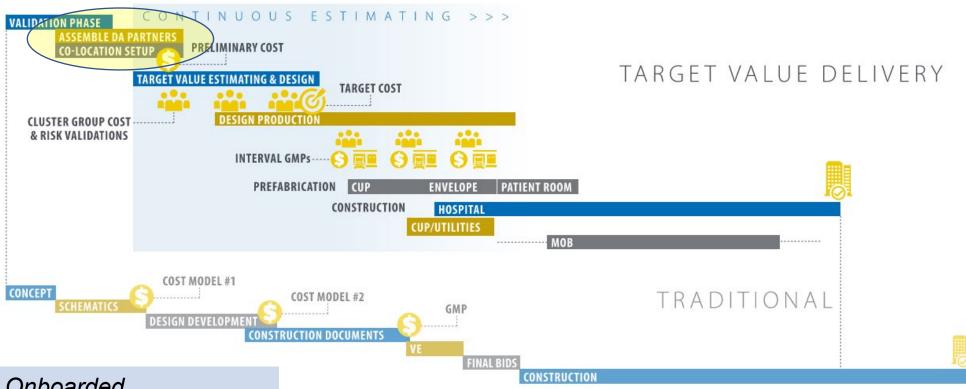
KPI Health Tracking: (Key Performance Indicators)



# STEP 2: Design Assist (DA) Partners Onboarded Early

ONBOARDING THE TEAM

# **SPEED** TO MARKET



Every Team Member is Onboarded

# STEP 3: Communicating The Strategy

#### **RULES OF ENGAGEMENT**

- Clear, concise delivery of project expectations
  - Relates back to Conditions of Satisfaction
- Deliberate focus on contact information
  - Right people in the room
- High level of importance placed on the value of Lean used on this project
  - Colocation, Huddleboards, Big Room Meetings / Dashboards, LPS, Prefabrication...and more!



# **ALWAYS: Respecting People**

#### Creating a culture that encourages collaboration

- "Design Assist" is expected from everyone
- Ideas are welcomed
- Healthy conflict is encouraged



# Challenges — "...and How we Overcame them"



# Lean Practices and Challenges

• CHALLENGE: Owner Inexperience with Lean vs. Speed to Market



- ➤ Design Assist Partners
- ➤ Big Room and Cluster Groups
- ➤ Pull Plan from Construction Start



# Lean Practices and Challenges

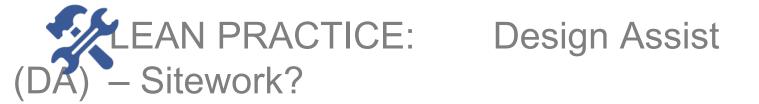
• CHALLENGE: Adding Design Assist Partners



- >A3 Proposal
- ➤ Shortlist / Choosing by Advantage (CBA)
- ➤ Interview Process with +/

# Lean Practices and Challenges

CHALLENGE: What is Lean?



- ➤ Estimating / GMP
- ➤ Calling out the Civil Engineer
- ➤ Making a Difference

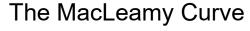
# Take Aways

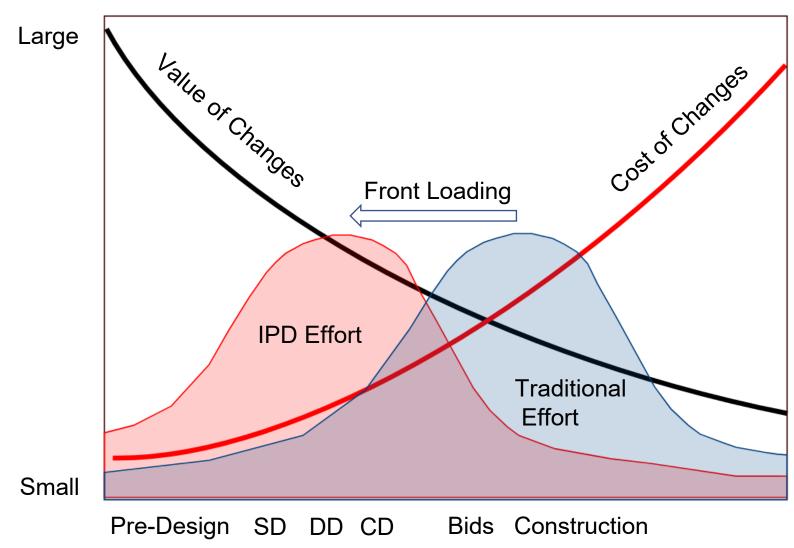


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#### STRATEGY: Is Lean Worth the Investment?

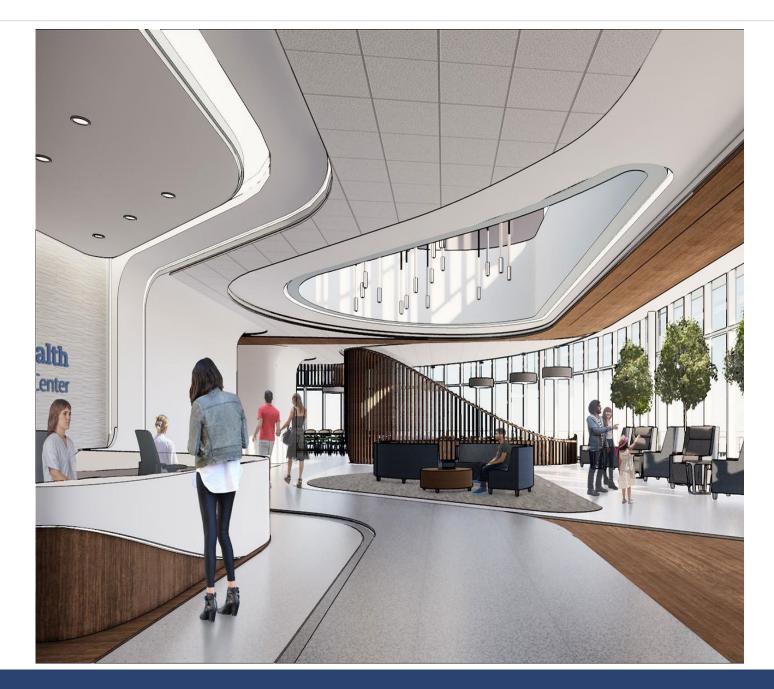
- ➤ Substantial Financial Investment Up Front
  - ➤ DA Partners, Colocation
- ➤ Returns Found On The Back End of the Project
  - ➤ Fewer Change Orders





#### RESULTS: Is Lean Worth the Investment?

- ➤ On Budget
  - ➤ \$30M Design Adjustment To Stay on Track
- > On Schedule
  - > 26 mo. vs. 36 mo. with 9 mo. of Construction Remaining



# What's the Big Idea?

#### Owners

> Don't be afraid to ask for <u>Lean</u> even if IPD Contracting is not an option

#### Architects / Design Firms

> Be willing to break traditional design deliverable processes, in exchange for Lean ones.

#### Construction Managers

> Focus on <u>Lean</u> methods that change how you do business and assign a champion to promote continuous improvement.

#### Trade Contractors

Commit to the <u>Lean</u> movement, even if you had never heard of it, or think it might not apply to your trade.



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### Contact Us

## Questions?

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THERETEREE



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